

The Costs of Asymmetric Information in Performance Contracts: Experimental Evidence on Input and Output Contracts in Maternal Health Care in India

Manoj Mohanan, Grant Miller, Katherine Donato,
Yulya Truskinovsky, and Marcos Vera-Hernández*

August 2016

Abstract:

A central issue in designing performance incentive contracts is the trade-off between rewarding agents' input use versus outputs: while the former imposes less risk, the latter rewards innovation in production. We study this issue through an experiment enabling us to observe and verify inputs and outputs in Indian maternity care. Although both contract types achieve comparable health outcomes on average (20% lower post-partum hemorrhage rates relative to control), more qualified providers perform better with output contracts. However, consistent with theory, input contracts are substantially cheaper, suggesting that inability to contract on input use in health care can be very costly.

JEL Codes: D86, J41, O15

*Mohanan: Sanford School of Public Policy, Duke University; Miller: School of Medicine, Stanford University and NBER; Donato: Harvard University; Truskinovsky: Harvard University; Vera-Hernández: Department of Economics, University College London & IFS.

Correspondence to: manoj.mohanan@duke.edu

This research was made possible by funding and support from 3ie and DFID-India (Grant number OW2: 205), World Bank HRITF (Grant number TF099435) and Government of Karnataka. We are grateful, for comments and suggestions, to Alessandro Tarozzi, Amar Hamoudi, Duncan Thomas, Erica Field, Jerry La Forgia, Jishnu Das, Imran Rasul, Meredith Rosenthal, Michael Callen, Paul Gertler, Rohini Pande, Rob Garlick, Victoria Baranov, Xiao Yu Wang, and to seminar audiences at ASHEcon 2016, Barcelona GSE 2016, Duke University, Erasmus University, Harvard Health Policy Workshop, iHEA Congress Milan, and Tilburg University. Manveen Kohli provided excellent project management. We are thankful to Kultar Singh, Swapnil Shekhar, and Anil Lobo from Sambodhi, as well as the field team for project implementation and data collection. We gratefully acknowledge the support we received from World Bank (Paolo Belli, Patrick Mullen, and Vikram Rajan) and the Government of Karnataka (Vandita Sharma, Selva Kumar, Suresh Mohammed, Raghavendra Jannu, Atul Tiwari, Dr. Nagaraj, Dr. Sridhar, Dr. Prakash Kumar, Dr. Amruteshwari, and several others). We are especially grateful to the many doctors and clinical experts who provided valuable guidance and feedback, including Matthews Mathai, Dinesh Agarwal, Ayaba Worjolah, Vinod Paul, Sharad Iyengar, Kirti Iyengar, Amarjit Singh, Suneeta Mittal, Lalit Baveja, and Sunesh Kumar.

The Costs of Asymmetric Information in Performance Contracts: Experimental Evidence on Input and Output Contracts in Maternal Health Care in India

1. Introduction

Performance incentives have long been used to correct a range of principal-agent problems (Hall and Liebman 1998, Jensen and Murphy 1990, Lazear 2000, Roland 2004, Rosenthal et al. 2004). A central issue in the design of performance incentives is whether to reward an agent's use of inputs or instead to reward outputs directly (Prendergast 2002, Raith 2008). Theory suggests that when principals have complete information about the productivity of inputs (including local/contextual information) and importantly, these inputs can be observed and verified, rewarding input use is efficient (Khalil and Lawarree 1995, Prendergast 2002). Absent these conditions, however, rewarding outputs may be superior if agents are able to use local/contextual information about the production function to innovate and if the benefits from innovation exceed the compensating risk premia demanded by agents (Prendergast 2002, 2011).

Because the quality of health services and education in developing countries is generally low (Chaudhury et al. 2006, Das and Hammer 2014, Das et al. 2012, Das et al. 2015, Mohanan et al. 2015), the use of performance incentives is increasingly widespread (see Finan, Olken, and Pande (2015) and Miller and Babiarz (2014) for reviews). Output incentives are more common in the education sector (Behrman et al. 2015, Glewwe, Ilias, and Kremer 2010, Lavy 2002, Muralidharan and Sundararaman 2011), while incentives based on service delivery indicators such as institutional deliveries, delivery of prenatal care, vaccinations, and healthcare utilization are typically used in the health sector (Ashraf, Bandiera, and Jack 2014, Basinga et al. 2011, Celhay et al. 2015, Dupas and Miguel 2016, Gertler, Giovagnoli, and Martinez 2014, Gertler and Vermeersch 2013, Miller and Babiarz 2014, Miller et al. 2012, Olken, Onishi, and

Wong 2014, Sherry, Bauhoff, and Mohanan 2016, Soeters et al. 2011).^{1,2} The predominance of input incentive contracts in the health sector – an environment in which there is often considerable scope for innovation using local/contextual information³ – underscores the importance of empirical research comparing contractual bases in health.

In this paper, we use an experimental design to study the merits of performance contracts rewarding input use or outputs in Indian pregnancy and maternity care. In doing so, we emphasize two contributions. First, because we purposefully designed our study to observe and verify input use (beyond what is ordinarily possible in real-world settings) as well as outputs, we are able to test the effectiveness of input and output contracts.⁴ This enables us to test the key theoretical prediction that when principals have complete information about which inputs are most productive, and when these inputs can be observed and verified, agents are efficiently compensated according to input use (Khalil and Lawarree 1995, Prendergast 2002). While there is a wide theoretical literature on this topic (Hall and Liebman 1998, Holmstrom and Milgrom 1991, Jensen and Murphy 1990, Khalil and Lawarree 1995, Laffont and Martimort 2009, Lazear

¹ There have been few efforts to directly reward health outcomes in developing countries. Two recent exceptions in China and India study interventions outside the medical care system, focusing on childhood malnutrition. Primary school principals in China, who were offered performance incentives for reducing anemia, were able to reduce anemia prevalence by 25% by the end of the academic year (Luo et al. 2015, Miller et al. 2012). In India, Singh (2015) found that frontline workers in India's Integrated Child Development Services (ICDS) program who were offered high levels of incentives were able to reduce severe malnutrition by 6.3 percentage points. The Plan Nacer program in Argentina introduced performance incentives based on 10 indicators, of which two were outcomes (birth weight and APGAR scores) and the remaining 8 were self reported / administrative service delivery indicators (Gertler, Giovagnoli, and Martinez 2014).

² Fritsche, Soeters, and Meessen (2014) report that the World Bank's health results trust fund, which supports performance based financing programs in health, had over 60 projects at various stages of development. Other examples of performance incentives in developing countries include: (Basinga et al. 2011, Peabody et al. 2011, Soeters et al. 2011, Van de Poel et al. 2016).

³ See <http://www.innovationsinhealthcare.org/> for examples of efforts that adopt novel approaches to improving access to care and improving quality of health care.

⁴ We collect detailed information on inputs, using 48 indicators for five key domains of medical care delivered to mothers and their infants throughout pregnancy, delivery, and post-natal care.

2000, Prendergast 1999, 2002, 2011), the empirical literature that explores the relative effectiveness of contracting on inputs or outputs remains scarce. To our knowledge, our paper is the first to empirically compare the performance of agents when contracted on inputs or outputs. Second, in directly comparing performance contracts rewarding input use (or effort) and outputs, we can study the extent to which developing country health providers in rural India are able to innovate and whether the gains from innovation under output contracts outweigh the necessary risk-premium associated with them.

We conduct our study in rural areas of Karnataka, an Indian state with poor levels of maternal and neonatal health. In 2013, Karnataka's maternal mortality rate (MMR) was 144 deaths per 100,000 live births, and its neonatal and infant mortality rates were 25 and 31 per 1000 live births respectively (Mony et al. 2015, NHM 2013). The major causes of maternal mortality are post-partum hemorrhage, pre-eclampsia, and sepsis, while the major causes of neonatal mortality are infections such as sepsis and tetanus, pre-term births and birth asphyxia. Public policy efforts have focused on promoting childbirth in medical facilities (rather than in homes), where many of these causes could in principle be prevented or managed. However, despite a high institutional delivery rate (90% in 2012-13), poor maternal and neonatal health outcomes persist – presumably because of low quality maternal health care (NRHM 2015).

Overall, we find that, on average, providers in both the input and output contract arms achieved similar improvements in maternal health, reducing rates of post-partum hemorrhage (PPH – the leading cause of maternal mortality globally) by approximately 20 percent. In achieving these reductions, providers in both groups used similar strategies (and similar input combinations) focusing on stocking medicines that reduce bleeding after delivery, for example. Despite the flexibility to do so, we find little evidence that output contract providers developed or implemented any novel strategies to improve outcomes. However,

we also find important heterogeneity across providers with varying levels of skill: providers with higher levels of training stated that they had implemented new health delivery strategies and also produced better health outcomes. In other incentivized domains of maternity and neonatal care (pre-eclampsia, sepsis, and neonatal survival), there were no measurable improvements.

Despite equivalent PPH reductions in both contract groups, input contract payments were substantially smaller than output ones; average payments for input and output contracts were INR 13,850 and 56,812 respectively (about US \$252 and \$1033 in 2010).⁵ We interpret this result to suggest that because health outcomes are a noisy measure of provider effort, output contracts pose significantly higher costs to the principal to compensate for the additional risk of unrewarded effort that they impose on agents.⁶ Overall, our results suggest that the costs of not being able to contract on inputs can be very high.

We also note two important concerns with the contractual forms that we study. First, because we reward providers according to contracted outcomes among their patients, providers could manipulate the patient composition, selecting patients more likely to experience good outcomes (or comply with recommended medical protocols). However, we find evidence that rather than selecting healthy patients (a supply response), less healthy patients were instead more likely to seek care from both types of treatment providers – suggesting a

⁵ Our incentive contracts were not specifically designed to achieve identical levels of outcomes, since the underlying production function was unknown. The identical levels of performance in the two treatment arms is only a convenient accident that now enables us to directly compare the cost to the principal of these two types of contracts.

⁶ However, this does not imply that contracts on effort measures are always preferable to contracts on outputs (Prendergast 2002; Prendergast 2011). Contracting on outputs might be preferred if the optimal input mix depends on local conditions and agents (in our case, the doctors) are better informed about constraints local to their own settings and can take advantage of them. For instance, in Luo et al (2015), school principals can achieve reductions in anemia through two highly substitutable inputs: nutritional supplements or improving dietary intake, and some schools might be better placed to implement one or the other.

possible demand response to improvements in quality of care.⁷ Consequently, our results may underestimate the effect of both types of performance incentive on provider behavior (relative to control providers); but given equivalent improvements in both contract groups, not likely differentially so. Second, a common concern with performance incentives is the possibility of “multitasking,” or diversion of effort from unrewarded outcomes (Holmstrom and Milgrom 1991, Mullen, Frank, and Rosenthal 2010, Prendergast 1999). To minimize the possibility of multitasking, our incentive contracts covered all major inputs and outputs involved in pregnancy and maternal care (a relatively narrow area of medical practice).⁸

The rest of the paper proceeds as follows: Section 2 provides a simple conceptual framework of input and output contracts, followed by details of the study design, data collection, and analysis in Section 3. Section 4 presents results, including mechanisms that might explain our findings, and Section 5 concludes.

2. Conceptual framework

In this section, we outline a basic principal-agent framework to make precise the trade-offs between input and output contracts. In our set-up, a principal (health authority) hires an agent (health care provider) to maximize health, y , net of monetary costs, w . The health care provider chooses input level e to produce health according to an increasing and concave production function $y = h(e, \varepsilon)$, where ε corresponds to a random component with density function $f(\varepsilon) > 0$ for

⁷ We argue that this result could explain the small increased rate of pre-eclampsia (a complication that develops during pregnancy and is not one that the providers could prevent). Providers in our study had implemented or planned to implement a range of strategies to improve outcomes; a large number of providers reported conducting community outreach and patient education efforts, which could lead to attracting patients who are more risky.

⁸ The restricted scope of pregnancy and maternity care was also a rationale for selecting obstetric providers for our study.

all values of ε . The provider's objective is to maximize the utility of w , $U(w)$, net of input costs, $v(e)$, where $U'(\cdot) > 0, U''(\cdot) < 0, v'(\cdot) > 0, v''(\cdot) > 0$.

First, we assume that both the health production function, $h(e, \varepsilon)$, and $f(\varepsilon)$, the random component's density function, are common knowledge. If e is observed and verifiable by the health authority, the optimal ('first best') contract will reward inputs, paying agents according to inputs (or effort) used ($w(e)$) (Khalil and Lawarree 1995, Prendergast 2002).

Alternatively, if we assume that e is unobserved, contracting on $w(e)$ is no longer implementable and the health authority must rely on an output contract, $w(y)$, that pays different amounts to agents depending on the output level achieved. However, because y depends not only on e , but also on ε – which is random and outside the agent's control – the agent must be compensated for the risk associated with this basis of payment. Given the risk premium required, only the 'second best' can be achieved: the output contract is less efficient than the input contract.

However, output contracts could be more efficient in a more complex environment. Assume that provider i produces health according to $y_i = h_i(\theta_{1i}e_{1i}, \theta_{2i}e_{2i}, \varepsilon)$, where θ_{1i} and θ_{2i} are productivity shifters that vary across providers, and that $h_i(\cdot)$ has positive and negative first and second derivatives, respectively. Also assume that the input costs are given by $v_1(e_1) + v_2(e_2)$, where the additive structure allows us to abstract from multitasking concerns.⁹ If the health authority is constrained to provide the same contract to all providers, it could be efficient to implement an output contract rather than an input contract, even if e_{1i} and e_{2i} are observable and verifiable (Prendergast 2002, 2011). Specifically, because the principal (health authority) cannot take advantage of local/contextual information, reflected in θ_{1i} and θ_{2i} , when establishing contracts,

⁹ The cross derivative of the cost function with respect to e_1 and e_2 is null, implying that the inputs are neither substitutes nor complements.

an input contract could lead some providers to choose inefficient combinations of inputs (e_{1i}, e_{2i}). Alternatively, the output contract could lead providers to choose a more efficient combination of inputs (note that the same intuition applies if the values of θ_{1i} and θ_{2i} are the agent's private information and are unknown to the health authority). This efficiency gain under an output contract might or might not exceed for the risk premium required to compensate providers for variation in health outcomes not under their control (both a stochastic component of health production as well as variation influenced by patient action). Evaluating this trade-off is central to this paper.

3. Study Design, Incentive Contract Structure, Data Collection, and Estimation

3.1 Design and Implementation of the Experiment

Our experiment and data collection activities spanned two years, from late 2012 to late 2014.¹⁰ The timeline of the project is shown in Figure 1, with details about when data were collected in the left column, and details about the intervention in the right column.

3.1.a. Eligibility of providers

Using multiple data sources, we identified the potential universe of private obstetric care providers for inclusion in our study. The first source was data collected by the Karnataka state government on all private sector doctors who provided obstetric care (i.e., those who cared for pregnant mothers and conducted deliveries) in rural areas – at least 10 km away from district headquarters. Second, during field visits by our enumerators to verify these providers, our field teams located additional providers who were inadvertently missed in the government survey and conducted interviews with them to confirm eligibility. Further

¹⁰ This study was approved by Duke University Office of Human Subjects Research Duke (Pro00031046).

eligibility for providers' inclusion in our study was based on conducting at least two deliveries per month, practicing primarily in OBGYN clinics¹¹, willingness to participate in the study (including responding to surveys and signing the incentive contracts), and continuing to practice in a rural location over the study period.

3.1.b. Randomization

The set of providers that we randomize come from two different sources mentioned above. Of the 120 eligible providers in the data from the state government, using simple randomization, 38 providers were assigned the input group, 40 to the output group, and 42 to the control group. Other eligible providers, who were inadvertently left out in the government-funded survey and identified by our field team during fieldwork, were randomized as follows: Once the provider was confirmed to meet all eligibility criteria, the field team would call our project office to assign the provider to a treatment arm. This allocation was done according to a list of sequential unique identifiers, which were randomized prior to fieldwork (this list was unknown to field enumerators). Using this procedure, 2 providers were allocated to the input group, 13 to the output group, and 5 to the control. Note that we could not ensure an equal number of providers across arms because we did not know how many the field team would find, and we did not want to have a predictable sequence so that our field enumerators could anticipate the treatment allocation of a potential provider.

In all, 140 providers met all eligibility criteria and signed the incentive contracts in our study (note that the control group also signed a contract). Of these, 5 providers declined to participate over the course of the study, and were classified as attritors from the study (2 from the input incentive group and 3 from the control group). Our final analytical sample thus includes 135 providers: 53

¹¹ Providers working in large multi-specialty hospitals were not included in our sample. We targeted smaller facilities in order to ensure that providers would have sufficient agency over the facility's health provision.

providers in outputs arm, 38 providers in inputs arm, and 44 providers in control arm.¹² Table 1 shows numbers of providers who were identified in sampling and the attrition.

Table 2 reports summary statistics for our final sample of providers used for analysis. Just over half of providers were female, the vast majority had at least a bachelor's degree in medicine (i.e., MBBS), and nearly 60 percent reported an additional specialization in obstetrics or a related field. The average provider had been practicing for nearly two decades. Joint tests of orthogonality show there are no significant differences in provider demographics between the three study groups (Appendix Table 1). The attrition of five providers across the three study groups was not statistically different at the 5% level (Appendix Table 2).

3.2. Study Arms/Contract Types

The three contracts (control group, input incentive contract, and output incentive contract) were designed to be as comparable as possible (other than the basis of payment). Providers were first introduced to the contracts during visits between February and April 2013 (Figure 1 shows our study timeline). During these initial visits, all providers (including those in the control group) were given copies of letters of support from the state government and a full set of reference materials including guidelines for maternity care from the World Health Organization (WHO) and Government of India (GoI).¹³ These letters also provided a broad overview of what participation in the study would entail, including future meetings and payments to compensate participating providers for their time to complete surveys.

¹² Further details on enrollment of providers and sample sizes at each stage are included in the Pre-analysis plan (<https://www.socialscisceregistry.org/trials/179>).

¹³ A complete set of guidelines was also provided to them on a CD. If a provider was unable to access the materials on the CD, she was offered the option of having the hard copy versions sent to her at no charge.

Each provider was also given a copy of his/her randomly assigned contract. Each treatment group contract explained the specific bases by which s/he would be rewarded at the end of the study period, including details of payments and reward calculations (Appendix 1 shows each type of contract and accompanying WHO guidelines).¹⁴

Input and output incentive contracts were designed to pay approximately the same amount to providers in each group that achieved the maximum level of performance. Payment levels were also set to ensure that the project could meet payment obligations in the event that all providers achieved the maximum performance level. The resulting contracts offered providers the potential to earn up to approximately INR 150,000 (about US \$2,700 at the time of the contract – slightly more than 15 percent of a specialist doctor’s salary in Karnataka).

The control arm contract was designed to inform providers about our study of maternal and child health, to provide the same WHO and GoI guidelines, and to require control providers to sign an ‘agreement’ confirming their willingness to participate in a study of maternal and neonatal health. The control contract did not mention reward payments made to other providers in the study.

