

URBAN SERVICES INITIATIVE [USI]

J-PAL MATCHMAKING CONFERENCE

COLOMBO, SRI LANKA
18-19 JULY 2012

ABDUL LATIF JAMEEL

Poverty Action Lab



TRANSLATING RESEARCH INTO ACTION

WWW.POVERTYACTIONLAB.ORG



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AGENDA DAY ONE

18 JULY 2012

8:00am – 9:00am	BREAKFAST AND REGISTRATION
9:00am – 9:30am	OPENING REMARKS <ul style="list-style-type: none"> • Welcome: Iqbal Dhaliwal, <i>Scientific Director, J-PAL South Asia and Global Policy Director, J-PAL</i> • Welcome: Radu Ban, <i>Program Officer, Bill & Melinda Gates Foundation</i> • Introduction to USI and the Matchmaking Conference: Mushfiq Mobarak, <i>Associate Professor of Economics, Yale University and USI Co-chair</i>
9:30am – 11:00am	SESSION FOR PRACTITIONERS: (ROOM 1) <ul style="list-style-type: none"> • Introduction to randomised impact evaluation: Seema Jayachandran, <i>Associate Professor, Department of Economics, Northwestern University</i> SESSION FOR RESEARCHERS: (ROOM 2) <ul style="list-style-type: none"> • Research presentations
11:00am – 11:15am	COFFEE BREAK
11:15am – 1:00pm	RESEARCHER AND PRACTITIONER PRESENTATIONS: WASH-related impact evaluation studies in practice: <ul style="list-style-type: none"> • Public Goods, Location Choice and the Voting Decisions of the Urban Poor Rohini Pande, <i>Mohammed Kamal Professor of Public Policy, Harvard Kennedy School;</i> Anjali Bhardwaj, <i>Founder, Satark Nagrik Sangathan</i> • Communal Sanitation Solutions for Urban Slums in Orissa, India Mushfiq Mobarak, <i>Associate Professor of Economics, Yale University;</i> Nirat Bhatnagar, <i>Principal, Quicksand;</i> K. P. Pati, <i>Deputy Commissioner, Bhubaneswar Municipal Corporation</i> • Household Water Connections in Tangier, Morocco Pascaline Dupas, <i>Assistant Professor, Department of Economics, Stanford University</i> • Slum Improvements in Latin America Sebastian Galiani, <i>Professor of Economics, University of Maryland</i>

AGENDA DAY ONE

18 JULY 2012

1:00pm – 2:00pm	LUNCH
2:00pm – 2:45pm	<ul style="list-style-type: none"> • Evidence and Research Priorities: Presentation of the USI Review Paper Sebastian Galiani, <i>Professor of Economics, University of Maryland</i> • Sectoral Priorities for BMGF Radu Ban, <i>Program Officer, Bill & Melinda Gates Foundation</i>
2:45pm – 4:00pm	SHORT (EGG-TIMER) PRESENTATIONS BY RESEARCHERS ON THEIR AREAS OF INTEREST <ul style="list-style-type: none"> • 12 researchers, 5 minutes per researcher
4:00pm – 4:15pm	INSTRUCTIONS FOR MATCHMAKING BREAK-OUT SESSIONS Jasmine Shah, <i>USI Manager, J-PAL Global</i>
4:15pm – 4:30pm	COFFEE BREAK
4:30pm – 6:00pm	BREAK-OUT SESSION 1 During this session, researchers and implementing agencies will be paired according to their previously stated interests and requests to meet specific people/organisations that were submitted prior to the conference.
6:00pm – 6:05pm	PRACTITIONERS SIGN UP FOR BREAK-OUT SESSION 2 Based on the information received by participants in preparation for the conference, the Egg-timer session and Break-out Session 1, practitioners will sign up for individual appointments with researchers during tomorrow's Session 2. They can decide to follow up on a previous discussion or set up a meeting with a different researcher.

AGENDA DAY TWO

19 JULY 2012

8:00am – 9:00am	BREAKFAST
9:00am – 9:30am	KEY ISSUES RELATED TO RANDOMISED EVALUATION: Raymond Guiteras, <i>Assistant Professor, Department of Economics, University of Maryland</i>
9:30am – 11:30am	SHORT (EGG-TIMER) PRESENTATIONS BY IMPLEMENTING PARTNERS ON THEIR PROGRAMMES THAT MIGHT FIT WITH USI • 22 organisations, 4 minutes per organisation
11:30am – 11:45am	COFFEE BREAK + RESEARCHERS SIGN-UP FOR BREAK-OUT SESSION 3 Based on the information received by researchers in preparation for the conference, and the Egg-timer Session, researchers will sign up for individual appointments. They can decide to follow up on a previous discussion or set up a meeting with a different organisation.
11:45am – 1:15pm	BREAK-OUT SESSION 2: This session will have the same structure as Break-out Session 1. Researchers will be paired with another set of organisations based on appointments requested by practitioners.
1:15pm – 2:15pm	LUNCH
2:15pm – 3:45pm	BREAK-OUT SESSION 3: Based on appointments requested by researchers, J-PAL will pair researchers and practitioners to discuss potential partnerships.
3:45pm – 4:00pm	COFFEE BREAK
4:00pm – 5:30pm	PRELIMINARY IDEAS: JOINT RESEARCHER – PRACTITIONER PRESENTATIONS Joint researcher and practitioner presentations from newly formed teams on budding ideas. Participants will present a research and evaluation plan, and a data collection plan.
5:30pm – 6:00pm	CONCLUDING REMARKS: Mushfiq Mobarak, <i>Associate Professor of Economics, Yale University and USI Co-chair</i>

ABOUT URBAN SERVICES INITIATIVE (USI)

The Urban Services Initiative (USI), managed by J-PAL and funded by the Bill & Melinda Gates Foundation, will identify and evaluate innovative solutions to the problem of inadequate access to urban water, sanitation, and hygiene services in cities in Asia and Africa, especially in neighbourhoods with concentrations of poor people. The USI will focus on micro-solutions to urban water, sanitation, and hygiene (WSH) needs as opposed to large infrastructure investments. Any innovations or interventions that complement WSH service provision are also included in the USI mandate.

The initiative aims to understand and address important barriers to the urban poor's access to needed services, including collective action failures, politician incentives and other political economy constraints, low willingness to pay for services, and difficulties arising from the presence of a mix of transient and permanent populations.

USI MAIN GOALS

1. Spur innovative projects that can address the challenge of delivering urban public services, and use randomised evaluations (REs) to test the effectiveness of those innovations in the field.
2. Form strong research teams including multidisciplinary teams, and increase capacity for some researchers based in developing countries to design and conduct REs that test the effectiveness of their proposed solutions rigorously. Enhance their ability to think about the multidisciplinary nature of the challenge so that any behavioural, institutional, and technological aspects of the problem are addressed simultaneously.
3. Disseminate knowledge gained to policymakers and donors at local, national, and international levels, so that effective solutions are promoted and spread. Develop capacity for local institutions and researchers to carry this agenda forward beyond the life of USI.

USI'S APPROACH

The strategic focus of the Urban Services Initiative will be to design or identify and rigorously test innovative micro- and medium-scale solutions to the problems of inadequate access to water, sanitation, and hygiene in urban neighbourhoods of developing countries. Micro-solutions may range from supporting an individual trash collection enterprise through microcredit, to building community toilets and addressing the collective action issues and improving the management of toilets, drainage, et cetera. While USI recognizes the great potential benefits of large infrastructure overhaul if and when it is possible, USI will focus on smaller-scale solutions. Innovations that augment existing infrastructure with process or access improvements will also be a part of this initiative.



THE USI MATCHMAKING CONFERENCE

The Urban Services Initiative at J-PAL will provide medium- to large-scale research funding to conduct rigorous impact evaluations of innovative programmes with the potential to improve public service provision for the urban poor. Such projects will use the methodology of randomised evaluations to evaluate programmes implemented in the field, and will pair leading economists with government and nongovernmental organisations that have implementation capacity.

The USI Matchmaking Conference is designed to forge such partnerships between researchers and implementation agencies. The conference includes presentations by academics and sector experts on important open questions on urban service delivery, as well as break-out sessions in which researchers and practitioners who share similar regional and thematic interest can discuss and map out opportunities for collaboration. Through the break-out sessions, organisations will receive structured guidance from academic experts on how to build randomised evaluations into the design and execution of their specific programmes.