Enumerators were trained to ensure that the providers fully understood their contracts, including incentive payment basis and structure, the potential reward payments possible for strong performance, and the fact that providers would not lose money by participating in the study, regardless of their performance. Contracts also specified that providers’ performance would be evaluated using data collected from household surveys with their patient population. Providers were told that household surveys would collect data on all

¹⁴ The contracts specified that the final payment will be made only at the end, and there were no interim incentive payments.

aspects of maternal and neonatal care described in the guidelines.¹⁵ Finally, providers in all three arms were offered INR 2,500 (about US \$45) at each visit as compensation for the time required to participate in the study. This small payment also aimed to develop credibility for future reward payments.

3.2.a. Output Contract Structure

Output incentive payments were offered for achieving low rates of four adverse health outcomes (PPH, Pre-eclampsia, Sepsis, and Neonatal Mortality)¹⁶ during the study period among a provider's patients. Ideally, one would have set the reward levels for each health outcome optimally: the rewards that maximize the principal's utility subject to the participation constraint of the provider. However, this requires detailed knowledge of the production function, utility and cost functions, which are unknown to us. Our approach, which we describe below, resembles one of a cautious policy maker, ensuring that total incentive payments do not exceed a fixed budget constraint.

For neonatal mortality, a provider would receive INR 15,000 unless one of their newborn patients died. For each of the other three maternal health outcomes (PPH, Sepsis, and Pre-eclampsia), the reward payment for output i , $P(x_i)$, was a decreasing linear function of incidence rate x_i at the end of the experiment, with payment increment α_i for incidence rates below a pre-established incidence rate ceiling \bar{x}_i :

$$P(x_i) = \begin{cases} \alpha_i(\bar{x}_i - x_i), & x_i \leq \bar{x}_i \\ 0 & , x_i > \bar{x}_i \end{cases}$$

We set \bar{x}_i equal to the pre-intervention average rates, which we estimated using existing data from government surveys. To set levels of α_i , we first allocated the

¹⁵ To avoid possible collusion or gaming, information about specific survey questions used to calculate rewards was not shared with anyone outside of the study team, including the enumerators when they first met providers to implement the contracts.

¹⁶ Details of the measurement of these health outcomes are below and in the Appendix 2: Calculation of Inputs and Outputs.

remaining available budget for output contracts (after deducting participation payments and payment for neonatal mortality) to each of the 3 outputs equally. α_i for each output was then determined by dividing the available budget across the average potential improvement for that output (from the pre-intervention average level of \bar{x}_i to 0.05, assuming providers on average would not be able to eliminate negative health outcomes completely):¹⁷

$$\alpha_i^{OUTPUT} = \frac{(Budget\ for\ output\ contracts - NMR\ payment)/3}{(\bar{x}_i - 0.05)}$$

The final reward payment was then the sum of rewards for each of the four outputs.

3.2.b. Input Contract Structure

Providers assigned to the input treatment arm were offered incentive payments for health inputs provided to patients according to 2009 World Health Organization (WHO) guidelines.¹⁸ These inputs are categorized into five domains: pregnancy care, childbirth care, postnatal maternal care, newborn care, and postnatal newborn care.¹⁹ Analogous to the structure of output incentives, for each domain i , the input reward payment $P(x_i)$ was structured as an increasing linear function of the input level x_i – the share of measurable inputs for appropriate care for domain i , averaged over the provider’s patients – with incremental payment α_i above a pre-established performance floor \underline{x}_i %:

$$P(x_i) = \begin{cases} \alpha_i (x_i - \underline{x}_i), & x_i \geq \underline{x}_i \\ 0, & x_i < \underline{x}_i \end{cases}$$

¹⁷ For example, pre-intervention rates of post-partum hemorrhage (PPH) were estimated at 35 percent ($\bar{x}_{PPH} = 35$) in the study area. Providers could earn $\alpha_{PPH} =$ Rs. 850 (equivalent to about \$17 at the time of the contract) for every percentage point below 35 percent incidence of PPH in their patient population. If the rate of PPH measured in their patient population over the study period was 25 percent, they would earn \$170; if they were able to completely eliminate PPH in their patient population, they would earn \$595.

¹⁸ These were the most up-to-date guidelines at the time of the intervention.

¹⁹ Details of the measurement of these health inputs are below and in Appendix 2: Calculation of Inputs and Outputs.

As in the output contract case, α_i for inputs was calculated by dividing the available budget across the projected range of improvements from \underline{x}_i – the pre-intervention average rates – to an average of 90%.²⁰ The final reward payment for each provider was the sum of rewards earned for performance in each of the five domains of care.²¹

3.2.c. Control Arm Contracts

Providers assigned to the control arm received contract agreements that provided the same information, guidelines, and participation payments as in the two incentive contract arms – but had no payments related to performance. Control providers were also told that the project team would collect survey data from their patients and received the same follow-up visits as intervention arm providers.

3.3. Data Collection, Household Sampling, and Measurement

We collected data from providers through multiple interviews throughout the study period and from households at end of study period (Figure 1 shows details of timing of data collection and intervention visits to providers). Through our provider surveys, we collected information about providers’ medical practices, staffing, and infrastructure, as well as intended strategies for improving quality of care and health outcomes.

Additionally, we collected patient lists from providers to create our primary patient sampling frame. A natural concern with this approach is that providers would have incentives to selectively report only patients with relatively good performance indicators. To minimize this concern, we also collected data

²⁰ For example, pre-intervention coverage of the inputs in the Childbirth Care domain was estimated at about 65 percent ($\underline{x}_{Childbirth\ Care} = 65$) in the study area: Patients receive 65% of appropriate childbirth care according to WHO guidelines. Providers earn $\alpha_{Childbirth\ Care} = \text{Rs. } 750$ (equivalent to about \$15 at the time of the contract) for every percentage point in coverage of these inputs above 65 percent. If 75 percent of a provider’s patients had received appropriate level of inputs for the Childbirth Care domain, she would earn \$150, and if she were able to provide this level of care for 100% of her patients, she would earn \$525.

²¹ Providers were told that we would select an *ex ante* unknown subset of inputs on which to base our input incentive payment calculations.

from approximately 75 households (not used in this analysis) in areas surrounding the clinic to ensure there were no cases with negative outcomes that were not reported by providers, or that were inappropriately referred away. The incentive contracts also clearly explained that any instances of patient list manipulation, either through selective referrals or reporting, would nullify the contracts.²²

Using patient lists, we then sampled up to 25 women who had recently given birth at the provider's facility.²³ Enumerators collected the list of patients and a study team member managing the field project conducted random sampling of 25 patients. In instances where there were fewer than 25 deliveries over the timespan of data collection, all listed patients were surveyed. These surveys measured the four major health outcomes, input use in the five domains of maternity care, and basic socio-demographic information. We aimed to interview every mother approximately 2 weeks after she gave birth to minimize recall inaccuracy (Das, Hammer, and Sánchez-Paramo 2012). In practice, we conducted surveys with new mothers between 7-20 days after delivery, and also did a very brief follow up with these mothers >28 days after birth to assess the infant's status. In total, we interviewed 2,895 new mothers.²⁴

²² See page 5 of sample contracts in Appendix 1 for exact language on selective referrals that would nullify contracts. Using data collected from communities around the provider, we verified that there were no unusual patterns of referral suggesting providers did not respond by selecting patients with better outcomes or selectively reporting such patients.

²³ Power calculations were conducted prior to the data collection. Estimated baseline performance rates and feasible improvement levels (i.e., target levels) were determined using existing data from government surveys and calibrated through piloting with doctors in Karnataka and Delhi to ensure that they were locally appropriate. We assumed 25 mothers per provider and an intra-class correlation coefficient of 0.05. At the individual level, all five categories for quality of care have at least 85 percent power to detect improvements that reach the target levels, with the "Childbirth Care", "Postnatal Maternal Care", and "Postnatal Newborn Care" categories having at least 95 percent power. Two of the four outputs, post-partum hemorrhage and pre-eclampsia, have at least 85 percent power to detect improvements to the target levels. Note that these calculations do not take into account additional precision gained by including covariates.

²⁴ Some providers conducted fewer than 25 deliveries over the data collection period, resulting in fewer than the targeted 3,375 mothers (135 providers x 25 mothers). On average, we have data from 21.4 mothers per provider, with an interquartile range of 17 to 26 mothers per provider.

Measurement of health input use and outputs poses important challenges, especially in developing country contexts where reliable administrative data on input use are not available. Using providers' reports of outcomes leads to concerns of gaming when incentives are tied to performance. Furthermore, in the case of maternal health, evidence from studies comparing actual blood loss to providers' visual estimates show that providers tend to underestimate the amount of blood loss by a third (Patel et al. 2006).

Given that we chose to measure health outcomes and health input use through household surveys, we relied on two general criteria for selecting our specific measures (which we use both for calculating incentive payments as well as for our empirical analysis). First, we chose questions previously validated through past research published in the biomedical literature (Filippi et al. 2000, Stanton et al. 2013, Stewart and Festin 1995). Second, prior to our study, we conducted our own validation exercise. Specifically, we trained nurse enumerators to observe and code health input use in real-time during labor and delivery for 150 deliveries in rural Karnataka. Within two weeks after delivery, we then visited these new mothers and administered a set of survey questions intended to measure the same health input use, as reported by the mother. We then chose measures that performed well in our validation exercise as additional survey questions for the project.²⁵

Mothers in our sample were classified as having an adverse health outcome based on a combination of her responses to relevant questions, following previous studies of the sensitivity and specificity of responses to these questions for clinical evaluation of the incidence of these outcomes (Filippi et al. 2000, Stanton et al. 2013, Stewart and Festin 1995). We evaluate inputs provided by each provider by measuring each provider's adherence to WHO guidelines. We

²⁵ Results from this validation study to be published in a separate manuscript, and available upon request.

first identified household survey questions corresponding to each domain of care. The responses to these questions were assigned a score of 1 if they adhered to the guidelines, and 0 otherwise.²⁶ A provider’s performance in a particular domain was then the mean of these scores for all mothers who received care from the provider, where higher scores reflect greater adherence to the guidelines and better performance. For analysis of inputs within each domain, we aggregate the multiple measures into a summary index following Anderson (2008).²⁷

3.4. Analysis

We use the estimation strategy that we specified in our pre-analysis plan published in the AEA RCT registry in December 2013 (prior to collecting any household-level data). To estimate the effect of each type of incentive contract on health outputs and health input use, we regress outcomes on dummy variables indicating treatment status with the following estimating equation:

$$y_{ip} = \alpha + \beta T_p + \theta X_p + \gamma Z_i + s_d + \lambda_e + u_{ip}, \quad (1)$$

where y_{ip} is an outcome of interest (i.e. level of care – inputs – received or health outcomes) for woman i who received care from provider p , T_p is a vector of provider-level treatment indicators, X_p is a vector of baseline (pre-contract) provider characteristics, Z_i is a vector of time-invariant household characteristics (such as mother’s age, education status, religion, and birth history), and s_d and λ_e represent district and enumerator fixed effects (respectively). We also show estimates that do not condition on household or provider characteristics, but only

²⁶ For example, if a woman answered affirmatively to the question, “Was your blood pressure checked during labor?”, the question was assigned a “1”. Details about the specific questions used for each domain and how responses were coded are included in the Appendix on Calculation of Inputs and Outputs, also available at <https://www.socialscisearch.org/trials/179>.

²⁷ The Anderson index is calculated as a weighted mean of the standardized values of all inputs within each domain (with variables re-defined so that higher values imply a better/more desirable outcome). The weights are calculated to maximize the amount of information captured in the index, with highly correlated variables receiving less weight (Anderson 2008).

include enumerator and district fixed effects, as specified in our pre-analysis plan. In all cases, we cluster standard errors at the provider level.

Given that we test multiple hypotheses, in addition to conventional p-values, we also report p-values adjusted for multiple comparisons within each family of hypotheses to control for the Familywise Error Rate (using the free step-down re-sampling method described in Westfall and Young (1993)). Following our pre-analysis plan, for health outputs, we consider PPH, sepsis, and neonatal death as one family of health outcomes influenced by medical care around the time of delivery (as opposed to care throughout pregnancy). Similarly, for input use, we consider three domains (childbirth care, postnatal maternal care, and newborn care) to be a family of outcomes because these are all inputs provided at the time of delivery.

4. Results

In this section, we first report how our incentive contracts influenced the production of health outputs and health input use, and investigate the mechanisms underlying these results. We next consider the role of changes in patient composition (both demand responses, as any changes in the quality of health services potentially attract a different mixture of patients, and possible provider manipulation of the patients that they accept). Finally, we investigate heterogeneity of treatment effects based on provider qualifications and evaluate the cost-effectiveness of each type of incentive contract.

4.1 Health Outputs

Table 3 reports estimates of how each incentive contract influences maternal and child health outcomes. Our preferred estimates (following our pre-analysis plan) are from the estimating equation described in section 3.4, which controls for provider and patient characteristics in addition to district and enumerator fixed

effects, and are shown in even columns. Odd columns report estimates that control for only district and enumerator fixed effects.

In both incentive contract groups, post-partum hemorrhage (PPH) rates declined by nearly identical (and statistically indistinguishable) amounts.²⁸ Input contract providers reduced the incidence of PPH among their patients by 7.6 percentage points, while output contract providers reduced PPH incidence by 7.1 percentage points. Compared with the control group mean (0.365), this reduction corresponds to a 20-21% decrease in PPH rates. The declines in PPH rates in both treatment arms remain statistically significant after correcting for multiple comparisons: as Appendix Table 3 shows, these p-values adjusted using the Westfall and Young (1993) step-down resampling method are 0.037 in the output group and 0.032 in the input group.

We also observe a marginally significant increase of 6 percentage points in pre-eclampsia among patients of providers in the output contract group (p-value 0.075). The estimate among patients in the input contract group is smaller (4 percentage points) and statistically insignificant (p-value 0.364). As described in Section 3.4 and specified in our pre-analysis plan, we do not group pre-eclampsia into the family of outcomes that occur during delivery – and therefore do not apply more stringent significance criteria. We investigate this pre-eclampsia result in the output group further in Section 4.5, but in brief, we find evidence suggesting that it may reflect a demand response to our interventions (higher risk patients choosing to seek care from incentive contract providers, possibly because the overall quality of their services improved).

Changes in other health outcomes (the incidence of sepsis and neonatal death) are small and statistically indistinguishable from zero in both treatment groups. One potential explanation for the insignificant sepsis result could simply

²⁸ Test of equality that $\beta_{output} = \beta_{input}$ was not rejected, with a p-value of 0.897

be that a key clinical action for preventing sepsis (wearing gloves during delivery) was already practiced at a very high rate (99% in our control group).²⁹ Another is the very high (and sometimes inappropriate) rate of prophylactic antibiotic use in clinical settings in rural India.³⁰

4.2 Health Input Use

Because we only find significant improvements in PPH, we do not expect large improvements in input use across the five domains of maternal and neonatal care that we study. Table 4 reports estimates for the impact of the treatment contracts on health input use. As before, we report results from our preferred specification in even columns. Column 6 shows that the postnatal maternity care index rose by 0.0817 in the output group (as Appendix Table 4 shows, this estimate also remains statistically significant after correcting for multiple hypotheses testing ($p=0.073$)).³¹ The postnatal maternity care measure primarily reflects counseling provided to the new mothers shortly after delivery. The providers in the input group also showed an increase, although it was not statistically different from the increase in the output group or from zero.

At the same time, Column 10 also shows a decline of 0.15 in the postnatal newborn care index ($p<0.000$) in the output group. This suggests a possible multi-tasking effect: providers in the output group may have diverted effort from neonatal to maternity care in the days and weeks following birth. However, as Column 8 shows, we do not observe a decrease in care given to newborns immediately after delivery. In Section 4.4, we discuss how this decline appears to be potentially due to providers' ex-ante beliefs about what outcomes were more or

²⁹ The other clinical action listed in the guidelines given to providers is handwashing, but provider handwashing behavior is not reliably observed by mothers or accompanying caregivers.

³⁰ Antibiotics are routinely overused in clinical settings in India (Ganguly N K et al. 2011).

³¹ The magnitude of the increase (0.0817) is not directly interpretable because the weights used to compute the index distorts the scale (Anderson 2008).

less likely to improve. Finally, there were no commensurate changes in the provision of health inputs in the other domains of maternity care.

4.3. Reductions in PPH: Mechanisms

Within the WHO guidelines that we gave to all providers participating in our study (and which our input measurement follows), there are two clinical actions closely related to the prevention of PPH that we measure. Moreover, because the WHO guidelines dictate that these clinical actions should be performed universally for all mothers, their interpretation is relatively straightforward.³² One is the administration of medicines (parenteral oxytocic drugs) shown to be effective in stopping post-delivery bleeding (ICM 2006). The other is massaging the abdomen as part of active management of third stage of labor,³³ which helps the uterus to contract after delivery and hence reduces bleeding (MOHFW 2009).

The first four columns of Table 5 report estimates for use of medicines during delivery to reduce bleeding and for massaging mothers' abdomens. Providers in both the output and input contract arms increased their use of medicines to reduce bleeding. These effects are statistically significant only in specifications without controls (6% in both arms, seen in Column 3), but this particular input is possibly measured with greater error than others (because mothers and those accompanying them during childbirth are unable to observe the specific types of drugs administered). Importantly, however, data from our surveys of facility personnel suggests that both output and input contract providers were more likely to maintain stocks of parenteral oxytocic drugs in their clinics. Specifically, Columns 7 and 8 in Table 5 show that providers in both

³² Clinical actions not universally recommended – ones that are clinically appropriate conditional on presence of a risk factor or manifestation of an adverse outcome, for example – are more difficult to interpret if the conditions requiring them are preventable.

³³ Massaging the abdomen after delivery was included in the 2009 MOHFW guidelines that we distributed to providers and was also recommended by Am. Coll. of Obs. and Gyn. at the time (ACOG 2011). The 2012 revised guidelines from WHO no longer recommend this as standard practice.

groups were 7-8 percentage points more likely to have these medicines in stock (significant at the 10% level), although we have less power to test this outcome because it is measured at the facility level. The other clinical action related to PPH prevention, massaging the abdomen during the third stage of labor (to assist in delivery of placenta), was imprecisely estimated in the input group and did not change in the output group.

Beyond WHO-recommended preventive measures, we also measure a key corrective action required when the placenta is not delivered intact: manual removal of the placenta.³⁴ Incomplete delivery of the placenta is a central contributor to PPH. Columns 5 and 6 of Table 5 show a statistically significant 8 percentage point decline in manual placenta removal in the output contract arm, suggesting fewer instances in which corrective actions were needed. The corresponding estimate in the input arm is less precise, but similar in magnitude.

4.4. Expectations and Multi-tasking

In this section, we investigate the finding that output contract providers reduced the quality of postnatal newborn care, defined in the WHO guidelines as care given to the newborn up to 6 weeks after delivery. A well-known concern with incentive contracts is multitasking, where agents focus on better-remunerated tasks at the expense of less generously rewarded ones (or relatedly, skimping on dimensions of care that are more difficult to observe or measure) (Holmstrom and Milgrom 1991, Prendergast 1999).

Prior to introducing the incentive contracts, we measured providers' subjective expectations about their ability to improve each of the four health outcomes. Among the four, about 35% of providers designated neonatal mortality as the outcome that would be *least* likely to improve compared to others. Instead,

³⁴ The interpretation of manual removal of placenta is complex because incomplete delivery of the placenta can also be prevented. If Active Management of Third Stage of Labor (AMTSL), combined with abdominal massage and oxytocic drugs, is successful in delivering an intact placenta, it would lead to fewer instances of placentas requiring manual removal.

providers generally attributed neonatal mortality to the actions of caregivers at home (driven by harmful traditional beliefs that colostrum is ‘witches milk,’ for example) and beyond providers’ control. Moreover, when asked which of the four outcomes was most important to improve based on patients’ clinical needs, only 9% said neonatal mortality – while 75% said PPH (Figure 2).

4.5. Demand Response and Patient Selection

An important issue in interpreting our results is the extent to which they reflect changes in patient composition, rather than clinical actions taken by providers. There are two primary ways that patient composition might change: patient demand could change in response to improvements in quality of care, or providers could manipulate the composition of patients that they treat (by selectively referring some patients to other providers, for example). Although we are unable to distinguish between these two channels directly, we analyze their net effect. We also note that we deliberately constructed our incentive contracts to minimize provider manipulation of the types of patients that they treat (explicitly indicating that any evidence of patient selection would nullify their incentive contract).³⁵

To investigate changes in patient composition, we first use our control group sub-sample to regress an indicator of whether or not any of the four major adverse health outcomes (PPH, pre-eclampsia, sepsis, and neonatal mortality) occurred on the individual characteristics that we use as controls in Equation (1). We then use the resulting parameter estimates to predict the probability of an adverse health event for each mother in the full sample. Appendix Table 5 reports the means of these predicted probabilities for each study arm.

Both input and output contract providers had patients who were 6-9 percentage points more likely to experience any adverse health event than patients

³⁵ The contract documents emphasized the importance of maintaining appropriate patient referral patterns; this was further reinforced in communication with providers during the visits.

in the control group (a statistically significant difference).³⁶ Because it seems unlikely that providers in either treatment group would purposefully select patients with greater risk of health complications (especially those with output contracts), we propose that this finding may instead reflect a demand response: as providers in both treatment groups provided higher quality services, patients with greater underlying risk of adverse health outcomes were more likely to seek care from them. An implication of this finding is that our main results in Tables 3 and 4 may underestimate the effect of the incentive contracts on provider performance. We also note that such a demand response could explain the positive effect of the incentive contracts on the incidence of pre-eclampsia, which women can observe *ex ante* during pregnancy, compared to PPH or sepsis.

4.6 Incentives to Innovate and Heterogeneous Treatment Effects

A potential advantage of output contracts is that they create incentives for agents to innovate (an important consideration if the most productive combination of inputs depends on local context, for example). Because we find that input and output contract providers use inputs similarly, and also produce comparable health outputs, there is little *prima facie* evidence of innovation.

However, we also directly examine provider reports of their health delivery strategies and consider the possibility that providers with greater skill were better able to innovate³⁷ (about half of providers in both treatment groups report implementing a new strategy since signing the incentive contract). Appendix Table 6 shows that output providers with more advanced medical training (beyond a MBBS degree) were 52% more likely to report implementing a new strategy. Some of these strategies appear to have been productive: Table 6 also shows that output contract providers who reported implementing new

³⁶ T-statistics for comparing the input vs. control incentive group and the input incentive vs. control group are 4.64 and 6.74, respectively.

³⁷ We focus on whether providers implemented any new strategy, as reported during first post-contract visit, approximately 3 -4 months after the contract was signed.

strategies reduced the probability of PPH among their patients by 13.4 percentage points. Input contract providers implementing new strategies achieved smaller, statistically insignificant, reductions of 5.4 percentage points.

As specified in our pre-analysis plan, we also test more generally for heterogeneous effects by provider qualification to further explore the possibility that providers with more advanced training were more innovative under output contracts. Table 7 shows that in the output contract group, providers with more advanced qualifications (Specialty training in obstetrics beyond MBBS, column 1) had 11 percentage points lower PPH rates relative to providers with MBBS or lower qualifications. In the input contract group, providers with MBBS and above reduced PPH by a smaller, statistically insignificant amount (5 percentage points). These results are consistent with output – but not input – contracts possibly inducing more innovation among more skilled providers.

4.7. Cost-Effectiveness of the Contracts

In our study, both input and output contract providers had similar reductions in PPH (around 20%). Hence, we can directly compare the cost-effectiveness of the two contract types using the cost of the reward payments in each group. The average payment to output contract providers was INR56,812 (US \$ 1033), while the average payment to input contract providers was INR13,850 (US \$ 252). Figures 3 and 4 show distributions of provider payment by treatment arms and also includes counterfactual distributions for hypothetical payment of input contract providers with output contracts (and vice versa). Overall, this finding that output contract payments were four times larger than input contract payments – but achieved the same level of patient health – suggests that under ordinary circumstances, the inability to observe and reward input use is quite costly.

5. Conclusion

The use of performance incentives in public service delivery has grown rapidly in developing countries in recent years. The World Bank alone, for example, currently supports more than 40 such large-scale programs in the health sector (World Bank 2016). However, very little research examines key contract design issues that should guide these programs (Miller and Babiarz 2014). One such issue is the trade-off between rewarding health input use versus health outputs. While performance incentives rewarding health inputs impose less risk on providers, incentives rewarding health outputs may encourage more innovative and/or context specific strategies in the production of the incentivized good.

Our paper finds that maternity care providers with input and output contracts produced comparable gains in health: 20% reductions in post-partum hemorrhage (PPH), the leading cause of maternal mortality. Importantly, the input contract payments required to achieve these PPH improvements were substantially less (25% of output contract payments). Although providers with output contracts, on average, did not innovate more than those with input contracts, we observe heterogeneity in adoption of innovative strategies based on providers' human capital. While providers with advanced clinical qualifications innovate more under output contracts, other providers had similar levels of innovation across input and output contracts.

Overall, our findings suggest that the inability to contract on health inputs can be quite costly.³⁸ In the future, as innovations in technology enable more information to be used in the design and implementation of performance contracts, further improvements are likely possible (Finan, Olken and Pande, 2015).

³⁸ Our findings also suggest that recent, more rigorously studied developing country health programs using performance incentives may generally be justified in their contract design. For example, Rwanda's pay-for-performance program and Argentina's *Plan Nacer* reward the use of various health services (Basinga et al. 2011, Gertler, Giovagnoli, and Martinez 2014).

References:

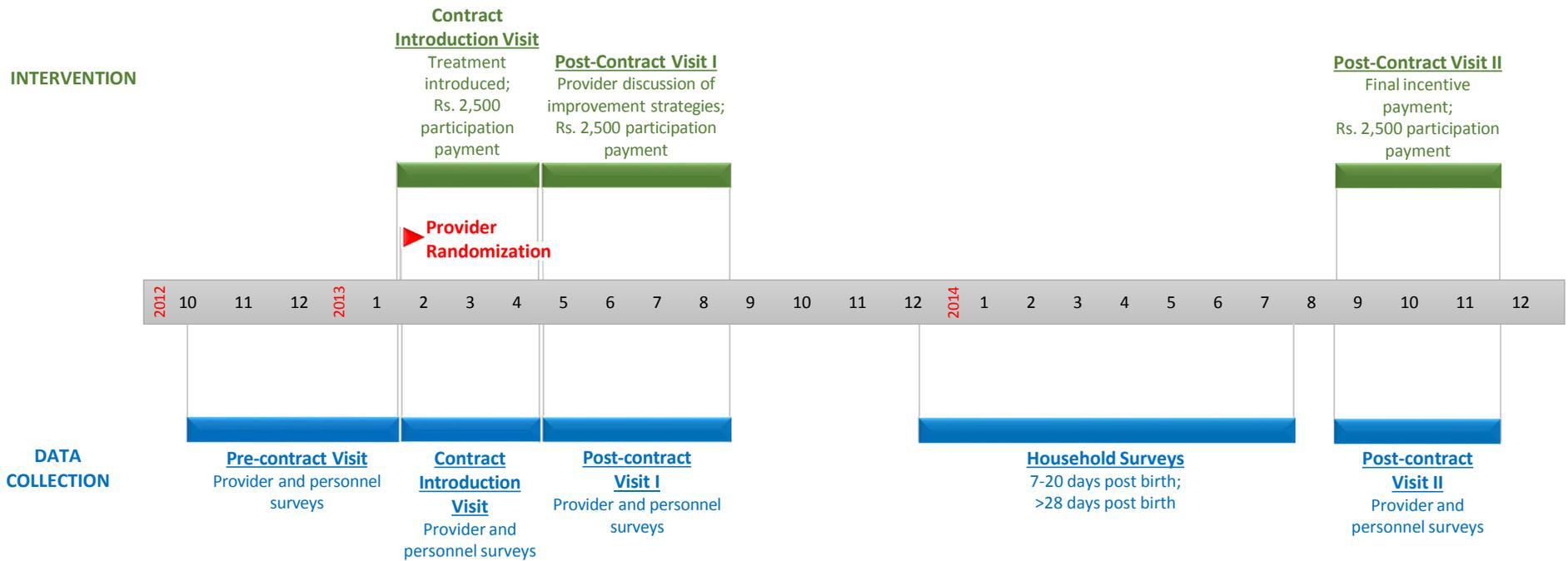
- ACOG. 2011. Active Management of Third Stage of Labor. In <http://www.acog.org/-/media/Districts/District-VIII/ActiveManagementThirdStageLabor.pdf> American College of Obstetrics and Gynecology,.
- Anderson, Michael L. 2008. "Multiple Inference and Gender Differences in the Effects of Early Intervention: A Reevaluation of the Abecedarian, Perry Preschool, and Early Training Projects." *JASA: Journal of the American Statistical Association* 103 (484):45.
- Ashraf, Nava, Oriana Bandiera, and B. Kelsey Jack. 2014. "No margin, no mission? A field experiment on incentives for public service delivery." *Journal of Public Economics* 120:1-17.
- Basinga, Paulin , Paul Gertler, A Binagwaho, et al. 2011. " Effect on maternal and child health services in Rwanda of payment to primary health-care providers for performance: an impact evaluation." *The Lancet* 377 (9775):1421–1428.
- Behrman, Jere, Susan Parker, Petra Todd, et al. 2015. "Aligning Learning Incentives of Students and Teachers: Results from a Social Experiment in Mexican High Schools." *Journal of Political Economy* 123 (2):325-364.
- Celhay, Pablo, Paul Gertler, Paula Giovagnoli, et al. 2015. Temporary Incentives and Long-Run Medical Care Performance: Evidence from A Field Experiment. NBER Working Paper No. 21361.
- Chaudhury, Nazmul, Jeffrey Hammer, Michael Kremer, et al. 2006. "Missing in Action: Teacher and Health Worker Absence in Developing Countries." *The Journal of Economic Perspectives* 20 (1):91-116.
- Das, Jishnu, and Jeffery Hammer. 2014. "Quality of Primary Care in Low-Income Countries." *Annual Review of Economics*:41.
- Das, Jishnu, Jeffrey Hammer, and Carolina Sánchez-Paramo. 2012. "The impact of recall periods on reported morbidity and health seeking behavior." *Journal of Development Economics* 98 (1):76-88.
- Das, Jishnu, Alaka Holla, Veena Das, et al. 2012. "In Urban And Rural India, A Standardized Patient Study Showed Low Levels Of Provider Training And Huge Quality Gaps." *Health Affairs* 31 (12):2774-2784.
- Das, Jishnu, Ada Kwan, Benjamin Daniels, et al. 2015. "Use of standardised patients to assess quality of tuberculosis care: a pilot, cross-sectional study." *The Lancet Infectious Diseases* 15 (11):1305-1313.
- Dupas, Pascaline, and Edward Miguel. 2016. Impacts and Determinants of Health Levels in Low-Income Countries. NBER Working Paper No. 22235. Cambridge, MA.

- Filippi, V., C. Ronsmans, T. Gandaho, et al. 2000. "Women's reports of severe (near-miss) obstetric complications in Benin." *Stud Fam Plann* 31 (4):309-24.
- Finan, Frederico, Benjamin A. Olken, and Rohini Pande. 2015. The Personnel Economics of the State. NBER Working Paper No. 21825.
- Fritsche, György Béla, Robert Soeters, and Bruno Meessen. 2014. *Performance-Based Financing Toolkit*. Washington, DC: World Bank.
- Ganguly N K, Arora N K, Chandy S J, et al. 2011. "Rationalizing antibiotic use to limit antibiotic resistance in India." *Indian Journal of Medical Research* 134:281-94.
- Gertler, Paul, Paula Giovagnoli, and Sebastian Martinez. 2014. Rewarding Performance to Enable a Healthy Start to Life: The Impact of Plan Nacer on Birth Outcomes. In *Policy Research Working Paper; No. 6884*. World Bank, Washington DC.
- Gertler, Paul, and Christel Vermeersch. 2013. Using Performance Incentives to Improve Medical Care Productivity and Health Outcomes. NBER Working Paper 19046.
- Glewwe, Paul, Nauman Ilias, and Michael Kremer. 2010. "Teacher Incentives." *American Economic Journal: Applied Economics* 2 (3):205-227.
- Hall, Brian J., and Jeffrey B. Liebman. 1998. "Are CEOs really paid like bureaucrats?" *The Quarterly Journal of Economics* 113 (3):653-691.
- Holmstrom, Bengt, and Paul Milgrom. 1991. "Multitask Principal-Agent Analyses: Incentive Contracts, Asset Ownership, and Job Design." *Journal of Law, Economics, and Organization* 7 (special issue):24-52.
- Jensen, Michael C., and Kevin J. Murphy. 1990. "Performance Pay and Top-Management Incentives." *The Journal of Political Economy* 98 (2):225.
- Khalil, Fahad, and Jacques Lawarree. 1995. "Input versus output monitoring: Who is the residual claimant?" *Journal of Economic Theory* 66 (1):139.
- Laffont, Jean-Jacques, and David Martimort. 2009. *The theory of incentives: the principal-agent model*. Princeton University Press.
- Lavy, Victor. 2002. "Evaluating the Effect of Teachers' Group Performance Incentives on Pupil Achievement." *Journal of Political Economy* 110 (6):1286-1317.
- Lazear, Edward P. 2000. "The power of incentives." *The American Economic Review* 90 (2):410-414.
- Luo, Renfu, Grant Miller, Scott Rozelle, et al. 2015. Can Bureaucrats Really Be Paid Like CEOs? School Administrator Incentives for Anemia Reduction in Rural China. NBER Working Paper No. 21302.
- Miller, Grant, and Kimberly S. Babiarz. 2014. "Pay-for-Performance Incentives in Low- and Middle-Income Country Health Programs." In *Encyclopedia of*

- Health Economics*, edited by Anthony J Culyer, 457-466. San Diego: Elsevier.
- Miller, Grant, Renfu Luo, Linxiu Zhang, et al. 2012. "Effectiveness of provider incentives for anaemia reduction in rural China: A cluster randomised trial." *BMJ* 345 (7870):e4809-e4809.
- Mohanani, Manoj, Marcos Vera-Hernandez, Veena Das, et al. 2015. "The know-do gap in quality of health care for childhood diarrhea and pneumonia in rural India." *JAMA Pediatrics* 169 (4):349-57.
- MOHFW. 2009. Trainees' Handbook for Training of Medical Officers in Pregnancy Care and Management of Common Obstetric Complications. edited by Ministry of Health and Family Welfare. New Delhi: Government of India.
- Mony, Prem K., Krishnamurthy Jayanna, Swarnarekha Bhat, et al. 2015. "Availability of emergency neonatal care in eight districts of Karnataka state, southern India: a cross-sectional study." *BMC Health Services Research* 15 (1):1-9.
- Mullen, Kathleen J., Richard G. Frank, and Meredith B. Rosenthal. 2010. "Can you get what you pay for? Pay-for-performance and the quality of healthcare providers." *The Rand Journal of Economics* 41 (1):64-91.
- Muralidharan, Karthik, and Venkatesh Sundararaman. 2011. "Teacher Performance Pay: Experimental Evidence from India." *Journal of Political Economy* 119 (1):39-77.
- NHM. 2013. "Statewise Information: Karnataka." Government of Karnataka Accessed Apr 30.
- NRHM. 2015. "RMNCH+A: Maternal Health Background ". National Health Mission, MOHFW, Government of India Accessed March 23. <http://nrhm.gov.in/nrhm-components/rmnch-a/maternal-health/background.html>.
- Olken, Benjamin A., Junko Onishi, and Susan Wong. 2014. "Should Aid Reward Performance? Evidence from a Field Experiment on Health and Education in Indonesia." *American Economic Journal: Applied Economics* 6 (4):1-34.
- Patel, A., S. S. Goudar, S. E. Geller, et al. 2006. "Drape estimation vs. visual assessment for estimating postpartum hemorrhage." *International Journal of Gynecology and Obstetrics* 93 (3):220-224.
- Peabody, John, Riti Shimkhada, Stella Quimbo, et al. 2011. "Financial Incentives And Measurement Improved Physicians' Quality Of Care In The Philippines." *Health Affairs* 30 (4):773-781.
- Prendergast, Canice. 1999. "The provision of incentives in firms." *Journal of economic literature* 37 (1):7-63.