By means of this structured interaction between academics and practitioners, we expect that the conference will result in teams that can design and evaluate innovative solutions to the problem of inadequate access to water, sanitation, and hygiene services in poor urban neighbourhoods. The teams of researchers and practitioners that are formed during this conference can then compete for funding from a Request for Proposals (RFP) that will be issued after the conference, and at regular intervals throughout the three-year life cycle of USI.



ABOUT J-PAL



The Abdul Latif Jameel Poverty Action Lab (J-PAL) was established in 2003 as a research centre at the Economics Department at the Massachusetts Institute of Technology. Since then, it has grown into a global network of over 70 researchers who are united by their use of randomised evaluations to answer critical policy questions in the fight against poverty.

J-PAL's mission is to reduce poverty by ensuring that policy is based on rigorous evidence. We do this through three main activities:

CONDUCTING RIGOROUS IMPACT EVALUATIONS: J-PAL researchers conduct randomised evaluations to test and improve the effectiveness of programmes and policies aimed at reducing poverty.

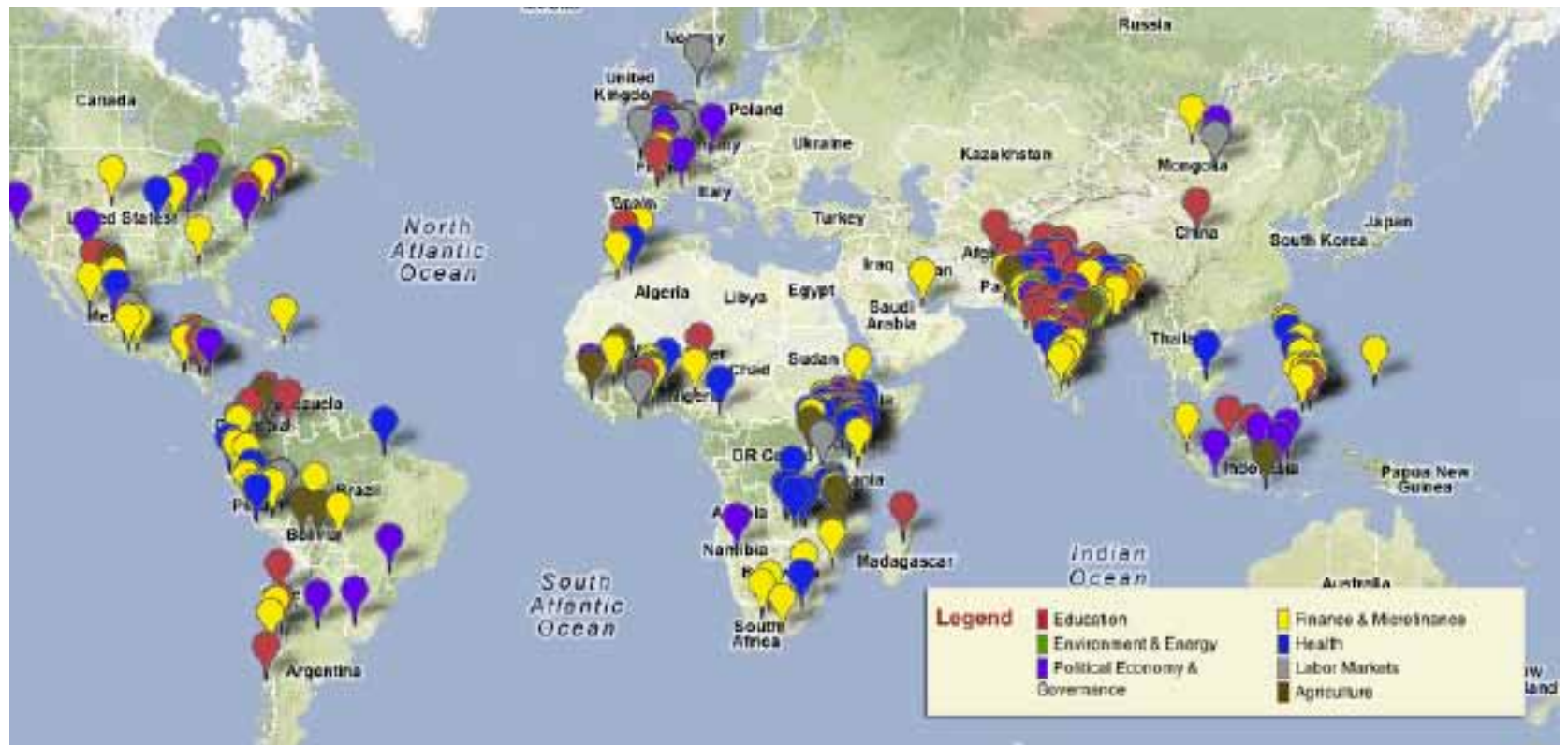
CAPACITY BUILDING: Through training courses, evidence workshops, and research projects, J-PAL equips policymakers and practitioners with the expertise to carry out their own rigorous evaluations.

POLICY OUTREACH: J-PAL's Policy Group analyses and disseminates research results and builds partnerships with policymakers to ensure policy is driven by evidence and effective programmes are scaled up.

In addition to our global office at MIT (Cambridge, Massachusetts, US), J-PAL has regional centres in **SOUTH ASIA** at the Institute for Financial Management and Research (Chennai, India); **EUROPE** at the Paris School of Economics (Paris, France); **LATIN AMERICA AND CARIBBEAN** at Pontificia Universidad Católica (Santiago, Chile); **AFRICA** at the University of Cape Town (Cape Town, South Africa); and **SOUTHEAST ASIA** at University of Indonesia (Jakarta, Indonesia). J-PAL's regional offices coordinate evaluations of development programmes and actively work in capacity building and policy outreach.

EVALUATIONS AROUND THE WORLD

J-PAL's network of affiliated professors has more than 330 ongoing and completed randomised evaluations in 51 countries.



J-PAL AFFILIATED PROFESSORS

J-PAL's network of Affiliated Professors draws from leading economists at major universities around the world.



ABOUT J-PAL SOUTH ASIA

J-PAL affiliates have been working on evaluations in South Asia for over a decade. Since 2007, J-PAL South Asia has been based at the Institute for Financial Management and Research (IFMR) in Chennai, and has over 60 employees. It also has a policy office in Delhi and nine project offices across India.

J-PAL South Asia has built extensive partnerships with state governments, NGOs, foundations, and international development organisations. Its mission is to:

1. Evaluate social programmes to provide scientific evidence on their effectiveness.
2. Build local capacity in South Asia to evaluate such programmes.
3. Achieve policy impact by rolling out state or countrywide scale-ups of successful programmes.

J-PAL South Asia currently has a portfolio of over 70 evaluation projects in South Asia that seek to determine the effectiveness of social programmes across seven research themes: agriculture, health, environment and energy, political economy and governance, education, finance and microfinance, and labour.

Since 2005, J-PAL South Asia has trained over 1000 members of central and state governments, NGOs, foundations, academic, and multilateral organisations in conducting rigorous impact evaluations. J-PAL South Asia at IFMR hosts the regional centre for the Centres for Learning on Evaluation and Results (CLEAR) in South Asia. CLEAR is a global initiative coordinated by the World Bank which aims to strengthen the monitoring and evaluation capacity of governments and civil society.



In response to increasing demand for developing technical expertise in monitoring, evaluation and performance management, J-PAL's CLEAR centre serves as a training and advisory hub for governments and civil society. Under CLEAR, J-PAL South Asia at IFMR conducts a range of capacity building efforts, including demand-driven training and advisory services, and the development of topical materials for practitioners, policymakers, and frontline workers.

J-PAL works to scale up proven and effective programmes. With more than 70 evaluations to draw from in South Asia and more than 330 across the globe, J-PAL is well positioned to share evidence about which policies or programmes work, which do not, and why. J-PAL South Asia's Policy Team strives to ensure that the growing body of scientific evidence from around the world can be effectively used to inform policymaking and improve the lives of the poor in South Asia.

WHY RANDOMISE?

It is not always obvious which policy will have the largest impact on intended beneficiaries: What is the best way to increase school participation—incentives for parents, information on returns to schooling, or school inputs? Do quotas for women in politics reduce (or increase) biases against women politicians? What is the most cost-effective way of improving learning in schools?

To design good policy, we need to know how well a policy is working and whether it is a good value for the money. Random assignment offers a simple way to generate these insights. In randomised evaluations, individuals are selected to receive a programme based on a lottery. Those individuals who are not selected form a comparison group. Because the selection process is random, the two groups are similar in every respect, except that one group receives the programme, while the other does not.