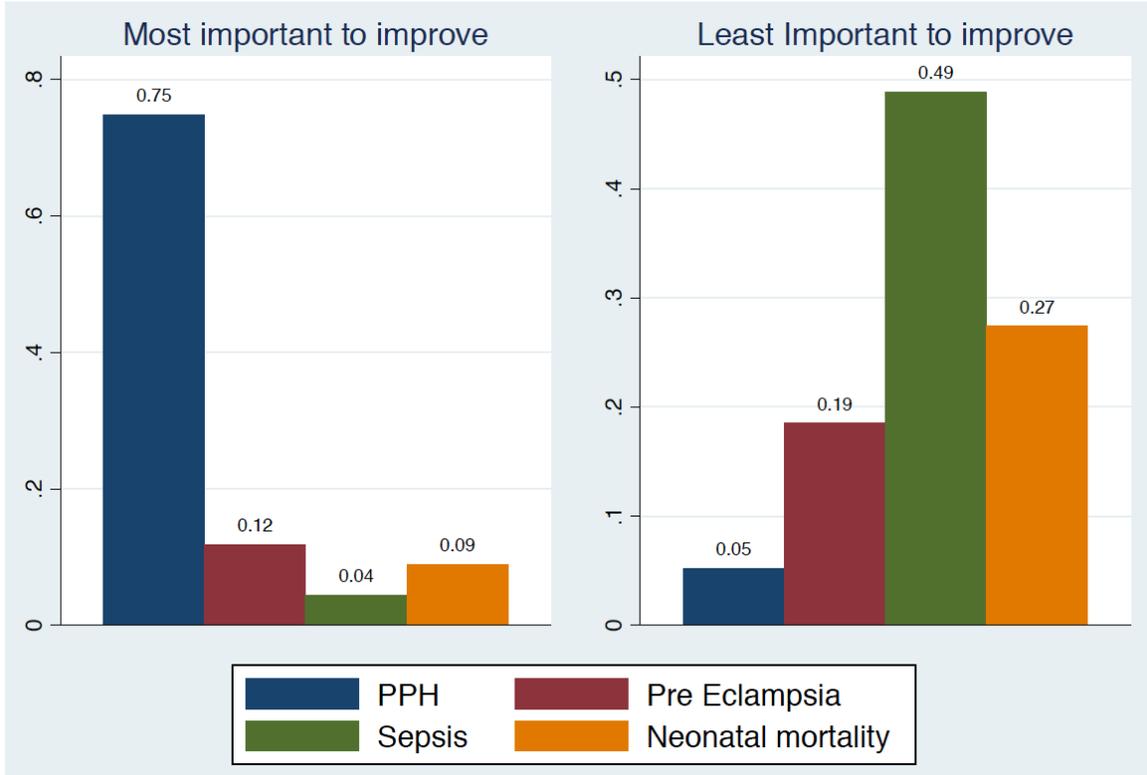
- Prendergast, Canice. 2002. "The tenuous trade-off between risk and incentives." *Journal of Political Economy* 110 (5):1071-1102.
- Prendergast, Canice. 2011. "What have we learnt about pay for performance?: Geary Lecture winter 2010." *The economic and social review* 42 (2):113-134.
- Roland, Martin. 2004. "Linking Physicians' Pay to the Quality of Care — A Major Experiment in the United Kingdom." *The New England journal of medicine* 351 (14):1448-1454.
- Rosenthal, Meredith B., Rushika Fernandopulle, HyunSook Ryu Song, et al. 2004. "Paying For Quality: Providers' Incentives For Quality Improvement." *Health affairs* 23 (2):127-141.
- Sherry, Tisamarie, Sebastian Bauhoff, and Manoj Mohanan. 2016. "Paying for Performance When Health Care Production is Multi-Dimensional: The Impact of Rwanda's National Program on Rewarded Services, Multitasking and Health Outcomes." *American Journal of Health Economics* Forthcoming.
- Singh, Prakarsh. 2015. "Performance pay and information: Reducing child undernutrition in India." *Journal of Economic Behavior & Organization* 112:141-163.
- Soeters, Robert, Peter Bob Peerenboom, Pacifique Mushagalusa, et al. 2011. "Performance-Based Financing Experiment Improved Health Care In The Democratic Republic Of Congo." *Health Affairs* 30 (8):1518-1527.
- Stanton, Cynthia K., Barbara Rawlins, Mary Drake, et al. 2013. "Measuring Coverage in MNCH: Testing the Validity of Women's Self-Report of Key Maternal and Newborn Health Interventions during the Peripartum Period in Mozambique." *PLoS ONE* 8 (5):e60694.
- Stewart, M. Kathryn, and Mario Festin. 1995. "Validation study of women's reporting and recall of major obstetric complications treated at the Philippine General Hospital." *International Journal of Gynecology and Obstetrics* 48:S53-S66.
- Van de Poel, Ellen, Gabriela Flores, Por Ir, et al. 2016. "Impact of Performance-Based Financing in a Low-Resource Setting: A Decade of Experience in Cambodia." *Health Economics* 25 (6):688-705.
- Westfall, Peter H, and S Stanley Young. 1993. *Resampling-based multiple testing: Examples and methods for p-value adjustment*. Vol. 279: John Wiley & Sons.
- World Bank. 2016. "Results Based Financing Health Projects." World Bank Accessed August 02, 2016. <https://www.rbfhealth.org/projects>.

Figure 1: Timeline of Interventions and Data Collection



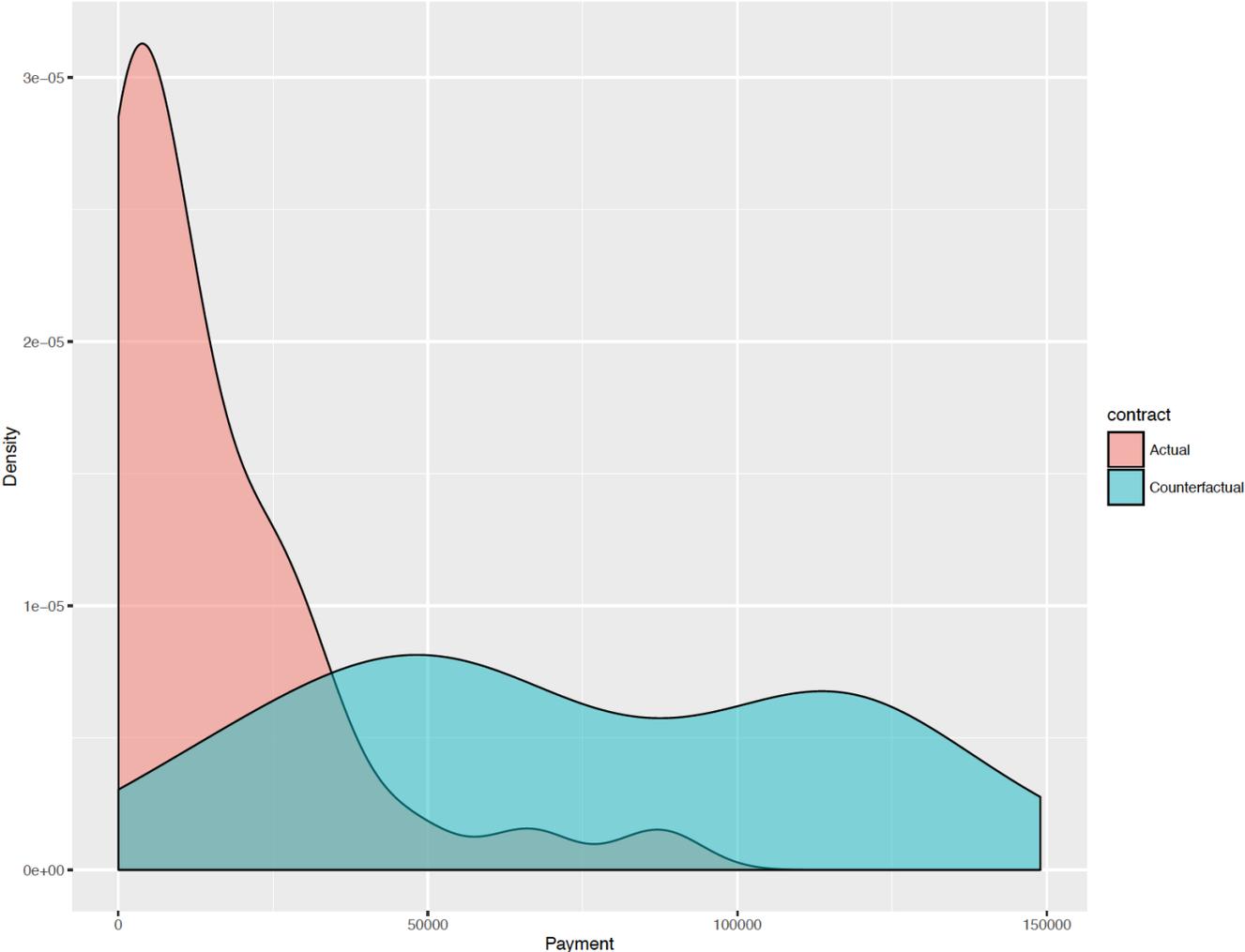
Notes: The timeline shows study implementation period from October 2012 to November 2014. The timing of interventions are labeled (in green) above the timeline, and all data collection and surveys are labeled (in blue) below the timeline. Providers were randomized into treatment arm in early 2014, and contracts signed during January - April 2013. Providers were visited again during May - August 2013 to discuss strategies and collect provider data. Household surveys (of mothers who delivered babies at study providers' facilities) were conducted between December 2013 - July 2014. The providers were visited again at the end of the study to make the incentive payments as specified in contracts, and collect data.

Figure 2: Provider expectations about improvements in outcomes



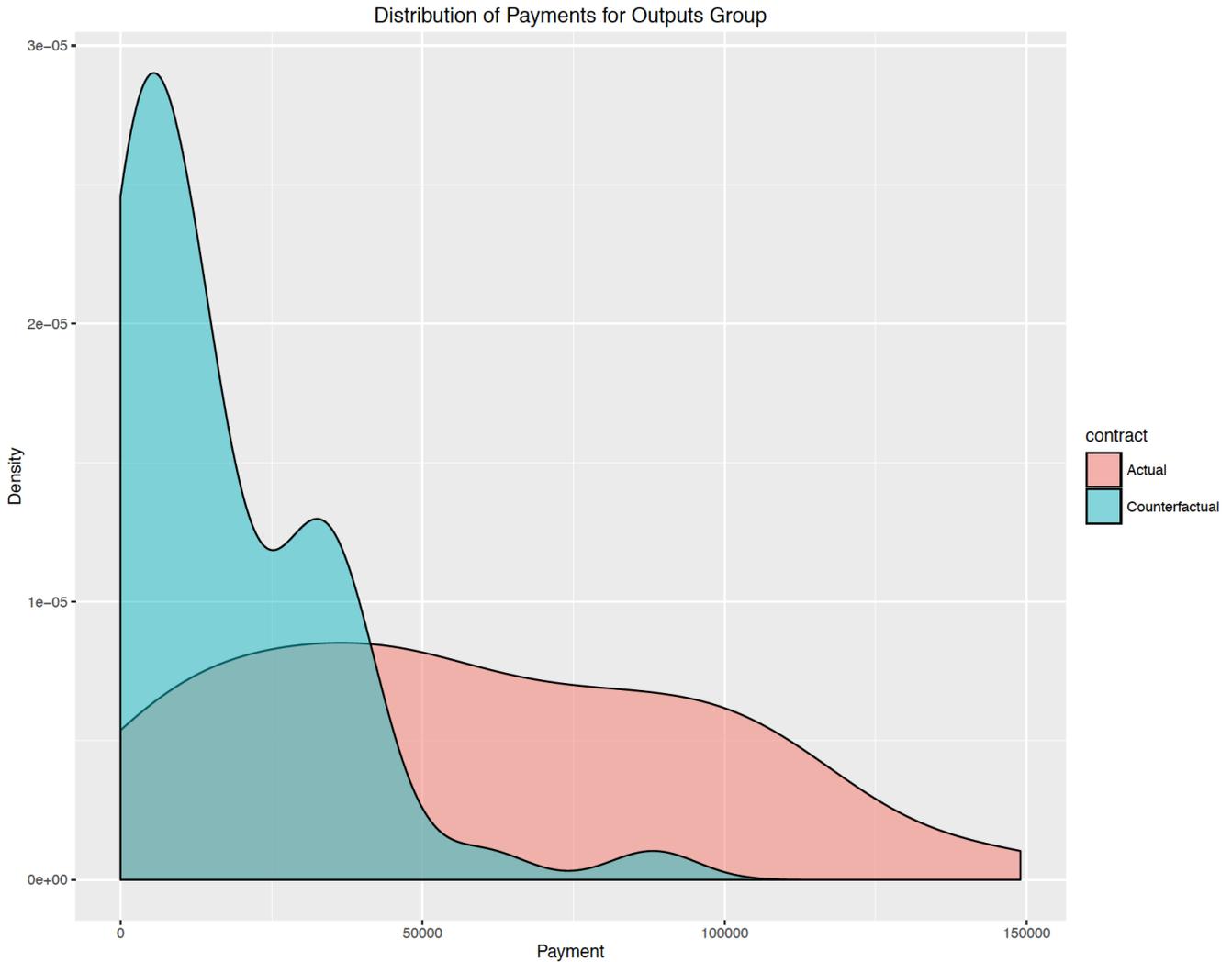
Notes: Figure on the left shows providers' response to question asking them to rank the four outcomes based on which one was most important to improve among their own patients. Bars indicate percentage of providers who responded that a given outcome was most important. The bars in the figure on the right shows providers' responses indicating outcomes that they thought were least important to improve among their patients.

Figure 3: Distribution of Actual and Counterfactual Payments for Inputs Group



Notes: The distributions show payments made to providers in the input contracts arm. Actual payments are amounts paid out to providers at the end of the experiment based on levels of inputs provided. The distribution labeled “counterfactual” show the payments that might have been made to the same providers if they had been paid based on outcomes instead.

Figure 4: Distribution of Actual and Counterfactual Payments for Outputs Group



Notes: The distributions show payments made to providers in the output contracts arm. Actual payments are amounts paid out to providers at the end of the experiment, based on their performance on contracted outputs. The distribution labeled “counterfactual” show the payments that might have been made to the same providers if they had been paid based on inputs provided instead.

Table 1:
Provider Sampling and Attrition

	Control	Input contract	Output contract
A. Providers identified from government survey data	42	38	40
B. Additional eligible providers identified during fieldwork for verification	5	2	13
C. Attrited from survey	3	2	0
Final Analytical Sample (A + B - C)	44	38	53

Notes: This table reports counts of the universe of providers identified as eligible for the study by randomly assigned treatment arm. Because providers identified during fieldwork were assigned to study arms based on a randomized list of sequence numbers (unknown to field enumerators, and the sequence was not predictable) it was not possible to ensure an equal number of providers across arms. Providers identified as attriters in row C declined to participate in the study during or after signing the contract. The last row includes the final sample of providers used in the analysis.

Table 2
Summary Statistics and Balance

Variables	All	Input Group	Output Group	Control Group	Test of Equality (p-value)
Female provider (percent)	0.56 (0.5)	0.55 (0.5)	0.57 (0.5)	0.55 (0.5)	0.98
MBBS plus (percent)	0.59 (0.49)	0.45 (0.5)	0.64 (0.48)	0.64 (0.49)	0.14
MBBS (percent)	0.21 (0.41)	0.26 (0.45)	0.19 (0.39)	0.2 (0.41)	0.71
BAMS (percent)	0.16 (0.37)	0.26 (0.45)	0.15 (0.36)	0.09 (0.29)	0.13
Other qualification (percent)	0.04 (0.19)	0.03 (0.16)	0.02 (0.14)	0.07 (0.25)	0.52
Provider Age (mean)	47.01 (10.29)	46.42 (9.14)	47.45 (11.33)	46.98 (10.12)	0.89
Years practicing (mean)	19.93 (10.68)	19.68 (9.95)	20.98 (11)	18.89 (11.04)	0.64
Years clinic operating (mean)	17.32 (11.84)	15.5 (11.04)	19.28 (12.78)	16.52 (11.24)	0.3
N	135	38	53	44	

Notes: This table reports mean provider characteristics by study group. Provider characteristics are self-reported and measured through interviews with the provider or with a staff member. Rows 2-4 refer to provider training: MBBS plus is a Bachelor of Medicine degree with a specialization such as obstetrics, MBBS is a Bachelor of Medicine degree with no additional specialization, BAMS is a degree in Ayurveda medicine. Standard deviations are reported in parentheses. P-values in the final column are associated with F-tests of joint equality across the three study groups.

Table 3
Impact of Provider Incentives on Outputs

	Postpartum Hemorrhage		Pre-eclampsia		Sepsis		Neonatal Death	
	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
Input incentives	-0.0842 (0.0297)	-0.0756 (0.0310)	0.0312 (0.0450)	0.0411 (0.0451)	0.0333 (0.0228)	0.0434 (0.0273)	-0.00732 (0.00873)	0.00616 (0.00530)
Output incentives	-0.0622 (0.0286)	-0.0713 (0.0307)	0.0466 (0.0325)	0.0593 (0.0331)	0.00645 (0.0198)	0.0169 (0.0223)	-0.00907 (0.0111)	0.00397 (0.00592)
District & Enumerator fixed effects	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Household- and provider-level controls	No	Yes	No	Yes	No	Yes	No	Yes
Control mean	0.365	0.365	0.179	0.179	0.0651	0.0651	0.0121	0.0121
Observations	2890	2748	2894	2748	2891	2748	2894	2748
R ²	0.266	0.279	0.255	0.271	0.106	0.119	0.0582	0.0512

Notes: Estimates obtained through OLS. Robust standard errors, clustered at the provider level, are reported in parentheses. Each specification includes district and enumerator fixed effects; even columns additionally include household-level controls (mother's age and education; household's caste and house type (houseless, kutcha, semi-pucca, or pucca); head of household's religion; mother's history of hypertension, diabetes, asthma, hyper- or hypothyroidism, and convulsions; whether the mother has had a previous stomach surgery; whether it is the mother's first pregnancy, number of previous pregnancies, whether the mother has had a stillbirth or abortion, and number of previous children birthed; whether the household owns land, has no literate adults, and owns a Below Poverty Line card) as well as provider-level controls (primary provider's gender, professional qualifications, number of years in practice, and number of years that the facility has been in operation). All dependent variables measured through household surveys fielded between November 2013 and July 2014; see appendix for details of measurement.

Table 4
Impact of Provider Incentives on Inputs

	Pregnancy Care		Childbirth Care		Postnatal Maternal Care		Newborn Care		Postnatal Newborn Care	
	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)
Input incentives	-0.0106 (0.0455)	0.00195 (0.0454)	-0.0203 (0.0338)	0.0206 (0.0291)	0.0380 (0.0390)	0.0306 (0.0392)	-0.0545 (0.0350)	-0.0473 (0.0376)	-0.0650 (0.0576)	-0.0370 (0.0492)
Output incentives	-0.0529 (0.0373)	-0.0454 (0.0379)	-0.0311 (0.0268)	-0.0237 (0.0250)	0.0674 (0.0354)	0.0817 (0.0369)	-0.0285 (0.0322)	-0.0199 (0.0375)	-0.161 (0.0435)	-0.149 (0.0405)
District & enumerator fixed effects	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Household- and provider-level controls	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes
Control mean	-0.0621	-0.0621	-0.00480	-0.00480	-0.0876	-0.0876	-0.00203	-0.00203	-0.0680	-0.0680
Observations	2890	2748	2894	2748	2891	2748	2894	2748	2894	2748
R ²	0.355	0.361	0.356	0.382	0.406	0.422	0.427	0.447	0.471	0.490

Notes: Estimates obtained through OLS. Robust standard errors, clustered at the provider level, are reported in parentheses. Each specification includes district and enumerator fixed effects; even columns additionally include household-level controls (mother's age and education; household's caste and house type (houseless, kutcha, semi-pucca, or pucca); head of household's religion; mother's history of hypertension, diabetes, asthma, hyper- or hypothyroidism, and convulsions; whether the mother has had a previous stomach surgery; whether it is the mother's first pregnancy, number of previous pregnancies, whether the mother has had a stillbirth or abortion, and number of previous children birthed; whether the household owns land, has no literate adults, and owns a Below Poverty Line card) as well as provider-level controls (primary provider's gender, professional qualifications, number of years in practice, and number of years that the facility has been in operation). All dependent variables measured through household surveys fielded between November 2013 and July 2014 and are based on WHO Guidelines (available at http://whqlibdoc.who.int/hq/2007/who_mps_07.05_eng.pdf); see appendix for details of measurement.

Table 5
Impact of Provider Incentives on PPH Prevention and Management

	Massage Abdomen After Delivery		Medicine Use to Reduce Bleeding After Delivery		Placenta Manually Removed		Parenteral Oxytocic Drugs Available	
	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
Input incentives	0.0518 (0.0322)	0.0366 (0.0434)	0.0636 (0.0322)	0.0313 (0.0304)	-0.0786 (0.0483)	-0.0682 (0.0447)	0.0722 (0.0415)	0.0805 (0.0449)
Output incentives	0.00517 (0.0289)	-0.00489 (0.0350)	0.0623 (0.0286)	0.0343 (0.0285)	-0.0666 (0.0386)	-0.0806 (0.0359)	0.0730 (0.0422)	0.0728 (0.0418)
District & enumerator fixed effects	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Household- and provider-level controls	No	Yes	No	Yes	No	Yes	No	Yes
Control mean	0.517	0.517	0.460	0.460	0.289	0.289	0.932	0.932
Observations	1707	1610	2791	2656	1665	1571	135	135
R ²	0.372	0.393	0.322	0.340	0.266	0.277	0.260	0.292

Notes: Estimates obtained through OLS. Robust standard errors, clustered at the provider level, are reported in parentheses. All specifications include district and enumerator fixed effects; even columns additionally include household-level controls (mother's age and education; household's caste and house type (houseless, kutcha, semi-pucca, or pucca); head of household's religion; mother's history of hypertension, diabetes, asthma, hyper- or hypothyroidism, and convulsions; whether the mother has had a previous stomach surgery; whether it is the mother's first pregnancy, number of previous pregnancies, whether the mother has had a stillbirth or abortion, and number of previous children birthed; whether the household owns land, has no literate adults, and owns a Below Poverty Line card) as well as provider-level controls (primary provider's gender, professional qualifications, number of years in practice, and number of years that the facility has been in operation). Dependent variables for columns 1-6 are measured through household surveys fielded between November 2013 and July 2014; see appendix for details of measurement. Dependent variable for columns 7 & 8 measured through interviews with a member of the hospital personnel and is a binary indicator for whether the provider's facility had any parenteral oxytocic drugs available at the time of the survey at the end of the study period.

Table 6
Impact of Incentives and Provider Innovation

	PPH (1)
Implemented new strategies	0.015 (0.056)
Input incentives	-0.057 (0.041)
Output incentives	0.012 (0.055)
Input Incentives X Strategies	-0.054 (0.069)
Output Incentives X Strategies	-0.134 (0.065)
District & Enumerator fixed effects	Yes
Household- and provider-level controls	Yes
Observations	2748
R-squared	0.281

Notes. Estimates obtained through OLS. Specification includes an indicator for if the provider reported implementing any new strategies since signing the contract, measured through a survey at the first post contract provider visit, as well as the interaction with treatment variables. The specification also includes district and enumerator fixed effects, household-level controls (mother's age and education; household's caste and house type (houseless, kutcha, semi-pucca, or pucca); head of household's religion; mother's history of hypertension, diabetes, asthma, hyper- or hypothyroidism, and convulsions; whether the mother has had a previous stomach surgery; whether it is the mother's first pregnancy, number of previous pregnancies, whether the mother has had a stillbirth or abortion, and number of previous children birthed; whether the household owns land, has no literate adults, and owns a Below Poverty Line card) as well as provider-level controls (primary provider's gender, professional qualifications, number of years in practice, and number of years that the facility has been in operation). Robust standard errors, clustered at the provider level, are reported in parentheses. The dependent variable is measured through household surveys fielded between November 2013 and July 2014; see appendix for details of measurement.

Table 7
Impact of Incentives on Post Partum Hemorrhage by Provider
Qualifications

	Post Partum Hemorrhage		
	MBBS Plus	MBBS	BAMS
	(1)	(2)	(3)
Provider Qualification	-0.0615 (0.0607)	-0.0477 (0.0960)	0.0147 (0.0354)
Input incentives	-0.0404 (0.0451)	-0.0541 (0.0413)	-0.0921 (0.0344)
Output incentives	0.0034 (0.0473)	-0.0837 (0.0362)	-0.0701 (0.0320)
Input X Qualification	-0.0510 (0.0612)	-0.0361 (0.0690)	0.2618 (0.0600)
Output X Qualification	-0.1117 (0.0572)	0.1505 (0.0670)	0.2035 (0.0707)
District & Enumerator fixed effects	Yes	Yes	Yes
Household- and provider-level controls	Yes	Yes	Yes
Observations	2748	2748	2748
R-squared	0.280	0.281	0.280

Notes: Estimates obtained through OLS. Each column reports results from a regression on PPH and includes an interaction with the indicated provider qualification category. Robust standard errors, clustered at the provider level, are reported in parentheses. Each specification includes district and enumerator fixed effects, household-level controls (mother's age and education; household's caste and house type (houseless, kutcha, semi-pucca, or pucca); head of household's religion; mother's history of hypertension, diabetes, asthma, hyper- or hypothyroidism, and convulsions; whether the mother has had a previous stomach surgery; whether it is the mother's first pregnancy, number of previous pregnancies, whether the mother has had a stillbirth or abortion, and number of previous children birthed; whether the household owns land, has no literate adults, and owns a Below Poverty Line card) as well as provider-level controls (primary provider's gender, professional qualifications, number of years in practice, and number of years that the facility has been in operation). All dependent variables are measured through household surveys fielded between November 2013 and July 2014; see appendix for details of measurement.

For Online Publication

Appendix Materials

For

Mohanan et al (2016) “The Costs of Asymmetric Information in Performance Contracts: Experimental Evidence on Input and Output Contracts in Maternal Health Care in India”

Contents:

- Appendix Tables 1-6
- Appendix 1: Sample Contracts and Guidelines
- Appendix 2: Calculations and Measurement of Inputs and Outputs

Appendix Table 1
Joint Test of Orthogonality

	Treatment Group	Input Group	Output Group
	(1)	(2)	(3)
Female provider	0.034 (0.088)	-0.013 (0.113)	0.061 (0.112)
MBBS plus	-0.082 (0.110)	-0.214 (0.136)	-0.003 (0.139)
MBBS	0.357 (0.251)	0.299 (0.261)	0.378 (0.277)
BAMS	0.402 (0.254)	0.362 (0.278)	0.436 (0.293)
Years practicing	0.003 (0.004)	0.004 (0.006)	0.004 (0.005)
Years clinic operating	0.002 (0.003)	-0.004 (0.007)	0.005 (0.004)
Constant	0.258 (0.262)	0.275 (0.298)	-0.021 (0.292)
Observations	135	82	97
R-squared	0.033	0.068	0.042
F stat	0.679	1.093	0.709
p-value	0.667	0.374	0.643

Notes: Robust standard errors are reported in parentheses. The dependent variable in the first specification is an indicator for being in the treatment group, in the second an indicator for being in the input treatment group (excluding those in the output group), and in the third it is an indicator for being in the output group (excluding those in the input group). Provider characteristics are self-reported and measured through interviews with the provider or with a staff member. The following variables measure to provider training: MBBS plus is a Bachelor of Medicine degree with a specialization such as obstetrics, MBBS is a Bachelor of Medicine degree with no additional specialization, BAMS is a degree in Ayurveda medicine. The last two rows report the F-statistic and associated p-value associated with a test that all coefficients jointly equal zero.

Appendix Table 2
No. of providers by treatment group

	Total (N)	Input (N)	Output (N)	Control (N)	Test of Equality (p-value)
In final sample	135	38	53	44	0.078
Attrition	5	2	0	3	
Total	140	40	53	47	

Appendix Table 3

Impact of Provider Incentives on Outputs - Correcting for Multiple Hypothesis Testing

	Postpartum Hemorrhage	Sepsis	Neonatal Death
	(1)	(2)	(3)
Input incentives	-0.0756 (0.0310)	0.0434 (0.0273)	0.0062 (0.0053)
Unadjusted p-value	0.016	0.115	0.248
Adjusted p-value	0.032	0.246	0.257
Output incentives	-0.0713 (0.0307)	0.0169 (0.0223)	0.0040 (0.0059)
Unadjusted p-value	0.022	0.450	0.503
Adjusted p-value	0.037	0.721	0.721
District fixed effects	Yes	Yes	Yes
Enumerator fixed effects	Yes	Yes	Yes
Household- and provider-level controls	Yes	Yes	Yes
Control mean	0.365	0.0651	0.0121
Observations	2748	2748	2748
R ²	0.280	0.119	0.0576

Notes: Each column reports estimates obtained through an OLD regression; robust standard errors, clustered at the provider level, are reported in parentheses and the associated p-value is reported below. The adjusted p-values are calculated using the free step-down resampling method and implemented using code from Soledad Giardili and Marcos Vera Hernandez, accounting for the grouping of PPH, Sepsis and NNM into outputs that are primary influenced by care at the time of delivery. Each specification includes district and enumerator fixed effects and household-level controls (mother's age and education; household's caste and house type (houseless, kutcha, semi-pucca, or pucca); head of household's religion; mother's history of hypertension, diabetes, asthma, hyper- of hypothyroidism, and convulsions; whether the mother has had a previous stomach surgery; whether it is the mother's first pregnancy, number of previous pregnancies, whether the mother has had a stillbirth or abortion, and number of previous children birthed; whether the household owns land, has no literate adults, and owns a Below Poverty Line card) as well as provider-level controls (primary provider's gender, professional qualifications, number of years in practice, and number of years that the facility has been in operation). All dependent variables are measured through household surveys fielded between November 2013 and July 2014; see appendix for details of measurement.

Appendix Table 4
Impact of Provider Incentives on Inputs - Correcting for Multiple Hypothesis Testing

	Childbirth Care	Postnatal Maternal Care	Newborn Care
	(1)	(2)	(3)
Input incentives	0.0206 (0.0291)	0.0306 (0.0392)	-0.0473 (0.0376)
Unadjusted p-value	0.482	0.436	0.211
Adjusted p-value	0.675	0.675	0.495
Output incentives	-0.0237 (0.0250)	0.0817 (0.0369)	-0.0199 (0.0375)
Unadjusted p-value	0.346	0.029	0.595
Adjusted p-value	0.565	0.073	0.596
District fixed effects	Yes	Yes	Yes
Enumerator fixed effects	Yes	Yes	Yes
Household- and provider-level controls	Yes	Yes	Yes
Control mean	-0.00480	-0.0876	-0.00203
Observations	2739	2739	2740
R ²	0.383	0.423	0.449

Notes: Each column reports estimates obtained through an OLS regression; robust standard errors, clustered at the provider level, are reported in parentheses and the associated p-value is reported below. The adjusted p-values are calculated using the free step-down resampling method and implemented using code from Soledad Giardili and Marcos Vera Hernandez, accounting for the grouping of childbirth care, postnatal maternal care, and newborn care into inputs that are primarily influenced by care at the time of delivery. Each specification includes district and enumerator fixed effects and household-level controls (mother's age and education; household's caste and house type (houseless, kutcha, semi-pucca, or pucca); head of household's religion; mother's history of hypertension, diabetes, asthma, hyper- of hypothyroidism, and convulsions; whether the mother has had a previous stomach surgery; whether it is the mother's first pregnancy, number of previous pregnancies, whether the mother has had a stillbirth or abortion, and number of previous children birthed; whether the household owns land, has no literate adults, and owns a Below Poverty Line card) as well as provider-level controls (primary provider's gender, professional qualifications, number of years in practice, and number of years that the facility has been in operation). All dependent variables are measured through household surveys fielded between November 2013 and July 2014 and are based on WHO Guidelines (available at http://whqlibdoc.who.int/hq/2007/who_mps_07.05_eng.pdf); see appendix for details of measurement.

Appendix Table 5
Predicted Complications in Providers' Patient Population

	Input incentive group	Output incentive group	Control group
Mean predicted probability of complications	0.52	0.55	0.46
T-statistic for comparison to input	-	-1.44	-3.94
T-statistic for comparison to output	1.44	-	-5.11

Notes. Mean rates of predicted complications are generated by using the control group sub-sample to regress an indicator for whether or not any of the four major adverse health outcomes that we study occurred (PPH, pre-eclampsia, sepsis, and neonatal mortality) on the individual characteristics that we use as individual-level controls as well as district fixed effects. For each woman in our full sample, we then use the resulting parameter estimates to predict the probability of an adverse health event for each woman. T-statistics are reported for tests that there is no difference in means.

Appendix Table 6
Provider Qualifications and relationship with implementing new strategies

	Implement New Strategies
	(1)
Input incentives	-0.258 (0.166)
Output incentives	-0.158 (0.159)
Input incentives X MBBS plus	0.401 (0.244)
Output incentives X MBBS plus	0.524 (0.220)
MBBS plus	-0.426 (0.156)
District fixed effects	Yes
Provider-level controls	Yes
Observations	135
R-squared	0.378

Notes: Estimates obtained through OLS. The dependent variable is an indicator for if the provider reported implementing any new strategies since signing the contract, measured through a survey at the first post-contract provider visit. The MBBS plus provider qualification is defined as a Bachelor of Medicine with a specialization. The specification includes an indicator for if the provider reported implemented any new strategies since signing the contract, measured through a survey at the first post contract provider visit, as well as the interaction with treatment variables. The specification also includes district fixed effects as well as provider-level controls (primary provider's gender, professional qualifications, number of years in practice, and number of years that the facility has been in operation). Robust standard errors, clustered at the provider level, are reported in parentheses.

APPENDIX 1: Contracts

Contents:

1. WHO Guidelines (2009) - given to all providers
2. Sample Input contract
3. Sample Output contract
4. Sample Control contract

WHO Recommended Interventions for Improving Maternal and Newborn Health

First edition 2007
Second edition 2009



Contents

Table 1	2
Table 2	4
Table 3	5
Table 4	5
Table 5	5



World Health Organization

Department of
Making Pregnancy Safer

© World Health Organization 2009

All rights reserved. Publications of the World Health Organization can be obtained from WHO Press, World Health Organization, 20 Avenue Appia, 1211 Geneva 27, Switzerland (tel: +41 22 791 3264; fax: +41 22 791 4857; email: bookorders@who.int). Requests for permission to reproduce or translate WHO publications – whether for sale or for noncommercial distribution – should be addressed to WHO Press, at the above address (fax: +41 22 791 4806; email: permissions@who.int).

All reasonable precautions have been taken by WHO to verify the information contained in this publication. However, the published material is being distributed without warranty of any kind, either express or implied. The responsibility for the interpretation and use of the material lies with the reader. In no event shall the World Health Organization be liable for damages arising from its use.

This publication does not necessarily represent the decisions or the stated policy of the World Health Organization.

Maternal and newborn health care programmes should include key interventions to improve maternal and newborn health and survival. The five tables include these key interventions to be delivered through health services, family and the community.

Table 1 lists interventions delivered to the mother during pregnancy, childbirth and in the postpartum period, and to the newborn soon after birth. These include important preventive, curative and health promotional activities for the present as well as the future. “*Routine essential care*” refers to the care that should be offered to all women and babies, while “*situational care*” is dependent on disease patterns in the community. Some women and babies with moderately severe diseases or complications require “*additional care*” while those with severe diseases or complications require “*specialized care*”.

Table 2 lists the places where care should be provided through health services, the type of providers required and the recommended interventions and commodities at each level.

Table 3 lists practices, activities and support needed during pregnancy and childbirth by the family, community and workplace.

Table 4 lists key interventions provided to women before conception and between pregnancies.

Table 5 addresses unwanted pregnancies.

Further information on these interventions is available in WHO’s Integrated Management of Pregnancy and Childbirth (IMPAC) clinical guidelines: *Pregnancy, Childbirth, Postpartum and Newborn Care: a guide for essential practice*, *Managing Complications in Pregnancy and Childbirth: a guide for midwives and doctors*, and *Managing Newborn Problems: a guide for doctors, nurses and midwives*. IMPAC guidelines are available at www.who.int/making_pregnancy_safer/en.

Table 1. Care in pregnancy, childbirth and postpartum period for mother and newborn infant

	Routine care (offered to all women and babies)	Additional care (for women and babies with moderately severe diseases and complications)	Specialized - obstetrical and neonatal care (for women and babies with severe diseases and complications)
Pregnancy care - 4 visits <i>Essential</i>	<ul style="list-style-type: none"> • Confirmation of pregnancy • Monitoring of progress of pregnancy and assessment of maternal and fetal well-being • Detection of problems complicating pregnancy (e.g., anaemia, hypertensive disorders, bleeding, malpresentations, multiple pregnancy) • Respond to other reported complaints. • Tetanus immunization, anaemia prevention and control (iron and folic acid supplementation) • Information and counselling on self care at home, nutrition, safer sex, breastfeeding, family planning, healthy lifestyle • Birth planning, advice on danger signs and emergency preparedness • Recording and reporting • Syphilis testing 	<ul style="list-style-type: none"> • Treatment of mild to moderate pregnancy complications: <ul style="list-style-type: none"> - mild to moderate anaemia - urinary tract infection - vaginal infection • Post abortion care and family planning • Pre-referral treatment of severe complications <ul style="list-style-type: none"> - pre-eclampsia - eclampsia - bleeding - infection - complicated abortion • Support for women with special needs e.g. adolescents, women living with violence • Treatment of syphilis (woman and her partner) 	<ul style="list-style-type: none"> • Treatment of severe pregnancy complications: <ul style="list-style-type: none"> - anaemia - severe pre-eclampsia - eclampsia - bleeding - infection - other medical complications • Treatment of abortion complications
<i>Situational</i>	<ul style="list-style-type: none"> • HIV testing and counselling • Antimalarial Intermittent preventive treatment (IPT) and promotion of insecticide treated nets (ITN) • Deworming • Assessment of female genital mutilation (FGM) 	<ul style="list-style-type: none"> • Prevention of mother to child transmission of HIV (PMTCT) by antiretroviral treatment (ART), infant feeding counselling, mode of delivery advice • Treatment of mild to moderate opportunistic infections • Treatment of uncomplicated malaria 	<ul style="list-style-type: none"> • Treatment of severe HIV infection • Treatment of complicated malaria
Childbirth Care (labour, delivery, and immediate postpartum) <i>Essential</i>	<ul style="list-style-type: none"> • Care during labour and delivery <ul style="list-style-type: none"> - Diagnosis of labour - Monitoring progress of labour, maternal and fetal well-being with partograph - Providing supportive care and pain relief - Detection of problems and complications (e.g. malpresentations, prolonged and/or obstructed labour, hypertension, bleeding, and infection) - Delivery and immediate care of the newborn baby, initiation of breastfeeding - Newborn resuscitation - Active management of third stage of labour • Immediate postnatal care of mother <ul style="list-style-type: none"> - Monitoring and assessment of maternal well being, prevention and detection of complications (e.g. hypertension, infections, bleeding, anaemia) - Treatment of moderate post-haemorrhagic anaemia - Information and counselling on home self care, nutrition, safe sex, breast care and family planning - Postnatal care planning, advice on danger signs and emergency preparedness • Recording and reporting 	<ul style="list-style-type: none"> • Treatment of abnormalities and complications (e.g. prolonged labour, vacuum extraction; breech presentation, episiotomy, repair of genital tears, manual removal of placenta) • Pre-referral management of serious complications (e.g. obstructed labour, fetal distress, preterm labour, severe peri- and postpartum haemorrhage) • Emergency management of complications if birth imminent • Support for the family if maternal death 	<ul style="list-style-type: none"> • Treatment of severe complications in childbirth and in the immediate postpartum period, including caesarean section, blood transfusion and hysterectomy): <ul style="list-style-type: none"> - obstructed labour - malpresentations - eclampsia - severe infection - bleeding • Induction and augmentation of labour
<i>Situational</i>	<ul style="list-style-type: none"> • Vitamin A administration 	<ul style="list-style-type: none"> • Prevention of mother-to-child transmission of HIV by mode of delivery, guidance and support for chosen infant feeding option 	<ul style="list-style-type: none"> • Management of complications related to FGM