Therefore, if after the programme is implemented the group that received the programme has different outcomes (e.g. is more or less healthy, or has higher or lower test scores), we know that this difference was caused by the programme. This clear attribution of which effects were caused by the programme provides insights about its effectiveness.

Randomised evaluations are particularly appropriate when programmes are oversubscribed, scheduled to be rolled out in a gradual fashion, or are initially tested with pilot programmes. In those cases, randomisation is one of the fairest ways of determining participation, while simultaneously allowing for rigorous measurement of the effect.





WATER SANITATION HYGIENE
DRAINAGE SOLID WASTE WATER
HOUSING SANITATION HYGIENE
DRAINS HEALTH WASTE WATER
AFFORDABLE HOUSING UTILIT
WATER SANITATION HYGIENE

PARTICIPATING ORGANISATIONS

The logo for the International Initiative for Impact Evaluation (3ie) consists of the lowercase letters '3ie' in a white, sans-serif font, centered within a dark teal square.

LOCATION:

london, uk
new delhi, india
washington d.c., usa

FOUNDED IN:

2008

WEBSITE:

www.3ieimpact.org

International Initiative for Impact Evaluation (3ie) funds impact evaluations and systematic reviews that generate evidence on what works in development programmes, and why. Evidence on development effectiveness can inform policy and improve the lives of poor people. In its dual role as funding agency and knowledge broker, 3ie carries out several activities and offers multiple services. 3ie's Impact Evaluation Programme and Systematic Review Programme offer support and resources for researchers in international development. 3ie also offers a range of other services—from coordination and management of calls for proposals to peer review of final studies.

CONFERENCE REPRESENTATIVES:

Dr. Jyotsna Puri, Deputy Executive Director and Head of Evaluation

Dr. Jyotsna Puri has over fifteen years of experience in evaluation and evidence-based policy, and has worked at the World Bank and the United Nations. Previously, she was an Associate Research Scientist at Columbia University, and an adjunct faculty at the School of International and Public Affairs.

Her main work in the evidence-policy spectrum has been in poverty, agriculture, environment, infrastructure, health, and energy. She has worked and engaged with national governments in Asia, Africa, Latin America and the Caribbean, and has led several inter-agency evaluations. She has advised and developed evaluation systems for several organizations including the MacArthur Foundation, UNICEF, the Millennium Villages Project (Columbia University), UNDP, and GEF. She holds a PhD and MSc in Agriculture and Resource Economics, and an MA in Development Economics.

BMC

Bhubaneswar
Municipal
Corporation

LOCATION:

bhubaneswar, india

WEBSITE:

www.bmc.gov.in

Bhubaneswar Municipal Corporation is the local government for Bhubaneswar, the capital city of the state of Orissa in India. It is the largest city in the state with a population of 837,737 (2011 census), and has become a centre of economic and religious importance in the region. BMC acts as a principal provider of services such as health, sanitation, slum development, and disaster management to the residents of Bhubaneswar. BMC has a historic tradition of strong civic activism, and has undertaken pioneering work in various fields.

CONFERENCE REPRESENTATIVES:

K. P. Pati, Deputy Commissioner

As the Deputy Commissioner of Bhubaneswar Municipal Corporation, Mr. Pati assists the Commissioner in general administration of the corporation, supervising special projects, and participating in policy decisions. He has more than 20 years of experience in public administration, and holds an MA in Political Science from Delhi University.

T.B.K. Shroff, City Engineer

Mr. Shroff heads the BMC Engineering Department, which includes the Civil, Mechanical & Electrical Departments. He is in charge of supervision and execution of various civil, mechanical, and electrical infrastructure works such as roads, bridges, drains, buildings, ponds, public and community toilets, water supply, solid waste management, et cetera. He is also in charge of the execution of projects under public-private partnership (PPP) mode, and Government of India schemes. He holds an ME in Environmental Engineering from Anna University, Chennai, India.

PARTICIPATING ORGANISATIONS

BDI
BRAC
Development
Institute

LOCATION:
dhaka, bangladesh

FOUNDED IN:
2008

WEBSITE:
www.
bracdevelopmentinstitute
.org

The BRAC Development Institute at BRAC University is a resource centre dedicated to promoting research, providing graduate training, and building knowledge to address the challenges of poverty, inequity, and social injustice in the global south. BDI takes an inclusive, multidisciplinary approach across research, teaching, and communication, to fulfil its mandate: to constantly challenge conventional knowledge and advance a southern voice in the global development discourse. BDI is anchored in the core ethos of BRAC—developing solutions to the challenges of poverty, inequity, and social injustice—and advances the same through its core functions of creating knowledge, convening experts, incubating ideas, and advocating policy.

CONFERENCE REPRESENTATIVES:

Dr. Wahid Abdallah

Dr. Wahid Abdallah is an affiliated researcher at BDI. He joined BRAC University in December 2011 as an Assistant Professor in Economics and Social Science. He completed his PhD in Economics from the University of Washington in 2011. His current research project includes an estimation of the Human Opportunity Index (HOI) for access to a number of services, including sanitation and safe drinking water, in both rural and urban areas in Bangladesh.

Tanvir Sobhan

Tanvir Sobhan is currently working as a Lecturer in the Economics and Social Sciences (ESS) Department of BRAC University and an affiliated researcher at BDI. Earlier, he worked with the Canadian Federal Government as a researcher in the field of education and labor markets, and also in BRAC's Research & Evaluation Division, Bangladesh, on various poverty issues. He has completed his MA in Economics from Simon Fraser University.

BRAC Social Innovation Lab

LOCATION:
dhaka, bangladesh

FOUNDED IN:
2011

WEBSITE:
[www.brac.net/content/
social-innovation-lab](http://www.brac.net/content/social-innovation-lab)

BRAC Social Innovation Lab seeks to institutionalize innovation at BRAC and create an accessible space for all, where ideas are generated, shared, and nurtured. It supports programs in identifying existing innovations, running pilot programs, and facilitating dissemination of experiences, as well as seeking new partners to work with BRAC in tackling complex issues. Through its activities, the Social Innovation Lab builds program capacity for managing internal innovation and fosters organization-wide dialogue and mobilization.

CONFERENCE REPRESENTATIVES:

Maria May, Program Manager

Maria has previously worked in BRAC's Health Program and coauthored *Making Tuberculosis History: Community-based Solutions for Millions*. Her other experience includes case development and project management at Harvard's Global Health Delivery Project, with a particular focus on sustaining delivery at scale. Her work has been published in Harvard Business Press and presented in international conferences. Maria has previously worked for the New York State Department of Health on efforts to provide quality improvement support for programs serving people living with HIV. Maria provides communications and strategic consulting to a community-based prenatal care program in North Carolina called "Teach with Stories." She recently became the Bangladesh Project Coordinator for the Harvard South Asia Initiative.

Asif Saleh, Director

Asif is the head of BRAC Social Innovation Lab, and the Director of Communications at BRAC and BRAC International. He served as an Executive Director at Goldman Sachs until 2008, when he decided to return to Bangladesh and work in the development sector. Over a career span of 12 years with Goldman Sachs in New York and London, he served in various management roles in the Equities and Asset Management Division. Asif is also the founder of Drishtipat, a global organization focusing on human and economic rights of Bangladeshis. Asif has been recognized for his work by Asia Society through their Asia 21 program. He has a Bachelor's in Computer Science and an MBA in Management from NYU Stern School of Business.

PARTICIPATING ORGANISATIONS

BRAC

LOCATION:

dhaka, bangladesh

FOUNDED IN:

1972

WEBSITE:

www.brac.net

BRAC's mission is to empower people and communities in situations of poverty, illiteracy, disease, and social injustice. Their interventions aim to achieve large-scale, positive changes through economic and social programmes that enable men and women to realize their potential. Organizing the poor using communities' own human and material resources, it catalyses lasting change, creating an ecosystem in which the poor have the chance to seize control of their own lives. BRAC does this through a holistic development approach geared toward inclusion, using tools like microfinance, education, healthcare, legal services, community empowerment and more. Their work touches the lives of an estimated 126 million people, with operations in 11 countries.