	Routine care (offered to all women and babies)	Additional care (for women and babies with moderately severe diseases and complications)	Specialized - obstetrical and neonatal care (for women and babies with severe diseases and complications)
Postnatal maternal care (up to 6 weeks) <i>Essential</i>	<ul style="list-style-type: none"> • Assessment of maternal wellbeing • Prevention and detection of complications (e.g. infections, bleeding, anaemia) • Anaemia prevention and control (iron and folic acid supplementation) • Information and counselling on nutrition, safe sex, family planning and provision of some contraceptive methods • Postnatal care planning, advice on danger signs and emergency preparedness • Provision of contraceptive methods 	<ul style="list-style-type: none"> • Treatment of some problems (e.g. mild to moderate anaemia, mild puerperal depression) • Pre-referral treatment of some problems (e.g. severe postpartum bleeding, puerperal sepsis) 	<ul style="list-style-type: none"> • Treatment of all complications <ul style="list-style-type: none"> - severe anaemia - severe postpartum bleeding - severe postpartum infections - severe postpartum depression • Female sterilization
<i>Situational</i>	<ul style="list-style-type: none"> • Promotion of ITN use 	<ul style="list-style-type: none"> • Treatment of uncomplicated malaria 	<ul style="list-style-type: none"> • Treatment of complicated malaria
Newborn care (birth and immediate postnatal) <i>Essential</i>	<ul style="list-style-type: none"> • Promotion, protection and support for breastfeeding • Monitoring and assessment of wellbeing, detection of complications (breathing, infections, prematurity, low birthweight, injury, malformation) • Infection prevention and control, rooming-in • Eye care • Information and counselling on home care, breastfeeding, hygiene • Postnatal care planning, advice on danger sign and emergency preparedness • Immunization according to the national guidelines (BCG, HepB, OPV-0) • Kangaroo Mother Care follow-up 	<ul style="list-style-type: none"> • Care if moderately preterm, low birth weight or twin: support for breastfeeding, warmth, frequent assessment of wellbeing and detection of complications e.g. feeding difficulty, jaundice, other perinatal problems • Kangaroo Mother Care follow-up • Treatment of mild to moderate <ul style="list-style-type: none"> - local infections (cord, skin, eye, thrush) - birth injuries • Pre-referral management of infants with severe problems: <ul style="list-style-type: none"> - very preterm babies and/or birth weight very low - severe complications - malformations • Supporting mother if perinatal death 	<ul style="list-style-type: none"> • Management of severe newborn problems - general care for the sick newborn and management of specific problems: <ul style="list-style-type: none"> - preterm birth - breathing difficulty - sepsis - severe birth trauma and asphyxia - severe jaundice - Kangaroo Mother Care (KMC) • Management of correctable malformations
<i>Situational</i>	<ul style="list-style-type: none"> • Promotion of sleeping under ITN 	<ul style="list-style-type: none"> • Presumptive treatment of congenital syphilis • Prevention of mother-to-child transmission of HIV by ART • Support for infant feeding of maternal choice 	<ul style="list-style-type: none"> • Treatment of: <ul style="list-style-type: none"> - congenital syphilis - neonatal tetanus
Postnatal newborn care (visit from/at home) <i>Essential</i>	<ul style="list-style-type: none"> • Assessment of infant's wellbeing and breastfeeding • Detection of complications and responding to maternal concerns • Information and counselling on home care • Additional follow-up visits for high risk babies (e.g. preterm, after severe problems, on replacement feeding) 	<ul style="list-style-type: none"> • Management of: <ul style="list-style-type: none"> - minor to moderate problems and - feeding difficulties • Pre-referral management of severe problems: <ul style="list-style-type: none"> - convulsions - inability to feed • Supporting the family if perinatal death 	<ul style="list-style-type: none"> • Management of severe newborn problems: <ul style="list-style-type: none"> - sepsis - other infections - jaundice - failure to thrive

Routine care

Additional care

Specialized - Obstetrical and neonatal care

Table 2. Place of care, providers, interventions and commodities

Health care	Level of health care	Venue / place	Provider	Interventions and commodities
Pregnancy (antenatal) care				
Routine	Primary	<ul style="list-style-type: none"> Health centre in the community Outpatient clinic of a hospital Outreach home visit 	<ul style="list-style-type: none"> Health worker with midwifery skills* 	<ul style="list-style-type: none"> On site tests (Hb, syphilis) Maternal health record Vaccine Basic oral medicines
Situational	Primary	<ul style="list-style-type: none"> Health centre in the community Outpatient clinic of a hospital Outreach home visits 	<ul style="list-style-type: none"> Health worker with midwifery skills* 	<ul style="list-style-type: none"> On site tests (HIV) Insecticide treated nets (ITN)
Additional	Primary	<ul style="list-style-type: none"> Health centre in the community Outpatient clinic of a hospital 	<ul style="list-style-type: none"> Health worker with midwifery and selected obstetric and neonatal skills* 	<ul style="list-style-type: none"> IV fluids Parenteral drugs (antibiotics, MgSO₄, antimalarial) Manual Vacuum Aspiration (MVA) Anti-retroviral therapy (ART)
Specialized	Secondary	<ul style="list-style-type: none"> Hospital 	<ul style="list-style-type: none"> Team of doctors, midwives and nurses 	All of the above plus: <ul style="list-style-type: none"> Blood transfusion Surgery Laboratory tests Obstetric care
Childbirth (mother and baby)				
Routine	Primary	<ul style="list-style-type: none"> Health centre in the community Maternity ward of a hospital Outreach home care 	<ul style="list-style-type: none"> Health worker with midwifery skills* 	<ul style="list-style-type: none"> Delivery set Oxytocin Partograph
Situational	Primary	<ul style="list-style-type: none"> Health centre in the community Maternity ward of a hospital Outreach home care 	<ul style="list-style-type: none"> Health worker with midwifery skills* 	<ul style="list-style-type: none"> ART
Additional	Primary	<ul style="list-style-type: none"> Health centre in the community Maternity ward of a hospital 	<ul style="list-style-type: none"> Health worker with midwifery and selected obstetric and neonatal skills* 	<ul style="list-style-type: none"> Vacuum extraction Manual removal of placenta Repair of genital tears IV fluids MgSO₄, parenteral uterotonics, and antibiotics Newborn resuscitation
Specialized Mother	Secondary	<ul style="list-style-type: none"> Hospital 	<ul style="list-style-type: none"> Team of doctors, midwives and nurses with neonatal care skills 	All of the above plus: <ul style="list-style-type: none"> Surgery Blood transfusion
Specialized Newborn	Secondary	<ul style="list-style-type: none"> Hospital 	<ul style="list-style-type: none"> Team of doctors and nurses with obstetric and nursing skills 	<ul style="list-style-type: none"> Oxygen IV fluids Parenteral antibiotics Blood transfusion Laboratory - biochemical and microbiology (small blood samples)
Postpartum (mother), postnatal (newborn infant)				
Routine	Primary	<ul style="list-style-type: none"> Health centre in the community Outpatient clinic of a hospital Outreach home visit 	<ul style="list-style-type: none"> Health worker with midwifery skills* 	<ul style="list-style-type: none"> On site tests (Hb, syphilis) Vaccines Basic oral medicines
Situational	Primary	<ul style="list-style-type: none"> Health centre in the community Outpatient clinic of a hospital 	<ul style="list-style-type: none"> Health worker with midwifery skills* 	<ul style="list-style-type: none"> On site tests (HIV) ART
Additional	Primary	<ul style="list-style-type: none"> Health centre in the community Outpatient clinic of a hospital 	<ul style="list-style-type: none"> Health worker with midwifery and selected obstetric and neonatal skills* 	<ul style="list-style-type: none"> IV fluids Parenteral drugs (antibiotics, MgSO₄, antimalarial) Manual removal of placenta
Specialized Mother	Secondary	<ul style="list-style-type: none"> Hospital 	<ul style="list-style-type: none"> Team of doctors, midwives and nurses 	All of the above plus: <ul style="list-style-type: none"> Blood transfusion Surgery Laboratory tests Obstetric care
Specialized Newborn	Secondary	<ul style="list-style-type: none"> Hospital 	<ul style="list-style-type: none"> Team of doctors, midwives and nurses with neonatal skills 	<ul style="list-style-type: none"> Oxygen IV fluids Parenteral antibiotics Blood transfusion Laboratory - biochemical and microbiology (small samples)

* Health worker providing maternity care only or a health worker providing other services in addition to maternity care

Table 3. Home care, family, community and workplace support for the woman during pregnancy and childbirth and for the newborn infant

	Home/family	Community and workplace
Pregnancy	<ul style="list-style-type: none"> • Safe and nutritive diet • Safe sexual practices • Support for quitting smoking • Protection from passive tobacco smoking • Support for avoiding hard work • Planning for birth, and emergencies -mother and baby • Knowledge and support for the birth and emergency plan • Recognition of labour and danger signs • Support for compliance with preventive treatments • Support / accompaniment for pregnancy care visits • Adolescent girls encouraged to continue going to school • Participation in improving quality of services • Participation in transport and financing scheme 	<ul style="list-style-type: none"> • Maternity protection • Time off for antenatal care visits • Safe and clean workplace • Tobacco free working environment • Pregnant adolescents kept at school
<i>Situational</i>	<ul style="list-style-type: none"> • Support for taking ART and for coping with its side effects 	<ul style="list-style-type: none"> • Support for HIV positive women
Childbirth	<ul style="list-style-type: none"> • Accompanying and supporting the woman in childbirth • Support and care for the rest of the family • Organize transport and financial support 	<ul style="list-style-type: none"> • Support for the family during childbirth and immediate postpartum
Postpartum and beyond	<ul style="list-style-type: none"> • Support for exclusive breastfeeding/replacement feeding • Personal hygiene • Safe disposal / washing of pads • Support for rest and less work load • Safe and nutritive diet • Safe sexual practices • Motivation for prescribed treatments • Recognition of dangers signs, including blues / depression • Optimal pregnancy spacing • Reporting birth and death (vital registration) • Participation in improving quality of services • Participation in transport and financing scheme 	<ul style="list-style-type: none"> • Maternity leave • Breastfeeding breaks • Time off for postpartum and baby care visits • If mother referred to hospital, support that she is accompanied with the baby
Newborn and young infant	<ul style="list-style-type: none"> • Exclusive breastfeeding • Hygiene (cord care, washing, clothes) • Avoiding contacts with sick family members • Clean, warm and quiet place, tobacco and fire smoke free • Extra care for small babies (preterm, low birth weight) including KMC • Support for routine and follow up visits • Motivation for home treatment of minor problems • Recognition of danger signs • Safe disposal of baby stool • Care seeking at health facility or hospital 	<ul style="list-style-type: none"> • Promotion, protection and support for breast feeding. • Keeping mother with the baby in hospital for breast-feeding • Supporting the family during maternal absence • Support for referral care for sick newborn.
<i>Situational</i>	<ul style="list-style-type: none"> • Sleeping under ITN 	

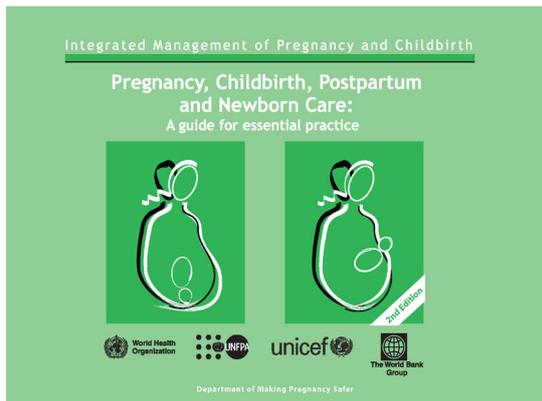
Table 4. Care for the woman before and between pregnancies

	Care by health services	Home/family	Community and workplace
Adolescence	<ul style="list-style-type: none"> • Immunization according to national policy (tetanus and rubella) • Family planning • HIV prevention including VCT 	<ul style="list-style-type: none"> • Delayed childbearing • Healthy lifestyle • Balanced diet, including iodized salt 	<ul style="list-style-type: none"> • Education • Information on prevention of HIV and STI infections
All women of reproductive age	<ul style="list-style-type: none"> • Family planning • Assessment and management of STIs • HIV prevention including testing and counselling 	<ul style="list-style-type: none"> • Optimal pregnancy timing 	

Table 5. Pregnant women not wanting child

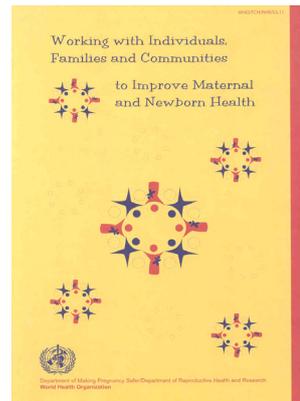
	Care by health services	Home/family	Community and workplace
Pregnant woman not wanting child	<ul style="list-style-type: none"> • Safe abortion (where legal) • Post-abortion care and family planning 	<ul style="list-style-type: none"> • Care for unwanted pregnancy 	

Integrated Management of Pregnancy and Childbirth (IMPAC) Guidelines



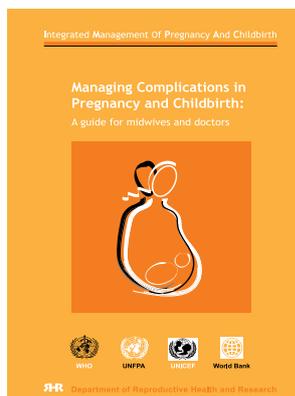
Pregnancy, childbirth, postpartum and newborn care: a guide for essential practice

This guide provides evidence-based recommendations to guide health-care professionals in the management of women during pregnancy, childbirth and postpartum, and post abortion, and newborns during their first week of life. It is a guide for clinical decision-making. It facilitates the collection, analysis, classification and use of relevant information by suggesting key questions, essential observations and/or examinations, and recommending appropriate research-based interventions. It promotes the early detection of complications and the initiation of early and appropriate treatment, including timely referral, if necessary.



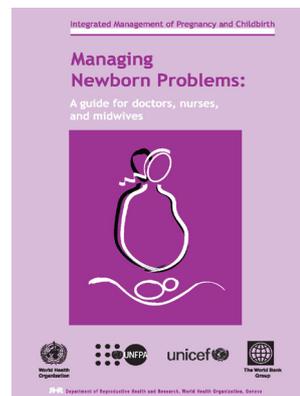
Working with individuals, families and communities to improve maternal and newborn health

The purpose of this document is to establish a common vision and approach, as well as to identify the role of maternal and newborn health programmes, for working with women, men, families and communities to improve maternal and newborn health. Part 1 of the document defines the concepts, values and guiding principles. Part 2 presents strategies, settings, and priority areas for intervention. Part 3 proposes an implementation process; and, finally, Part 4 considers the role and functions of WHO.



Managing complications in pregnancy and childbirth: a guide for midwives and doctors

This easy-to-use manual is arranged by symptoms (e.g. vaginal bleeding in early pregnancy). Because this symptom-based approach is different from most medical texts, which are arranged by disease, corresponding diagnosis tables are provided. Links have been used extensively to facilitate navigation between symptoms and diagnoses. The clinical action steps are based on clinical assessment with limited reliance on laboratory or other tests and most can be performed in a variety of clinical settings (e.g. district hospital or health centre).



Managing newborn problems: a guide for doctors, nurses and midwives

This guide is designed to assist countries with limited resources in their efforts to reduce neonatal mortality and to ensure care for newborn babies with problems due to complications of pregnancy and childbirth, such as asphyxia, sepsis, and low birth weight or preterm birth. The main section of this guide is arranged by clinical signs or findings, which facilitates early identification of illness, and provides up-to-date guidelines for clinical management.

INPUT CONTRACT



OFFER OF REWARD PAYMENTS FOR IMPROVEMENT IN PROVISION OF MATERNAL AND NEONATAL HEALTH CARE

ತಾಯಿ ಮತ್ತು ನವಜಾತ ಶಿಶುವಿನ ಆರೋಗ್ಯ ಸೇವೆಯ ನೀಡುವಲ್ಲಿ ಸುಧಾರಣೆ ಮಾಡುವುದಕ್ಕಾಗಿ ಪ್ರತಿಫಲ ಪಾವತಿಸುವಿಕೆಯ (ರಿವಾರ್ಡ್ ಪೇಮೆಂಟ್) ಪ್ರಸ್ತಾವ

Date:

Dr. _____

Dear _____

Thank you for taking the time today to learn about our ongoing project to develop innovative ways to partner with private sector doctors in Karnataka. This project has been jointly funded by the World Bank, the International Initiative for Impact Evaluation (3ie), the UK Department for International Development (DFID), and the Government of Karnataka and is focused on the health of women and infants in the time surrounding pregnancy, delivery, and the months following.

ಕರ್ನಾಟಕದಲ್ಲಿ ಖಾಸಗಿ ವಲಯದ ವೈದ್ಯರೊಂದಿಗೆ ಸಹಭಾಗಿತ್ವದ ಅಭಿವೃದ್ಧಿಯು ವಿಧಾನಗಳನ್ನು ಅಭಿವೃದ್ಧಿಪಡಿಸಲು ನಮ್ಮ ಪ್ರಗತಿಯಲ್ಲಿರುವ ಯೋಜನೆಗೆ ಈದಿನ ನೀವು ಸಮಯ ತೆಗೆದುಕೊಳ್ಳುತ್ತಿರುವುದಕ್ಕಾಗಿ ಧನ್ಯವಾದಗಳು. ಈ ಯೋಜನೆಗೆ ವಿಶ್ವ ಬ್ಯಾಂಕ್, ದಿ ಇಂಟರ್‌ನ್ಯಾಷನಲ್ ಇನಿಷಿಯೇಟಿವ್ ಫಾರ್ ಇಂಪ್ಯಾಕ್ಟ್ ಎವಾಲ್ಯುಯೇಷನ್(3ie), ಯುಕೆ ಡಿಪಾರ್ಟ್‌ಮೆಂಟ್ ಫಾರ್ ಇಂಟರ್‌ನ್ಯಾಷನಲ್ ಡೆವಲಪ್‌ಮೆಂಟ್ (DFID), ಮತ್ತು ಕರ್ನಾಟಕ ಸರ್ಕಾರದಿಂದ ಜಂಟಿಯಾಗಿ ಅನುದಾನ ಮಾಡಲಾಗಿದೆ ಮತ್ತು ಗರ್ಭಿಣಿ, ಹೆರಿಗೆ, ಮತ್ತು ನಂತರದ ತಿಂಗಳುಗಳ ಸಮಯದಲ್ಲಿ ತಾಯಿಯ ಮತ್ತು ಎಳೆ ಮಕ್ಕಳ ಆರೋಗ್ಯದ ಮೇಲೆ ಕೇಂದ್ರೀಕರಿಸಿದೆ.