CONFERENCE REPRESENTATIVES:

Dr. W.M.H. Jaim, Director, Research and Evaluation Division

Dr. W.M.H. Jaim received his PhD from the University of London in 1983. He is now the Director of Research and Evaluation Division of BRAC, Bangladesh. Before joining BRAC, he served as Professor and Dean of the Faculty of Agricultural Economics and Rural Sociology, Bangladesh Agricultural University, Mymensingh. Dr. Jaim has vast experience as a researcher and consultant for several international organizations. He was also a visiting fellow of Kyoto University & Hokkaido University, Japan and University of Sussex, UK. Dr. Jaim has more than 60 articles published in national and international journals, about 30 research/consultancy reports, and more than 40 seminar papers presented in different national and international seminars.

Dr. Babar Kabir, Director, Water, Sanitation, and Hygiene Programme

Dr. Babar Kabir has worked at BRAC, Bangladesh since 2007 and is currently the Director of the Water, Sanitation, and Hygiene (WASH) and Disaster, Environment, and Climate Change (DECC) Programs of BRAC. By education, he is a hydrogeologist having obtained his PhD from USSR in 1986. His career spans over 28 years in the field of water, sanitation, and hygiene; disaster risk reduction and recovery; public health; environment; climate change; renewable energy and energy efficiency; participatory planning; program implementation; and policy formulation and advocacy. He has previously worked for the World Bank, UN agencies, private sector organizations, government ministries and agencies. He is involved in supervising academic research and teaching postgraduate courses at Dhaka University and BRAC University.

CFAR

Centre for Advocacy and Research

LOCATION:
new delhi, india

FOUNDED IN:
1994

WEBSITE:
www.cfar.org.in

The Centre for Advocacy and Research (CFAR) is a nonprofit charitable organization working on strategic communication and advocacy on issues related to HIV/AIDS, reproductive health, child rights, sex determination and sex selection, and urban poverty, amongst others. Originally named the Media Advocacy Group, over the years CFAR has developed expertise in communication and situation assessment research, media relations, and advocacy. It is currently working in twelve states across India. Since 2005, CFAR has been relentlessly advocating for social justice and safety net programmes for poor urban households. As of early 2011, CFAR was working in 37 slum settlements across 7 cities, and reaching out to approximately 15,279 households through 139 community advocates and 446 community volunteers.

CONFERENCE REPRESENTATIVES:

Sanyogita Dhamdhare, State Program Coordinator

Sanyogita has been working with CFAR as a State Program Coordinator in Maharashtra since 2005. Her role has involved varied responsibilities such as providing media support to various campaigns and events, advocating rights and entitlements of marginalised communities, conducting workshops, and carrying out process documentation of various interventions. Previously, she was a freelance journalist with *Mumbai Doordarshan*, *Mid-Day* and various Marathi publications. She has also worked with Sampark, a policy and media advocacy NGO in Mumbai. She holds a PG Diploma in Human Rights from Indian Institute of Human Rights, and a Bachelor's in Communications & Journalism from Pune University.

Shramana Majumder, Project Manager

Since 2005, Shramana has worked in various capacities with CFAR leading projects on various issues concerning the urban poor, and responsibilities that include research, advocacy, project implementation, proposal writing, and documentation. Shramana has worked with Udayan Care, National Human Rights Commission, Delhi Education Centre, and Centre for Social Research in the past. Shramana holds an MPhil and MA in Sociology from Jawaharlal Nehru University, New Delhi.

PARTICIPATING ORGANISATIONS

DFID Bangladesh

LOCATION:

dhaka, bangladesh

WEBSITE:

www.dfid.gov.uk

The Department for International Development (DFID) leads Britain's fight against global poverty, delivering UK aid around the world. DFID's aim is to reduce poverty in poorer countries, in particular through achieving the Millennium Development Goals (MDGs). DFID works with organisations including the EU, the UN, multilateral agencies, international financial institutions, global funds, the private sector, civil society groups, and the Red Cross to reduce poverty and achieve the MDGs. DFID is a UK Government department, led by a cabinet Minister (Andrew Mitchell, Secretary of State for International Development), and supported by two other Ministers.

CONFERENCE REPRESENTATIVES:

Zahir Dasu, Economic Advisor

Zahir Dasu is an International development professional with interests in economic policy analysis, and programme implementation. His specialisations include macroeconomic and growth policy analysis, private sector development, and human development. In his current role, Zahir advises on managing a £200 million annual spend on development in Bangladesh, with a particular focus on health, education, and skills development programmes. On each of these, Zahir has undertaken a cost-benefit appraisal, helped to develop a theory of change, and supported the design of the log-frame as a tool to gather evidence and impact. Zahir has completed his undergraduate studies in Economics at LSE, has an MSc in Economics from Warwick University, and started a PhD in Economics at Cornell University prior to joining DFID. Zahir is a full member of the UK Government Economic Service.

Laurie Thompson, Statistical Adviser, and Results and Evaluation Lead

Laurie Thompson is a professional statistician with seven years of experience in statistical analysis and using evidence to shape policy in the UK Government. He currently works as a results and evaluation adviser in DFID Bangladesh. Previously, he was the Head of Homelessness Statistics for the Department for Communities and Local Government. In this position, Laurie worked with the NGO sector, local government, and academia to improve the evidence base on homelessness and rough sleeping in the UK, and use it to inform housing and welfare reform policy. He has also worked for several years in the Department for Education in the UK, promoting evidence-based policy. He holds a BA in Economics and Mathematics, and an MSc in Statistics.

Feedback Foundation Trust

LOCATION:
new delhi, india

FOUNDED IN:
2010

WEBSITE:
www.
feedbackfoundation.in

Feedback Foundation (FF) is the community engagement entity of Feedback Infrastructure Services Private Limited, which assesses, administers, and advocates community engagement in development projects. The main areas of Feedback Foundation's interventions are urban and rural sanitation, and community engagement initiatives (resettlement and rehabilitation) of infrastructure-related projects. It focuses on harnessing the power of "engaging communities" in development projects to bring about a sustainable change—physically, economically, socially, and culturally leading up to a win-win solution for all stakeholders.

CONFERENCE REPRESENTATIVES:

Dr. Sanghamitra Bhattacharyya, Vice President (Business Development and Knowledge Management)

At Feedback Foundation, Dr. Bhattacharyya is responsible for identifying new clients and accounts, new business opportunities, client interactions, and overall project coordination, including M&E for ongoing projects in rural and urban sanitation. She also has overall responsibility for documentation, knowledge management initiatives, administration, and strategic matters. Prior to joining the development sector, Dr. Bhattacharyya was an Associate Professor in the area of Organisational Behaviour and Human Resource Management at the Department of Management Studies at IIT Madras. She has successfully guided many doctoral students, published widely in various international and Indian peer reviewed journals and conferences, and authored text books on management. She completed her Fellow Programme in Management (FPM) at IIM Calcutta.

Amita Tiwari, Assistant General Manager

Amita is responsible for executing the implementation of the Nanded City sanitation project, including capacity building of local officials, corporators, supply chain agencies, and NGOs on the Community Led Total Sanitation approach. She has also spearheaded various community-based innovations in Nanded, such as decentralized solid waste management, market based linkages, "closing the waste loop," et cetera. Her roles in feedback Foundation involve extensive field level interventions, M&E, and capacity building at various levels of government functionaries. Amita has more than 10 years of work experience in India and Nepal in the water supply and environmental sanitation sector, including conducting participatory training programs in the rural sector, and numerous exposures to capacity building in rural sanitation areas with a focus on gender issues.

PARTICIPATING ORGANISATIONS

ICDDR,B

LOCATION:

dhaka, bangladesh

FOUNDED IN:

1978

WEBSITE:

www.icddrb.org

The International Centre for Diarrhoeal Disease Research, Bangladesh (ICDDR,B) is an international health research institution located in Dhaka. Dedicated to saving lives through research and treatment, ICDDR,B addresses some of the most critical health concerns facing the world today, ranging from improving neonatal survival to HIV/AIDS. In collaboration with academic and research institutions throughout the world, ICDDR,B conducts research, training, and extension activities, as well as programme-based activities, to develop and share knowledge for global lifesaving solutions. ICDDR,B's activities are supported by about 55 donor countries and organizations, including the Government of Bangladesh, UN-specialized agencies, foundations, universities, research institutes, and private sector organizations.