As part of this project, Sambodhi Research & Communications Pvt. Ltd (New Delhi), in collaboration with COHESIVE-India¹, is pleased to offer you reward payments based on the quality of medical care that your facility provides to pregnant women and infants. Quality of care is measured in terms of clinically relevant actions to promote a healthy pregnancy and delivery for mothers and infants. Following the WHO guidelines that we are pleased to share with you today, these actions fall into the following five domains:

ಈ ಯೋಜನೆಯ ಭಾಗವಾಗಿ, ಕೊಹೆಸಿವ್- ಇಂಡಿಯಾದ ಸಹಯೋಗದಲ್ಲಿ, ಸಂಬೋಧಿ ರಿಸರ್ಚ್ & ಕಮ್ಯುನಿಕೇಷನ್ಸ್ ಪ್ರೈವೇಟ್ ಲಿಮಿಟೆಡ್ (ನವ ದೆಹಲಿ), ಇವರು ಗರ್ಭಿಣಿ ಮಹಿಳೆ ಮತ್ತು ಎಳೆ ಮಕ್ಕಳಿಗೆ ನಿಮ್ಮ ಸೌಲಭ್ಯವು(ಆಸ್ಪತ್ರೆಯು) ಒದಗಿಸುವಂತಹ ವೈದ್ಯಕೀಯ ಸೇವೆಯ ಗುಣಮಟ್ಟದ ಮೇಲೆ ಆಧರಿಸಿ ಪ್ರತಿಫಲದ ಪಾವತಿಗಳನ್ನು ನಿಮಗೆ ಪ್ರಸ್ತಾಪಿಸಲು ಸಂತೋಷಿಸುತ್ತಿದ್ದಾರೆ. ಎಳೆಮಕ್ಕಳಿಗೆ ಮತ್ತು ತಾಯಂದಿರಿಗೆ ಆರೋಗ್ಯಕರ ಗರ್ಭಾವಸ್ಥೆ ಹಾಗೂ ಹೆರಿಗೆಯನ್ನು ಪ್ರಚಾರಪಡಿಸಲು ವೈದ್ಯಕೀಯವಾಗಿ ಪ್ರಸ್ತುತವಾದ ಕ್ರಮಗಳ ವಿಷಯಗಳಲ್ಲಿ ಆರೋಗ್ಯ ಸೇವೆಯ ಗುಣಮಟ್ಟವನ್ನು ಅಳೆಯಲಾಗುವುದು. ಇಂದು ನಿಮ್ಮೊಂದಿಗೆ ಹಂಚಿಕೊಳ್ಳಲು ನಾವು ಸಂತೋಷಿಸುತ್ತಿರುವಂತಹ ಡಬ್ಲ್ಯೂ ಎಚ್‌ಟಿ ಮಾರ್ಗಸೂಚಿಗಳನ್ನು ಅನುಸರಿಸಿ, ಕೆಳಗಿನ ಐದು ಕಾರ್ಯಕ್ಷೇತ್ರಗಳಲ್ಲಿ ಈ ಕ್ರಮಗಳು ಒಳಪಡುತ್ತವೆ:

¹ COHESIVE-India is a collaboration of researchers from Duke University (USA), Stanford University (USA), University

1. Pregnancy care ಗರ್ಭಿಣಿ ಆರೈಕೆ
2. Childbirth care ಪ್ರಸವ ಆರೈಕೆ
3. Postnatal maternal care ಪ್ರಸವ ನಂತರ ತಾಯಿಯ ಆರೈಕೆ
4. Newborn care, ನವಜಾತ ಶಿಶು ಆರೈಕೆ,
5. Postnatal newborn care. ಪ್ರಸವ ನಂತರ ನವಜಾತ ಶಿಶು ಆರೈಕೆ.

Structure of Payments: ಪಾವತಿಗಳ ರಚನೆ:

<p>1. <i>Participation</i> (today's visit) ಭಾಗವಹಿಸುವಿಕೆ [ಇಂದಿನ ಭೇಟಿ]</p> <ul style="list-style-type: none"> ▪ You will receive Rs. 2,500 for agreement to participate in the reward payments program and for participation in a brief survey; you will be provided with documentation (paper and CD) on standard obstetric care and management of common obstetric complications and a general explanation of the program. ರಿವಾರ್ಡ್ ಪಾವತಿಸುವಿಕೆ ಕಾರ್ಯಕ್ರಮದಲ್ಲಿ ಭಾಗವಹಿಸಲು ಒಪ್ಪಂದಕ್ಕಾಗಿ ಮತ್ತು ಸಂಕ್ಷಿಪ್ತ ಸಮೀಕ್ಷೆಯಲ್ಲಿ ಭಾಗವಹಿಸುವುದಕ್ಕಾಗಿ ನೀವು ರೂ.2500 ಪಡೆಯುತ್ತೀರಿ; ಗುಣಮಟ್ಟದ ಪ್ರಸೂತಿ ಆರೈಕೆ ಮತ್ತು ಸಾಮಾನ್ಯ ಪ್ರಸೂತಿ ತೊಡಕುಗಳ ನಿರ್ವಹಿಸುವಿಕೆ ಮತ್ತು ಕಾರ್ಯಕ್ರಮದ ಸಾಮಾನ್ಯ ವಿವರಣೆ ಮೇಲೆ ದಾಖಲು ಪತ್ರದೊಂದಿಗೆ (ಪೇಪರ್ ಮತ್ತು ಸಿಡಿ) ನಿಮಗೆ ಕೊಡಲಾಗುತ್ತದೆ.
<p>2. <i>Discussion of Strategies</i> (1 – 2 months from now) ಕಾರ್ಯವಿಧಾನಗಳ ಚರ್ಚಿಸುವಿಕೆ (ಈಗಿನಿಂದ 1-2 ತಿಂಗಳು)</p> <ul style="list-style-type: none"> ▪ You will receive an additional Rs. 2,500 for discussing the strategies that you might pursue to provide the highest quality of care to pregnant women and infants who may come to you for care, and for participation in a brief survey. ಆರೋಗ್ಯ ಸೇವೆಯನ್ನು ಪಡೆದುಕೊಳ್ಳಲು ನಿಮ್ಮಲ್ಲಿಗೆ ಬರುವಂತಹ ಗರ್ಭಿಣಿ ಮಹಿಳೆ ಮತ್ತು ಎಳೆಮಕ್ಕಳಿಗೆ ಅತಿ ಹೆಚ್ಚು ಗುಣಮಟ್ಟದ ಆರೋಗ್ಯ ಸೇವೆಯನ್ನು ಒದಗಿಸಲು ನೀವು ಮುಂದುವರಿಸಬಹುದಾದ ಕಾರ್ಯವಿಧಾನಗಳನ್ನು ಚರ್ಚಿಸುವುದಕ್ಕಾಗಿ ಮತ್ತು ಸಂಕ್ಷಿಪ್ತ ಸಮೀಕ್ಷೆಯಲ್ಲಿ ಭಾಗವಹಿಸುವುದಕ್ಕಾಗಿ ನೀವು ರೂ.2,500 ಹೆಚ್ಚುವರಿಯಾಗಿ ಪಡೆಯುವಿರಿ.
<p>3. <i>Reward Payment</i> (12 – 14 months from now) ಪ್ರತಿಫಲ ಪಾವತಿಸುವಿಕೆ (ಈಗಿನಿಂದ 12-14ತಿಂಗಳು)</p> <ul style="list-style-type: none"> ▪ You will receive Rs. 2,500 for participation in a brief survey and a final reward payment up to Rs. 1,69,750², based on your facility's performance in the five identified quality of care domains. ಸಂಕ್ಷಿಪ್ತ ಸಮೀಕ್ಷೆಯಲ್ಲಿ ಭಾಗವಹಿಸುವುದಕ್ಕಾಗಿ ನೀವು ರೂ.2500 ಪಡೆಯುತ್ತೀರಿ ಮತ್ತು ಐದು ಗುರುತಿಸಲಾದ ಗುಣಮಟ್ಟದ ಆರೋಗ್ಯ ಸೇವೆಯ ಕಾರ್ಯಕ್ಷೇತ್ರಗಳಲ್ಲಿ ನಿಮ್ಮ ಸೌಲಭ್ಯದ (ಆಸ್ಪತ್ರೆಯ) ಕಾರ್ಯಕ್ಷಮತೆಯ ಮೇಲೆ ಆಧರಿಸಿ, ರೂ.1,69,750 ವರೆಗೆ ಅಂತಿಮ ಪ್ರತಿಫಲ ಪಾವತಿಯನ್ನು (ರಿವಾರ್ಡ್ ಪೇಮೆಂಟ್‌ನ್ನು) ನೀವು ಪಡೆಯುತ್ತೀರಿ.

Reward Payment Calculation: ಪ್ರತಿಫಲ ಪಾವತಿ (ರಿವಾರ್ಡ್ ಪೇಮೆಂಟ್) ಲೆಕ್ಕ ಮಾಡುವಿಕೆ

The five domains of care are based on the priorities of the fourth and fifth Millennium Development Goals (MDGs) related to maternal and child health, with consideration for the specific health challenges in Karnataka and India in general. Performance in each domain is measured as the share of your patients receiving all of the recommended care that falls under that domain, as identified in the WHO pamphlet. ಆರೋಗ್ಯ ಸೇವೆಯ ಐದು ಕಾರ್ಯಕ್ಷೇತ್ರಗಳು ಸಾಮಾನ್ಯವಾಗಿ ಕರ್ನಾಟಕದಲ್ಲಿ ಮತ್ತು ಭಾರತದಲ್ಲಿ ನಿಶ್ಚಿತ ಆರೋಗ್ಯ ಸವಾಲುಗಳ ಪರಿಗಣಿಸುವಿಕೆಯೊಂದಿಗೆ, ತಾಯಿ ಮತ್ತು ಮಗುವಿನ ಆರೋಗ್ಯಕ್ಕೆ ಸಂಬಂಧಿಸಿದಂತೆ ನಾಲ್ಕನೇ ಮತ್ತು ಐದನೇ ಸಹಸ್ರಮಾನದ ಅಭಿವೃದ್ಧಿ ಗುರಿಗಳ (MDGs) ಆಧಾರದ ಮೇಲೆ ಆಧರಿಸಿವೆ. ಡಬ್ಲ್ಯೂಎಚ್‌ಒ ಪಾಂಫ್ಲೆಟ್‌ನಲ್ಲಿ ಗುರುತಿಸಿದ ಹಾಗೆ, ಆ ಕಾರ್ಯಕ್ಷೇತ್ರದ ಅಡಿಯಲ್ಲಿ ಬರುವಂತಹ ಶಿಫಾರಿತ ಎಲ್ಲಾ ಆರೋಗ್ಯ ಸೇವೆಯನ್ನು ನಿಮ್ಮ ಪಾಲಿನ ರೋಗಿಗಳು ಪಡೆದುಕೊಳ್ಳುತ್ತಿದ್ದಾರೆ ಎನ್ನುವ ಹಾಗೆ ಪ್ರತಿ ಕಾರ್ಯಕ್ಷೇತ್ರದಲ್ಲಿ ಕಾರ್ಯಕ್ಷಮತೆಯನ್ನು ಅಳೆಯಲಾಗುವುದು.

² The amount for the final reward payment is linked to the USD-INR exchange rate and may vary slightly depending on the USD-INR exchange rate at the time of the third visit.

Column 2 of the table below lists the minimum performance levels in each domain that should already be easily attainable by the most doctors in Karnataka. Coverage at or below these Minimum Performance Levels will not receive any reward payments. Column 3 lists the amount of reward that will be paid for every percentage point in performance over the Minimum Performance Level listed in Column 2. The performance reward amounts in Column 3 take into account the relative difficulty of providing high quality care in each of the domains in Karnataka.

ಕರ್ನಾಟಕದಲ್ಲಿ ಸರಾಸರಿಯಾಗಿ ವೈದ್ಯರಿಂದ ಈಗಾಗಲೇ ಸುಲಭವಾಗಿ ಕಾರ್ಯಗತ ಆಗಬೇಕಿದ್ದ ಪ್ರತಿ ಕಾರ್ಯಕ್ಷೇತ್ರದಲ್ಲಿ ಕನಿಷ್ಠ ಕಾರ್ಯಕ್ಷಮತೆ ಮಟ್ಟಗಳನ್ನು ಕೆಳಗಿನ ಟೇಬಲ್‌ನ ಕಾಲಂ 2 ಪಟ್ಟಿ ಮಾಡಿದೆ. ಈ ಕನಿಷ್ಠ ಕಾರ್ಯಕ್ಷಮತೆಯ ಮಟ್ಟಗಳ ಕೆಳಗಿನ ಕವರೇಜ್ ಯಾವುದೇ ಪ್ರತಿಫಲ ಪಾವತಿಯನ್ನು (ರಿವಾರ್ಡ್ ಪೇಮೆಂಟ್‌ನ್ನು) ಪಡೆಯುವುದಿಲ್ಲ. ಕಾಲಂ 2ರಲ್ಲಿ ಪಟ್ಟಿ ಮಾಡಿದ ಕನಿಷ್ಠ ಕಾರ್ಯಕ್ಷಮತೆಯ ಮಟ್ಟಕ್ಕಿಂತ ಮೇಲ್ಪಟ್ಟ ಕಾರ್ಯಕ್ಷಮತೆಯಲ್ಲಿ ಪ್ರತಿ ಪ್ರತಿಶತದ ಪಾಯಿಂಟ್‌ಗಾಗಿ ಪಾವತಿಸುವಂತಹ ರಿವಾರ್ಡ್ (ಪ್ರತಿಫಲದ) ಮೊತ್ತವನ್ನು ಕಾಲಂ 3 ಪಟ್ಟಿ ಮಾಡಿದೆ. ಕಾಲಂ 3ರಲ್ಲಿನ ಕಾರ್ಯಕ್ಷಮತೆಯ ರಿವಾರ್ಡ್ (ಪ್ರತಿಫಲದ) ಮೊತ್ತಗಳು ಕರ್ನಾಟಕದಲ್ಲಿ ಪ್ರತಿಯೊಂದು ಕಾರ್ಯಕ್ಷೇತ್ರಗಳಲ್ಲಿ ಉನ್ನತ ಗುಣಮಟ್ಟದ ಆರೋಗ್ಯ ಸೇವೆಯನ್ನು ಒದಗಿಸುವುದರ ಪ್ರಸಕ್ತ ತೊಂದರೆಯನ್ನು ಲೆಕ್ಕದೊಳಕ್ಕೆ ತೆಗೆದುಕೊಳ್ಳುತ್ತದೆ.

Column 4 lists the Target Performance Levels that experts believe all doctors should be able to achieve with concerted effort to follow the WHO guidelines. Finally, Column 5 lists the amount that would be earned in each domain if these Target Performance Levels are obtained. (Note that reward payments could exceed those listed in Column 5 if performance levels exceed those of the targets in Column 4.)

ಡಬ್ಲ್ಯೂಎಚ್‌ಒ ಮಾರ್ಗಸೂಚಿಗಳನ್ನು ಅನುಸರಿಸಲು ಸಂಘಟಿತ ಶ್ರಮದೊಂದಿಗೆ ಸಾಧಿಸಲು ಎಲ್ಲಾ ವೈದ್ಯರು ಶಕ್ತರಾಗಿದ್ದಾರೆ ಎಂದು ಪರಿಗಣಿತರು ನಂಬುವಂತಹ ಉದ್ದೇಶಿತ ಕಾರ್ಯಕ್ಷಮತೆ ಮಟ್ಟಗಳನ್ನು ಕಾಲಂ 4 ಪಟ್ಟಿ ಮಾಡುತ್ತದೆ. ಅಂತಿಮವಾಗಿ, ಒಂದುವೇಳೆ ಈ ಉದ್ದೇಶಿತ ಕಾರ್ಯಕ್ಷಮತೆ ಮಟ್ಟಗಳನ್ನು ಪಡೆದರೆ ಪ್ರತಿ ಕಾರ್ಯಕ್ಷೇತ್ರದಲ್ಲಿ ಗಳಿಸಲಿರುವಂತಹ ಮೊತ್ತವನ್ನು ಕಾಲಂ 5 ಪಟ್ಟಿ ಮಾಡುತ್ತದೆ. (ಕಾಲಂ 4ರಲ್ಲಿ ಆ ಉದ್ದೇಶಿತ ಆರೋಗ್ಯ ಸೇವೆಗಳನ್ನು ಮೀರಿಸುವಂತಹ ಕಾರ್ಯಕ್ಷಮತೆಯ ಮಟ್ಟಗಳು ಇದ್ದರೆ ಕಾಲಂ 5ರಲ್ಲಿ ಪಟ್ಟಿ ಮಾಡಿದ ಮೊತ್ತಗಳನ್ನು ರಿವಾರ್ಡ್ ಪ್ರತಿಫಲ ಪಾವತಿಗಳನ್ನು (ರಿವಾರ್ಡ್ ಪೇಮೆಂಟ್‌ಗಳನ್ನು) ಮೀರಬಹುದು ಎಂದು ಗಮನಿಸಿ.)

Table 1:

(1) Maternal and Child Health Domains of Care ತಾಯಿ ಮತ್ತು ಮಗುವಿನ ಆರೋಗ್ಯ ಕಾರ್ಯಕ್ಷೇತ್ರಗಳ ಆರೋಗ್ಯ ಸೇವೆ	(2) Minimum Performance Level ಕನಿಷ್ಠ ಕಾರ್ಯಕ್ಷಮತೆ ಮಟ್ಟ	(3) Reward Payment per percentage point over Minimum Level ಕನಿಷ್ಠ ಮಟ್ಟಕ್ಕೆ ಮೇಲ್ಪಟ್ಟ ಪ್ರತಿ ಪ್ರತಿಶತ ಪಾಯಿಂಟ್‌ಗೆ ರಿವಾರ್ಡ್ ಪೇಮೆಂಟ್	(4) Target Performance Level ಉದ್ದೇಶಿತ ಕಾರ್ಯಕ್ಷಮತೆ ಮಟ್ಟ	(5) Example: Payment for Target Performance Level ಉದಾಹರಣೆ: ಉದ್ದೇಶಿತ ಕಾರ್ಯಕ್ಷಮತೆ ಮಟ್ಟಕ್ಕಾಗಿ ಪಾವತಿಸುವಿಕೆ
1. Pregnancy care ಗರ್ಭಿಣಿ ಆರೈಕೆ	85%	Rs. 3,700	95%	Rs. 37,000
2. Childbirth care ಪ್ರಸವ ಆರೈಕೆ	65%	Rs. 750	85%	Rs. 15,000
3. Postnatal maternal care ಪ್ರಸವ ನಂತರ ತಾಯಿಯ ಆರೈಕೆ	50%	Rs. 450	75%	Rs. 11,250
4. Newborn care ನವಜಾತ ಶಿಶು ಆರೈಕೆ	80%	Rs. 1,850	90%	Rs. 18,500
5. Post natal newborn care ಪ್ರಸವ ನಂತರ ನವಜಾತ ಶಿಶು ಆರೈಕೆ	70%	Rs. 950	85%	Rs. 14,250

For example, if your facility's performance in Domain 1: Pregnancy Care is measured at 90%, your reward payment in that category will be Rs. 18,500 (5 * Rs. 3,700); if it is 95%, your reward payment in that category will be Rs. 37,000 (10 * Rs. 3,700); and if it is 100%, your reward payment in that category will be Rs. 55,500 (15 * Rs. 3,700).