CONFERENCE REPRESENTATIVES:

Dr. Nuhu Amin, Research Fellow

As a Research Fellow at the Water Sanitation and Hygiene Research Group, Centre for Communicable Diseases, ICDDR,B, Dr. Nuhu Amin has worked as co-principal investigator to evaluate the microbiological efficacy of low-cost hand washing agents. He has also worked on research projects piloting interventions to promote home water treatment and hand washing in Dhaka, and point-of-use water treatment using automatic chlorine dispensers in urban slums of Bangladesh. Dr. Amin holds an MPH from North South University, Dhaka and a BDS from Bangladesh Dental College, Dhaka.

Dr. Leanne Elizabeth Unicomb, Coordinator of the Water, Sanitation, and Hygiene Research Group

Dr. Unicomb is a scientist at ICDDR,B and the Coordinator of its Water, Sanitation, and Hygiene Research Group. Dr. Unicomb's current research focuses on conducting randomised controlled trials of simple water, sanitation, and hygiene interventions to reduce diarrheal incidence and improve child development measures in rural Bangladesh and Kenya. Dr. Unicomb is also evaluating the feasibility and effectiveness of a hygiene and safe water intervention (focused on encouraging a home drinking water treatment and regular hand washing with soap) in decreasing the incidence of severe diarrhoea from cholera. Dr. Unicomb holds a PhD in Epidemiology from Australian National University, Canberra.

Janaagraha Centre for Citizenship and Democracy

LOCATION:

bangalore, india

FOUNDED IN:

2001

WEBSITE:

www.janaagraha.org

Janaagraha is a nonprofit organisation that works with citizens and the government to improve the quality of life in Indian cities and towns. The term “quality of life” as defined by Janaagraha has two distinct and inter-related aspects. The first is “quality of urban infrastructure and services”—the quality of urban amenities such as roads, drains, traffic, transport, water supply et cetera. The second aspect is the “quality of citizenship”—the role that urban residents play by participating in civic issues. Founded in 2001 by Ramesh Ramanathan and Swati Ramanathan, Janaagraha started as a movement to enable citizen participation in public governance. It has now evolved into a robust institution for citizenship and democracy.

CONFERENCE REPRESENTATIVES:

Srikanth Viswanathan, Manager – P.R.O.O.F.

Srikanth Viswanathan manages P.R.O.O.F, the public disclosure and accountability initiative of Janaagraha. He also manages two key indices of Janaagraha—the Urban Governance Index (UGI), and the Ward Infrastructure Index (WII) (now re-christened the Liveability Score). Srikanth is a Chartered Accountant with over eight years of professional work experience. Prior to joining Janaagraha, Srikanth spent six years at Standard Chartered Bank, India working in areas such as business performance management, balance sheet and liquidity reporting, financial reporting, and managing post acquisition integration efforts in India and Europe. His last role was that of Senior Manager, Management Accounting. Srikanth has also worked with KPMG India in their audit division for over five years.

Akshay Yadav, Research Manager

At Janaagraha, Akshay primarily manages the research project for the System Dynamics study on Quality of Life (QoL) indicators in urban areas. The first QoL indicator being studied is waste management. Akshay is also designing the fellowship programme for Janaagraha, and helps in reaching out to residential communities for engagement. Akshay is an engineer by background with a keen interest in sustainability and environment. After a three-year stint in the telecom industry, he took a sabbatical to work in the development sector, and assumed the role of Coordinator of Green Commandos. Currently, besides his responsibilities at Janaagraha, he is also in the leadership team for the Bangalore chapter of Net Impact, and on the advisory board of a Bangalore-based nonprofit organization called Jwalamukhi.

PARTICIPATING ORGANISATIONS

LUMANTI

LOCATION:

kathmandu, nepal

FOUNDED IN:

1993

WEBSITE:

www.lumanti.com.np

LUMANTI Support Group for Shelter is a nongovernmental organization dedicated to the alleviation of urban poverty in Nepal through the improvement of shelter conditions. LUMANTI is dedicated to ensuring secured shelter for the urban poor, where shelter means not just a house, but connotes a much broader, holistic understanding of habitat-including cultural, historical, social, economic, political, legal, environmental, physical, and territorial aspects. Some of the key initiatives of LUMANTI are settlement enhancement and housing projects; saving and credit activities; water, health, hygiene and sanitation interventions; education programs; documentation and advocacy; research and surveys on squatter settlements; community organization; and mobilization activities.

CONFERENCE REPRESENTATIVES:

Umesh Rupakheti, Technical Officer, Water, Sanitation, and Hygiene Programme

Umesh Rupakheti is the WATSAN Overseer and Technical Officer at LUMANTI, where he has supervised a wide array of water and sanitation projects, including the Khokana Environmental Improvement and Infrastructure Development Programme, child-friendly toilet construction, the ECOSAN promotion project in peri-urban areas in Kathmandu Valley, and others. He has previously worked with the Forum for Community Upliftment System (FOCUS) Nepal, and Sana Kisan Sahakari Sanstha Limited (SKSSL). He holds an MA in Anthropology from Ratna Rajya Laxmi Campus, and is pursuing a BE in Civil Engineering from National College of Engineering, Kathmandu.

Rajesh Shrestha, Programme Manager, Water, Sanitation, and Hygiene Programme

Rajesh Shrestha leads the Water, Sanitation, and Hygiene Programme, and provides technical support in Food Security and Disaster Projects at LUMANTI. He led the process for the creation of the five-year WASH strategy paper (2011–15) at LUMANTI, and is in charge of coordinating with policymakers, development partners, donors, and other stakeholders. Prior to this, he was the Founder-Director of the Nutrition, Education, Environment, and Engineering Development Society, Nepal. He has also worked with the SNV Netherlands Development Organisation, UNICEF-Nepal, and Continental Environmental Engineering Private Limited. He holds an MSc in Natural Resource Management from Pokhara University, Kathmandu.

National Water Supply and Drainage Board

LOCATION:

sri lanka

WEBSITE:

www.waterboard.lk

The National Water Supply & Drainage Board (NWSDB), which presently functions under the Ministry of Water Supply & Drainage, is the principal authority providing safe drinking water and facilitating the provision of sanitation in Sri Lanka. In accordance with the Board Act, several major urban water supply schemes operated by local authorities were taken over by the NWSDB to provide more coverage and improved service. The NWSDB presently operates 312 water supply schemes covering 39 percent of the total population through pipe-borne water supply, and 12 percent of the population through hand pump tube wells.

CONFERENCE REPRESENTATIVES:

Ananada H. Jayaweera, Team Leader, Sri Lanka Water & Sanitation Sector Study

Mr. Jayaweera has completed his BSc in Engineering from the University of Sri Lanka, and Post Graduate Diploma in Water and Sanitation from the Institute of Health Education (IHE), Netherlands. In his previous roles, he has worked as a contract officer in the Ondo State Water Corporation, Nigeria; Deputy Project Manager for the Sri Lanka Water Sector Project at NWSDB; Director Field Services in the Interim National Water Resources Authority; Water Sanitation Specialist at UNICEF; Head of the SACOSAN IV Secretariat established under the Ministry of Water Supply & Drainage; Technical Advisor at NWSDB; and Team Leader of Mind the Gap Sri Lanka Assessment of Human Resources Requirement in the WASH sector to achieve the Millennium Development Goals and Universal Coverage.

Deepthi U. Sumanasekara, Deputy General Manager

Mr. Sumanasekara is a professionally qualified Civil Engineer with MSc post graduate qualifications, a specialization in water and sanitation, and over 30 years of experience. A fellow member of the Institution of Engineers, Sri Lanka, Mr. Sumanasekara has over twelve years of experience in senior management level in a Grade A semi-government institution in Sri Lanka. He is experienced in technical designs, supervision of heavy construction, project formulation, and implementation and management. He has been involved in disaster management and relief activities, and has special experience working with community based organizations, local and international NGOs, and donors. He has presented a number of papers at international workshops and seminars, and has represented his country, institution, and sector in many international events.

PARTICIPATING ORGANISATIONS

NetWwater Network of Women Water Professionals

LOCATION:

sri lanka

WEBSITE:

www.womenforwater.org

NetWwater is an organization created by a group of volunteer women working in the water sector towards the fulfillment of the Third Dublin-Rio principle supporting an integrated approach to water management. It works on understanding, valuing, and promoting women's role in the water sector; intergenerational equity; and providing opportunities for women for capacity building. NetWwater links and works with the state, academia, and private sector.

CONFERENCE REPRESENTATIVES:

Kusum Athukorala, Chair

Ms. Athukorala is a skilled multidisciplinary development professional and activist. She holds an MSc in Managing Rural Change from Imperial College London. She has taught at the university level for 12 years, and has spent a large part of the past decade establishing and growing an array of national and international organizations such as SaciWATERS, Network of Women Water Professionals, Sri Lanka (NetWwater), and Women for Water Partnership. She works as a consultant and resource person with a range of national and international organizations on advocacy, training, and sensitisation programs related to integrated water management, especially empowerment of women in the water sector.

Open University of Sri Lanka

LOCATION:

nugegoda, sri lanka

FOUNDED IN:

1980

WEBSITE:

www.ou.ac.lk

The Open University of Sri Lanka (OUSL), under purview of the University Grants Commission (UGC) of the Ministry of Higher Education, was established in 1980 to provide tertiary education to the masses through distance education, in keeping with the philosophy of Open and Distance Learning. OUSL's mission is to be the premier Open and Distance Learning institute in Asia through excellence, efficiency, and equity in lifelong learning.

CONFERENCE REPRESENTATIVES:

Dr. Nalin Wikramanayake, Senior Lecturer, Department of Civil Engineering

Dr. Wikramanayake worked as a Senior Lecturer at the University of Peradeniya, and as Senior Research Engineer at Lanka Hydraulic Institute before becoming Senior Lecturer in the Department of Civil Engineering at the Open University of Sri Lanka in 1999. He is a member of the National Sector Coordination Committee on Water and Sanitation, and a member of the team for the Masters in Development Practice at the University of Peradeniya. He holds a BSc in Civil Engineering from the University of Peradeniya, and an SM and a PhD in Civil Engineering from MIT. His areas of research include coastal hydrodynamics and sediment transport, appropriate technologies for wastewater management, coastal zone management, environmental management, water pollution, extreme rainfall, and floods.

PARTICIPATING ORGANISATIONS

Quicksand

LOCATION:

delhi and bangalore,
india

FOUNDED IN:

2005

WEBSITE:

www.quicksand.co.in

Quicksand is a multidisciplinary innovation consultancy, partnering organizations to design new products, services, and experiences. They have successfully delivered on several new services, products, brands, and developmental strategies, creating both measurable social and business impact. They have had engagements with international foundations and multilateral agencies (Gates Foundation, UNDP), technology giants (Cisco, Google), consumer brands (Coca-Cola, Reebok), domestic conglomerates (Reliance, Wipro), design studios and professionals (Ideo, Studio Red) and educational institutions (IIM Ahmedabad, NIFT Delhi). Quicksand starts with an inside-out approach—one that begins with the possibilities and constraints of what is within, and ends with a connection to what is outside.

CONFERENCE REPRESENTATIVES:

Nirat Bhatnagar, Principal

At Quicksand, Nirat leads several social innovation projects that range from innovative community sanitation in urban slums (Project Sammaan) to innovative behaviour awareness generation and behaviour change campaigns in rural India (The Great WASH Yatra), and designing low cost water filters (for PATH). Additionally, Nirat is incubating two social ventures: Billion Eyes for crowd-sourced gathering, analysis, & visualization of quantitative and qualitative governance data; and Sanitee, a nonprofit t-shirt company that incubates & funds creative projects that tackle the problem of sanitation in India through the use of art, design and technology. Previously, Nirat has been a management consultant, and an entrepreneur with experience in venture capital funded and bootstrapped online startups. He has degrees from IIM Bangalore and IIT Kharagpur.

SNS

Satark
Nagrik
Sangathan

LOCATION:

new delhi, india

FOUNDED IN:

2003

WEBSITE:

www.snsindia.org

Satark Nagrik Sangathan (SNS) or the Society for Citizens' Vigilance Initiative is a citizens' group with a mandate to promote transparency and accountability in government functioning and to encourage active participation of citizens in governance. SNS is an independent non-governmental organization and is not affiliated to, or supported by, any political party. SNS's key strategy has been to assist people in exercising their right to information, and participate effectively in policy formulation and utilization of public funds. SNS has been assisting citizens to use India's Right To Information Act to demand accountability and monitor the functioning of their elected representatives (municipal councillors, members of legislative assembly, and members of parliament).

CONFERENCE REPRESENTATIVES:

Anjali Bhardwaj, Founder and Director

Anjali Bhardwaj has been closely associated with the Right to Information movement in India since 2000. Before setting up SNS, she worked for several years on development issues at various organizations including the World Bank. Anjali is the co-convenor of the National Campaign for People's Right to Information (NCPRI), which was founded in 1996, and played a pivotal role in campaigning for an effective Right to Information Act. Anjali was awarded the "Ashoka Fellowship for Social Entrepreneurs" in 2009, and the "Women Achievers Award 2011 in the field of Social Entrepreneurship" by the YFLO, FICCI. She holds an MSc degree in Environmental Management from Oxford University, and an MA in Economics from the Delhi School of Economics, Delhi University.

PARTICIPATING ORGANISATIONS

PRIA Society for Participatory Research in Asia

LOCATION:
new delhi, india

FOUNDED IN:
1982

WEBSITE:
www.pria.org

The Society for Participatory Research in Asia (PRIA) is an international centre for learning and promotion of participation and democratic governance. PRIA's mission is to work towards the promotion of policies, institutions, and capacities that strengthen the voices against marginalisation of communities, and increase the participation of the marginalised in society. Since its inception in 1982, PRIA has embarked on a set of key initiatives focusing on capacity building, knowledge building, participatory research, citizen-centric development, and policy advocacy. With a combination of training, research, and consultancy, it has grounded its work with conceptual rigour and understanding of social reality to command the strategic direction of interventions.

CONFERENCE REPRESENTATIVES:

Manoj Rai, Director

Mr. Manoj Rai is currently Director of PRIA, responsible for Action Research and Learning. He has successfully coordinated global initiatives like LogoLink (a local governance learning network) in South Asia, and participatory governance programmes in Asia. With a career spanning more than 25 years, Mr. Rai has extensive experience in citizen participation, local governance, and rural-urban development, with special focus on participatory governance and participatory development. He is a member of the national expert panel to advise on the performance evaluation of Panchayats in India. He has been on the Expert Advisory Panel of the National Institute of Health and Family Welfare, and also a member of the International Advisory Board of the participatory governance programme of CIVICUS. Mr. Rai has authored and co-authored three books and more than 34 articles and papers published in reputed national and international journals.

Sulabh International

LOCATION:

new delhi, india

FOUNDED IN:

1970

WEBSITE:

www.
sulabhinternational.org

Sulabh International is an India-based nonprofit organization which works to promote human rights, environmental sanitation, unconventional sources of energy, waste management, and social reforms through education. Founded by Dr. Bindeshwar Pathak in 1970, Sulabh International has played a defining role in changing the mind-set of the people of India towards sanitation. Innovations include a scavenging-free, two-pit, pour-flush toilet (Sulabh Shauchalaya); safe and hygienic on-site human waste disposal technology; a new concept of maintenance and construction of pay-and-use public toilets, popularly known as Sulabh Complexes with bath, laundry and urinal facilities (used by about ten million people every day); and low-maintenance waste water treatment plants of medium capacity for institutions and industries.

CONFERENCE REPRESENTATIVES:

Dr. Suman Chahar, Chairperson

Having received a PhD in Waste Management from Indian Institute of Technology, Delhi in 1997, Dr. Suman Chahar pursued environmental sanitation as her professional career by involving herself in the Sulabh Sanitation Movement, and has been rendering services in various capacities for over two decades. Dr. Chahar is currently involved in promoting appropriate, affordable and locally acceptable sanitation solutions in Uganda, Egypt, and Cameroon. Dr. Chahar's contribution has been acclaimed by international organizations such as UNICEF, WHO, ILO and JBIC, and national organizations including the Directorate of Family Welfare, Government of Delhi, Ministry of Urban Development, and Central Pollution Control Board.

PARTICIPATING ORGANISATIONS

SWaCH

LOCATION:

pune and
pimpri chinchwad,
india

FOUNDED IN:

2005

WEBSITE:

www.swachcoop.com

Solid Waste Collection and Handling, or officially the SwaCH Seva Sahakari Sanstha Maryadit, is India's first wholly owned cooperative of self-employed rag-pickers, waste collectors, and other urban poor. It is an autonomous enterprise that provides front end waste management services to the citizens of Pune and Pimpri Chinchwad. SWaCH is authorized to provide door-to-door waste collection and other allied waste management services by the Pune Municipal Corporation (PMC) and the Pimpri Chinchwad Municipal Corporation (PCMC). SWaCH is promoted by Kagad Kach Patra Kashtakari Panchayat (KKPKP), which has organized more than 6,000 rag pickers and waste collectors to work with dignity, and created a sustainable, decentralized, waste-management model in India.

CONFERENCE REPRESENTATIVES:

Malati Gadgil, CEO

Malati Gadgil has completed an MA in Sociology with concentration in public health and gender from Temple University, USA. She has worked in HIV/AIDS-related research and advocacy with Asian MSMs and drug users in Harlem, New York City, and as visiting staff in India. Prior to working with SWaCH, Malati has worked with waste pickers in Delhi after spending 14 years in the US.

Aparna Susarla, Manager, Data

Aparna Susarla has completed MS in Environmental Science from Andhra University, and a Post Graduate Diploma in Waste Management from Annamalai University in 2007. After having worked as a Programme Officer with the Centre for Environment Education (CEE) in Ahmedabad and Hyderabad, she joined SWaCH in December 2011 as Manager of Data. Keenly interested in waste and its management, Aparna's responsibilities at SWaCH involve leading the entire data management system in SWaCH (Pune and Pimpri Chinchwad) including data collection, storage, data analysis, and generation of timely internal and external reports.

UNICEF

Sri Lanka

LOCATION:

colombo, sri lanka

FOUNDED IN:

1969

WEBSITE:

www.unicef.org/srilanka

UNICEF's association with Sri Lanka began in the early 1950s with programmes coordinated through offices in India. UNICEF Sri Lanka was established on 27th January 1969 with the signing of the Basic Cooperation Agreement between the Government of Sri Lanka and UNICEF. The first Sri Lanka country office was established in Colombo in 1973. Since then, UNICEF has achieved memorable milestones. UNICEF contributes to the survival, growth and development of all children in Sri Lanka through equitable and sustainable access to safe water, basic sanitation services, and improved hygiene.

CONFERENCE REPRESENTATIVES:

Dr. Abdulai Kaikai, Chief - Water, Sanitation, and Hygiene (WASH) section

Dr. Kaikai has more than twenty years of work experience in conceptualization, strategic planning, implementation, and monitoring and evaluation of emergency and integrated development programmes. As Chief of the WASH section at UNICEF Sri Lanka, he is responsible for leading the planning, implementation, monitoring and overall management of the WASH programme (consisting of Emergency, Resettlement/Early Recovery and Development), with an annual budget of \$ 10 million. As a Water Resources Development and Environmental Management Specialist with a PhD degree, Dr. Kaikai has worked in collaboration with colleagues in other disciplines, government counterparts, local authorities and communities, other international organizations, and sister UN agencies in Africa and Asia.

PARTICIPATING ORGANISATIONS

University of Moratuwa

LOCATION:

moratuwa, sri lanka

FOUNDED IN:

1978

WEBSITE:

www.mrt.ac.lk

The University of Moratuwa, Sri Lanka is an independent state university located at Katubedda, Moratuwa. It was established as the University of Moratuwa (UoM), Sri Lanka under the Universities Act No.16 of 1978, and operates under the general direction of the University Grants Commission. However, its origin can be traced back to the Government Technical School (GTS) which was established in Maradana, Colombo in 1893. A global ranking of Universities in 2009 has ranked the UoM as the best university in Sri Lanka, and the eleventh best University in the South Asian region.

CONFERENCE REPRESENTATIVES:

Missaka Hettiarachchi, Research Fellow

Mr. Hettiarachchi currently works as a Research Fellow at University of Moratuwa, Sri Lanka, and overlooks a multidisciplinary research project on “Sustainable utilization of water services offered by wetlands around the City of Colombo,” funded by the International Foundation for Science. Mr. Hettiarachchi received his basic training as a civil engineer, and did his Master’s degree in Environmental Engineering. He is a chartered civil engineer with experience in environmental engineering design, environmental management, and disaster response. He is also an experienced researcher and an academic.

Urban Local Bodies Department Government of Haryana

LOCATION:

chandigarh, india

WEBSITE:

[www.hipa.nic.in/
urbanlocalbodieschd.htm](http://www.hipa.nic.in/urbanlocalbodieschd.htm)

The Directorate of Urban Local Bodies, Haryana is responsible for monitoring the working of 9 Municipal Corporations, 14 Municipal Councils, and 53 Municipal Committees in Haryana, a North Indian state with a population of 25.4 million as per 2011 census. The Directorate looks after appointments, promotions, transfers, and pension of all the municipal employees; and implementation of various development schemes in water supply management, urban solid waste management, sewerage, drainage et cetera, in all municipalities of the state.

CONFERENCE REPRESENTATIVES:

Dr. Krishna Kumar Khandelwal, Additional Principal Secretary to the Chief Minister of Haryana, and Financial Commissioner and Principal Secretary, Information, Public Relations & Cultural Affairs Department

Dr. Khandelwal has held several positions in the Government of Haryana, including District Collector of Faridabad; Administrator of Housing and Urban Development Authority, Gurgaon and Panchkula; Director of Public Relations and Cultural Affairs; Managing Director, Haryana Agro Industries Cooperation Ltd; Director of Tourism, Haryana; and Managing Director, Haryana Tourism Corporation, among others. He has authored 18 books on management, engineering, economics, culture, and law. He is also the National Vice President of Bharat Scouts & Guides.

Ram Niwas, Financial Commissioner and Principal Secretary, Urban Local Bodies Department

Mr. Ram Niwas has over 25 years of experience in public administration with the Government of Haryana. He has served in many senior positions such as Financial Commissioner and Principal Secretary, Rural Development and Panchayat Raj Department; Home Secretary, Chandigarh Administration; Managing Director, Haryana Financial Corporation, among others. Mr. Niwas holds an MPhil in English, and an MBA from University of Hull, UK.

PARTICIPATING ORGANISATIONS

UPPR Urban Partnerships for Poverty Reduction Programme

LOCATION:
dhaka, bangladesh

FOUNDED IN:
2008

WEBSITE:
www.upprbd.org

The Urban Partnerships for Poverty Reduction (UPPR) works to improve the livelihoods and living conditions of three million urban poor and extreme people in Bangladesh, especially women and girls, during the period 2008-2015. The project is funded on a cost sharing basis by the UK Department for International Development (DFID), UNDP and Bangladesh Government. The implementing partners are Local Government Engineering Department (LGED), Local Government Division, Ministry of Local Government, Rural Development and Cooperatives, Government of Bangladesh; UNDP; and UN-Habitat. UPPR supports settlement improvement and socio-economic development in thirty towns and cities, community and local government capacity building, and policy advocacy.

CONFERENCE REPRESENTATIVES:

Azahar Ali, National Project Coordinator

Mr. Ali has more than 25 years of professional experience in working with national, international, bilateral and UN organizations in health, education, water sanitation, poverty reduction, and capacity building of local government and communities. Mr. Ali has strong experience in working with policymakers in Bangladesh for development, amendment and implementation of relevant water supply, and sanitation policies such as National Policy for Safe Water and Sanitation (1998), National Sanitation Strategy (2005), Pro-poor Strategy (2005), Sector Development Plan (2005), National Campaign for Sanitation (2010), and others. Mr. Ali holds an MA in Economics from Rajshahi University, Bangladesh.

Md. Nurul Islam, Deputy Project Director

Md. Nurul Islam is professionally a civil engineer. Mr. Islam was associated with the Public Works Department, Government of Bangladesh as Assistant Engineer earlier in his career from 1981 to 1986. Then he moved to the Local Government Engineering Department (LGED) as District Engineer, and then served as Executive Engineer until March 2011. During this period, Mr. Islam engaged in several infrastructure projects, including water supply and sanitation in both rural and urban areas in Bangladesh. Since 2011, Mr. Islam has been associated with UPPR as Deputy Project Director, responsible for water and sanitation component on behalf of the government.

Veolia Water India

LOCATION:
new delhi, india

WEBSITE:
[www.veoliawater.com/
about/locations/india.htm](http://www.veoliawater.com/about/locations/india.htm)

Veolia Water India is a subsidiary of Veolia Water, the world's leading water services provider. Veolia Water has had a presence in India for several years with outsourcing and operational assistance contracts in the areas of drinking water production and distribution. They provide services to towns such as Jamshedpur, Chennai, and Nagpur; and to the state of Karnataka.

CONFERENCE REPRESENTATIVES:

Brune Poirson, Head of Sustainability and Corporate Social Responsibility

Based in New Delhi, Brune is responsible for designing and implementing the company's social responsibility strategy in India, with a special focus on access to basic services. Before joining Veolia Water India, Brune worked as Project Coordinator for the French Development Agency where she coordinated the design and launch of a 54 million Euro project in the field of biodiversity conservation in the state of Assam, India. Brune also spent almost three years at NESTA in London, the UK's National Endowment for Science, Technology and the Arts, working on innovation policy, and was seconded to the Indian National Knowledge Commission. Brune studied political science at the London School of Economics, and at the Institut d'Etudes Politiques d'Aix-en-Provence in France.

PARTICIPATING ORGANISATIONS

WaterAid Bangladesh

LOCATION:

dhaka, bangladesh

FOUNDED IN:

1986

WEBSITE:

www.wateraid.org/bangladesh

WaterAid is a leading independent organization that enables the world's poorest people to gain access to safe water, sanitation and hygiene education. WaterAid has been in Bangladesh since 1986, working with 21 local partners to improve access to water supply and sanitation services for poor communities. WaterAid's strategy is to work through local partners to improve hygiene behaviour and access to water supply and sanitation (WSS) services for poor communities, with special emphasis on demonstration of innovative approaches, participatory methods, gender and vulnerable groups, hygiene promotion, monitoring and evaluation, and sustainability.

CONFERENCE REPRESENTATIVES:

Dr. Khairul Islam, Country Representative

Dr. Md. Khairul Islam is one of the leading public health professionals of Bangladesh. He started his career in the health service in Bangladesh, served in national Planning Commission, and several national and international NGOs in Bangladesh and Africa in leadership and managerial positions. He has moved into the field of sanitation, hygiene and drinking water recently, and has been leading WaterAid in Bangladesh as its Country Representative for four years. His organisational efforts are centered on establishing water and sanitation as basic human rights at national and global level. He has been elected as the Secretary General of Public Health Association of Bangladesh for two terms. He has authored and co-authored several papers in peer reviewed journals and published monographs.

Hasin Jahan, Program Director

Hasin Jahan is a development professional having specialized work experience in Water Supply and Sanitation sector. She graduated in Civil Engineering from Bangladesh University of Engineering & Technology (BUET) and completed her M.Sc in Water & Environmental Management from WEDC, Loughborough University of Technology, UK. She has worked for Danida, WSP-the World Bank and Local Government Engineering Department, Bangladesh. She is currently working for WaterAid in Bangladesh where she leads the Programme Department and all implementing partner NGOs. She is responsible for designing, implementing and monitoring of integrated water and sanitation projects of WaterAid in Bangladesh.

Aftab Opel, Research Manager

Aftab has studied social anthropology and has 17 years of research experience in different South Asian countries including Bangladesh, Pakistan, Afghanistan, Iran and Thailand. In addition to WASH, his areas of expertise include poverty and vulnerability, early childhood development, internal and international migration, labour markets, urban and rural livelihoods, alternative livelihoods and co-management issues. He is a member of Asian Population Association and International Society for Third Sector Research.



DRAINAGE SOLID WASTE
HOUSING SANITATION
DRAINS HEALTH AND WELFARE
AFFORDABLE HOUSING
WATER SANITATION

PARTICIPATING USI RESEARCHERS



SHARON BARNHARDT

is an Assistant Professor of Economics at the Institute for Financial Management and Research (Chennai). Her research focuses on issues of urban development and rural health, through the use of natural and randomised experiments in India. Her work includes studies of the impact of government housing programmes on economic mobility, inter-religious attitudes, and social networks; an experiment on the effectiveness of community versus private management in shared toilets in slums; and a governance pilot with the Hyderabad police. Sharon holds a PhD from Harvard University.



PASCALINE DUPAS

is an Assistant Professor in the Economics Department at Stanford University. Dupas' areas of research are applied microeconomics and development economics. She is currently conducting field experiments in health, education, and microfinance. Pascaline holds a PhD from EHESS, Ecole d'Economie de Paris.



LEO FELNER

is an Assistant Professor of International Economics in the School of Advanced International Studies, Johns Hopkins University. His research interests are in development economics and urban economics. His research work includes a study of water and other public service provision in favelas in Brazil (published in the Journal of Urban Economics), and the exclusion of low-income migrants from urban services. He received his PhD in economics from Brown University.

DANIEL BENNETT

is an Assistant Professor in the Harris School, University of Chicago. His research interests are in economic development, health, and sanitation. His research work includes projects on household sanitation and diarrheal disease in the Philippines, the health impact of SARS in Taiwan, and antiretroviral therapy and perceptions of HIV risk in Malawi. Daniel received his PhD in economics from Brown University.





ERICA FIELD

is an Associate Professor in the Department of Economics at Duke University. Prior to joining the Department of Economics in 2005, she worked at The Institute for Quantitative Social Science as a Cohort X Robert Wood Johnson Scholar in Health Policy Research. Her primary fields of interest are development and labor economics, with a regional focus on Latin America. Her past research has examined the household welfare effects of urban land titling programmes in developing countries, including the impact of tenure security on labor supply, credit access and fertility. Her current research examines the link between health investments and economic mobility. Erica holds a PhD from Princeton University.



RAYMOND GUITERAS

is an Assistant Professor in the Department of Economics at the University of Maryland. His research work in the WSH sector includes the impact of clean water on diarrhea in India, the study of market mechanisms for clean water and health products, the direct impacts and externalities of vaccination and water treatment in Bangladesh, a series of randomised control trials on the willingness to pay for clean water in northern Ghana, and interlinkages and social network effects on demand for sanitation services in Bangladesh. Raymond received his PhD from MIT.

SEBASTIAN GALIANI

is a Professor of Economics at Maryland University. He works in the areas of Development Economics and Applied Microeconomics. He published papers in the Journal of Political Economy, Quarterly Journal of Economics, American Economic Journal, Review of Economics and Statistics, Journal of Public Economics, Journal of Development Economics, Economic Development and Cultural Change, Regional Science and Urban Economics and Labour Economics, among others. His work has been featured in Science, The Economist, The Wall Street Journal, The Times and various other newspapers around the world. Sebastian obtained his PhD in Economics from Oxford University.



REMA HANNA

is an Assistant Professor of Public Policy at the Harvard Kennedy School. Hanna is an NBER Research Associate, an affiliate of the Bureau for Research and Economic Analysis of Development (BREAD), and an affiliate at the Abdul Latif Jameel Poverty Action Lab. Her research focuses on understanding how to improve the provision of public services in developing countries. She is currently working on a project to measure discrimination in education in India, and also analyzing data from a field experiment that assessed the efficacy of various targeting methodologies for social safety net programmes. Rema holds a PhD in Economics from MIT and a BS from Cornell University.



SEEMA JAYACHANDRAN

is an Associate Professor in the Department of Economics at Northwestern University. Much of her work focuses on health in developing countries, and she also has research interests in education, labor markets, the environment, and political economy. She is currently conducting randomised evaluations in Uganda related to health and environmental conservation. Seema received holds a PhD from Harvard University.

COSTAS MEGHIR

is a Professor of Economics at Yale University. His interests include labor economics, household behaviour, retirement and pensions, income distribution, consumption, demand analysis and development economics. Since 2004, he has been co-director of the Economic and Social Research Council (ESRC) Research Centre at the Institute for Fiscal Studies, and he has been an ESRC Professorial Fellow 2008-2011. Costas holds a PhD from the University of Manchester.



MUSHFIQ MOBARAK

is an Associate Professor of Economics at Yale University. He has two main lines of research: (1) field experiments exploring ways to induce people in developing countries to adopt technologies or behaviors that are likely to be welfare improving, and (2) using field experiments and other methods to study the management of water resources and other infrastructure. He has ongoing experiments in Bangladesh, India, Malawi and Uganda on migration, sanitation, rainfall insurance, and environmental technologies (stoves, rainwater harvesting, and conservation agriculture). Mushfiq leads the Bangladesh research program for the DFID/LSE International Growth Centre, and co-Chairs the Urban Services Initiative at the Poverty Action Lab (J-PAL) at MIT.



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The **USI MANAGER** provides day-to-day management for USI, and coordinates all the activities of the initiative.



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USI POSTDOCTORAL RESEARCHERS are dedicated local researchers who engage in a research agenda that is in line with USI's research objectives and priorities. They will partner with J-PAL, USI affiliates and implementing partners in the relevant region to conduct USI-funded, randomised evaluations.



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