ಉದಾಹರಣೆಗೆ, ನಿಮ್ಮ ಸೌಲಭ್ಯದ(ಆಸ್ಪತ್ರೆಯ) ಕಾರ್ಯಕ್ಷಮತೆಯ ಕಾರ್ಯಕ್ಷೇತ್ರ 1ರಲ್ಲಿ ಆಗಿದ್ದರೆ: ಗರ್ಭಿಣಿ ಆರೈಕೆ ಸೇವೆಯನ್ನು 90%ರಲ್ಲಿ ಅಳಿಯಲಾಗುವುದು, ಆ ವರ್ಗದಲ್ಲಿ ನಿಮ್ಮ ಪ್ರತಿಫಲ ಪಾವತಿಸುವಿಕೆಯು (ರಿವಾರ್ಡ್ ಪೇಮೆಂಟ್) ರೂ. 18,500 (5 * Rs. 3,700) ಆಗಿರುತ್ತದೆ; ಒಂದುವೇಳೆ ಅದು 95% ಆಗಿದ್ದರೆ, ಆ ವರ್ಗದಲ್ಲಿ ನಿಮ್ಮ ಪ್ರತಿಫಲ ಪಾವತಿಸುವಿಕೆಯು (ರಿವಾರ್ಡ್ ಪೇಮೆಂಟ್) ರೂ. 37,000 (10 * Rs. 3,700); ಮತ್ತು ಒಂದುವೇಳೆ ಅದು 10% ಆಗಿದ್ದರೆ, ಆ ವರ್ಗದಲ್ಲಿ ನಿಮ್ಮ ಪ್ರತಿಫಲ ಪಾವತಿಸುವಿಕೆಯು (ರಿವಾರ್ಡ್ ಪೇಮೆಂಟ್) ರೂ. 55, 500 (15 * Rs. 3,700).

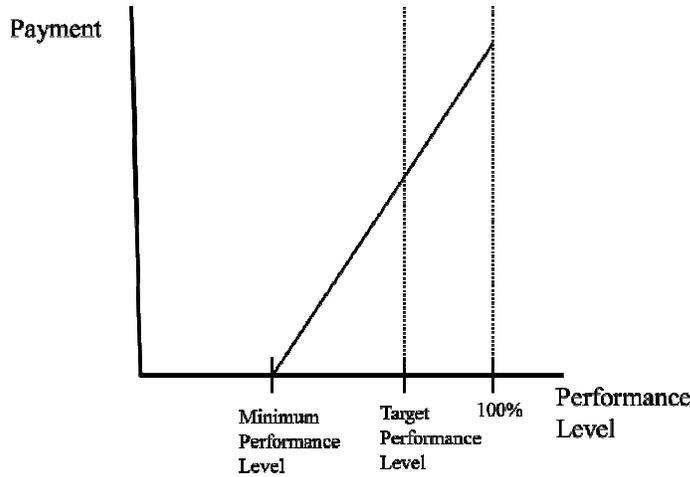
On the other hand, if your facility's performance in Domain 1: Pregnancy Care is measured at 70% (or any other level at or below 85%), you would not receive any reward payment for this domain because it is below the threshold set in Column 2. Note that performance below the thresholds set in Column 2 will never detract from your overall payout, and that you will never be in a position to owe money.

ಇನ್ನೊಂದು ಕಡೆಯಲ್ಲಿ, ನಿಮ್ಮ ಸೌಲಭ್ಯದ(ಆಸ್ಪತ್ರೆಯ) ಕಾರ್ಯಕ್ಷಮತೆಯ ಕಾರ್ಯಕ್ಷೇತ್ರ 1ರಲ್ಲಿ ಆಗಿದ್ದರೆ: ಗರ್ಭಿಣಿ ಆರೈಕೆ ಸೇವೆಯನ್ನು 70%ರಲ್ಲಿ (ಅಥವಾ 85% ಕೆಳಗೆ ಬೇರೆ ಯಾವುದೇ ಮಟ್ಟ) ಅಳಿಯಲಾಗುವುದು, ಈ ಕಾರ್ಯಕ್ಷೇತ್ರಕ್ಕಾಗಿ ನೀವು ಯಾವುದೇ ಪ್ರತಿಫಲ ಪಾವತಿಸುವಿಕೆ (ರಿವಾರ್ಡ್ ಪಾಯಿಂಟ್) ಪಡೆಯುವುದಿಲ್ಲ ಏಕೆಂದರೆ ಅದು ಕಾಲಂ 2ರಲ್ಲಿ ಇಟ್ಟಿರುವ ಮಿತಿಗಿಂತ ಕಡಿಮೆ ಆಗಿದೆ. ಕಾಲಂ 2ರಲ್ಲಿ ಇಟ್ಟಿರುವ ಮಿತಿಗಳ ಕೆಳಗೆ ಆಗಿರುವ ಕಾರ್ಯಕ್ಷಮತೆಯು ನಿಮ್ಮ ಒಟ್ಟಾರೆ ಪಾವತಿಯಿಂದ ಎಂದೂ ತೆಗೆದುಹಾಕುವುದಿಲ್ಲ, ಮತ್ತು ನೀವು ಹಣ ಪಡೆದುಕೊಳ್ಳುವ ಸ್ಥಾನದಲ್ಲಿ ಎಂದಿಗೂ ಇರುವುದಿಲ್ಲ ಎಂದು ಗಮನಿಸಿ.

A graphical representation of the reward payment strategy is shown in Figure 1 below.

ರಿವಾರ್ಡ್ ಪಾವತಿಯ ಯೋಜನೆಯ ರೇಖಾಚಿತ್ರವನ್ನು ಕೆಳಗಿನ ಚಿತ್ರ 1 ರಲ್ಲಿ ತೋರಿಸಲಾಗಿದೆ

Figure 1:



Over the next year, the quality of care provided in each of these domains will be measured through interviews with your patient population.

ಮುಂದಿನ ವರ್ಷದಲ್ಲಿ, ಈ ಪ್ರತಿಯೊಂದು ಕಾರ್ಯಕ್ಷೇತ್ರಗಳಲ್ಲಿ ಒದಗಿಸಲಾಗುವ ಆರೋಗ್ಯ ಸೇವೆಯ ಗುಣಮಟ್ಟವನ್ನು ನಿಮ್ಮ ರೋಗಿಗಳೊಂದಿಗೆ ಸಂದರ್ಶನಗಳ ಮೂಲಕ ಅಳಿಯಲಾಗುತ್ತದೆ.

NOTE: It is very important that (a) patients are not refused treatment from your facility other than in medically appropriate referrals, and (b) we are able to work with your administrative staff to follow up on all patients who deliver at your facility.

ಈ ಮಹತ್ವದ ಅಂಶಗಳನ್ನು ಗಮನಿಸಿ: ಎ) ಸೂಕ್ತವಾದ ವೈದ್ಯಕೀಯ ಕಾರಣಗಳಿಗಲ್ಲದೆ ರೋಗಿಗಳನ್ನು ನಿಮ್ಮ ಆಸ್ಪತ್ರೆಯಿಂದ ಚಿಕಿತ್ಸೆ ನಿರಾಕರಿಸುವಂತಿಲ್ಲ. ಬಿ) ನಿಮ್ಮ ಆಸ್ಪತ್ರೆಯಲ್ಲಿ ಹೇರಿಗಿಯಾಗುವ ಎಲ್ಲಾ ತಾಯಂದಿರನ್ನು ಭೇಟಿಮಾಡಲು ನಿಮ್ಮ ಸಿಬ್ಬಂದಿಯೊಂದಿಗೆ ಕೆಲಸನಿರ್ವಹಿಸುತ್ತೇವೆ.

An independent research team will regularly visit the communities around your facility. Any extraordinary patterns of referral will result in investigations into the reasons for these referrals. If it is found that women have been turned away from your facility for any reason other than medically appropriate referrals to higher-tier facilities, *then this can have an implication on your agreement with us and as a result no further payments will be made.* Similarly, if it is found that there is selective reporting of the births that have taken place in your facility, *then this can have an implication on your agreement with us and as a result no further payments will be made.*

ನಿಮ್ಮ ಸೌಲಭ್ಯದ(ಆಸ್ಪತ್ರೆಯ) ಸುತ್ತಲಿನ ಸಮುದಾಯಗಳನ್ನು ಸ್ವತಂತ್ರವಾದ ಸಂಶೋಧನ ತಂಡವು ನಿಯಮಿತವಾಗಿ ಭೇಟಿ ಮಾಡುತ್ತಾರೆ. ಅಸಾಧಾರಣವಾದ ವೈದ್ಯಕೀಯ ಶಿಫಾರಸುಗಳು ಕಂಡುಬಂದರೆ ಅದನ್ನು ಪರಿಶೀಲಿಸಲಾಗುವುದು. ನಿಮ್ಮ ಆಸ್ಪತ್ರೆಯಿಂದ ಮಹಿಳೆಯರನ್ನು ಸೂಕ್ತವಾದ ವೈದ್ಯಕೀಯ ಕಾರಣಗಳಿಲ್ಲದೇ ಉನ್ನತ ಮಟ್ಟದ ಆಸ್ಪತ್ರೆಗಳಿಗೆ ಕಳುಹಿಸಿಕೊಟ್ಟರೆ, ಈ ಕಾರಣದಿಂದಾಗಿ ಮಾನ್ಯವಾಗುವುದಿಲ್ಲ ಮತ್ತು ಮುಂದಕ್ಕೆ ಯಾವುದೇ ಪಾವತಿಗಳನ್ನು ಮಾಡಲಾಗುವುದಿಲ್ಲ. ಅದೇ ರೀತಿ, ಒಂದು ವೇಳೆ ನಿಮ್ಮ ಆಸ್ಪತ್ರೆಯಲ್ಲಿ ಅದ ಮಕ್ಕಳ ಜನನದ ಮಾಹಿತಿ ಪಟ್ಟಿಯನ್ನು ನಿರ್ದಿಷ್ಟವಾಗಿ ಆಯ್ದು ಪಟ್ಟಿಮಾಡಿದ್ದೆಂದು ತಿಳಿದುಬಂದರೆ, ಈ ಕಾರಣದಿಂದಾಗಿ ಮಾನ್ಯವಾಗುವುದಿಲ್ಲ ಮತ್ತು ಮುಂದಕ್ಕೆ ಯಾವುದೇ ಪಾವತಿಗಳನ್ನು ಮಾಡಲಾಗುವುದಿಲ್ಲ.

Please do not hesitate to contact us in case you have any questions or require further information.
ಯಾವುದೇ ಪ್ರಶ್ನೆಗಳಿದ್ದರೆ ಮತ್ತು ಹೆಚ್ಚಿನ ಮಾಹಿತಿಗಾಗಿ ನಮ್ಮನ್ನು ಸಂಪರ್ಕಿಸಲು ಹಿಂಜರಿಯಬೇಡಿ.

Thank you for your cooperation. We look forward to working with you.
ನಿಮ್ಮ ಸಹಕಾರಕ್ಕಾಗಿ ಧನ್ಯವಾದಗಳು. ನಿಮ್ಮೊಂದಿಗೆ ಕಾರ್ಯ ನಿರ್ವಹಿಸಲು ನಿರೀಕ್ಷಿಸುತ್ತೇವೆ

Sincerely, ಇಂತಿ,

Kultar Singh

ಕುಲ್ತಾರ್ ಸಿಂಗ್

Chief Executive Officer

ಮುಖ್ಯ ಕಾರ್ಯನಿರ್ವಾಹಕ ಅಧಿಕಾರಿ

Anil M. Lobo

ಅನಿಲ್ ಎಮ್. ಲೋಬೊ

Manager – Research

ವ್ಯವಸ್ಥಾಪಕ ಅಧಿಕಾರಿ

Sambodhi Research and Communications Pvt. Ltd.

ಸಂಬೋಧಿ ರಿಸರ್ಚ್ ಎಂಡ್ ಕಮ್ಯುನಿಕೇಷನ್ ಪ್ರೈವೇಟ್ ಲಿಮಿಟೆಡ್

O-2, 2nd Floor, Lajpat Nagar-II, New Delhi 110024

ಒ -2, ಸೆಕೆಂಡ್ ಫ್ಲೋರ್, ಲಾಜಪತ್ ನಗರ್ - 2, ನ್ಯೂ - ಡೆಲ್ಲಿ 110024

I agree to participate in the above mentioned study.

ನಾನು ಮೇಲೆ ತಿಳಿಸಿದ ಅಧ್ಯಯನದಲ್ಲಿ ಭಾಗವಹಿಸಲು ಒಪ್ಪಿಕೊಳ್ಳುತ್ತೇನೆ.

Name of Provider (Print)

ಆರೋಗ್ಯ ಸೇವೆ ಒದಗಿಸುವವರ ಹೆಸರು

Signature of Provider

ಸಹಿ

Date

ದಿನಾಂಕ

**WHO Recommended Interventions for Improving Maternal and Newborn Health
Routine Care in Pregnancy, Childbirth and Postpartum Period for Mother and Newborn Infant**

<p>Pregnancy care – 4 visits</p>	<ul style="list-style-type: none"> • Confirmation of pregnancy • Monitoring of progress of pregnancy and assessment of maternal and fetal well-being • Detection of problems complicating pregnancy (e.g., anemia, hypertensive disorders, bleeding, malpresentations, multiple pregnancy) • Respond to other reported complaints • Tetanus immunization, anemia prevention and control (iron and folic acid supplementation) • Information and counseling on self care at home, nutrition, safer sex, breastfeeding, family planning, healthy lifestyle • Birth planning, advice on danger signs and emergency preparedness • Recording and reporting • Syphilis testing
<p>Childbirth Care (labor, delivery, and immediate postpartum)</p>	<ul style="list-style-type: none"> • Care during labor and delivery <ul style="list-style-type: none"> ○ Diagnosis of labor ○ Monitoring progress of labor, maternal and fetal well-being with partograph ○ Providing supporting care and pain relief ○ Detection of problems and complications (e.g. malpresentations, prolonged and/or obstructed labor, hypertension, bleeding, and infection) ○ Delivery and immediate care of the newborn baby, initiation of breastfeeding ○ Newborn resuscitation ○ Active management of third stage of labor • Immediate postnatal care of mother <ul style="list-style-type: none"> ○ Monitoring and assessment of maternal well being, prevention and detection of complications (e.g. hypertension, infections, bleeding, anemia) ○ Treatment of moderate post-hemorrhagic anemia ○ Information and counseling on home self care, nutrition, safe sex, breast care and family planning ○ Postnatal care planning, advice on danger signs and emergency preparedness • Recording and reporting
<p>Postnatal maternal care (up to 6 weeks)</p>	<ul style="list-style-type: none"> • Assessment of maternal wellbeing • Prevention and detection of complications (e.g. infections, bleeding, anemia) • Anemia prevention and control (iron and folic acid supplementation) • Information and counseling on nutrition, safe sex, family planning, and provision of some contraceptive methods • Postnatal care planning, advice on danger signs and emergency preparedness • Provision of contraceptive methods
<p>Newborn care (birth and immediate postnatal)</p>	<ul style="list-style-type: none"> • Promotion, protection and support for breastfeeding • Monitoring and assessment of wellbeing, detection of complications (breathing, infections, prematurity, low birth weight, injury, malformation) • Infection prevention and control, rooming in • Eye care • Information and counseling on home care, breastfeeding, hygiene • Postnatal care planning, advice on danger signs and emergency preparedness • Immunization according to the national guidelines (BCG, HepB, OPV-O) • Kangaroo Mother Care follow-up
<p>Postnatal newborn care (visit from/at home)</p>	<ul style="list-style-type: none"> • Assessment of infant’s wellbeing and breastfeeding • Detection of complications and responding to maternal concerns • Information and counseling on home care • Additional follow-up visits for high risk babies (e.g. preterm, after severe problems, on replacement feeding)

OUTPUT CONTRACT



OFFER OF REWARD PAYMENTS FOR IMPROVEMENT IN PROVISION OF MATERNAL AND NEONATAL HEALTH CARE

ತಾಯಿ ಮತ್ತು ನವಜಾತ ಶಿಶುವಿನ ಆರೋಗ್ಯ ಸೇವೆಯ ನೀಡುವಲ್ಲಿ ಸುಧಾರಣೆ ಮಾಡುವುದಕ್ಕಾಗಿ ಪ್ರತಿಫಲ ಪಾವತಿಸುವಿಕೆಯ (ರಿವಾರ್ಡ್ ಪೇಮೆಂಟ್) ಪ್ರಸ್ತಾವ

Date: _____

Dr. _____

Dear _____

Thank you for taking the time today to learn about our ongoing project to develop innovative ways to partner with private sector doctors in Karnataka. This project has been jointly funded by the World Bank, the International Initiative for Impact Evaluation (3ie), the UK Department for International Development (DFID), and the Government of Karnataka and is focused on the health of women and infants in the time surrounding pregnancy, delivery, and the months following.

ಕರ್ನಾಟಕದಲ್ಲಿ ಖಾಸಗಿ ವಲಯದ ವೈದ್ಯರೊಂದಿಗೆ ಸಹಭಾಗಿಯಾಗಲು ಅವಿಷ್ಕಾರಿಯುತ ವಿಧಾನಗಳನ್ನು ಅಭಿವೃದ್ಧಿಪಡಿಸಲು ನಮ್ಮ ಪ್ರಗತಿಯಲ್ಲಿರುವ ಯೋಜನೆಗೆ ಈದಿನ ನೀವು ಸಮಯ ತೆಗೆದುಕೊಳ್ಳುತ್ತಿರುವುದಕ್ಕಾಗಿ ಧನ್ಯವಾದಗಳು. ಈ ಯೋಜನೆಗೆ ವಿಶ್ವ ಬ್ಯಾಂಕ್, ದಿ ಇಂಟರ್‌ನ್ಯಾಷನಲ್ ಇನಿಷಿಯೇಟಿವ್ ಫಾರ್ ಇಂಪ್ಯಾಕ್ಟ್ ಎವಾಲ್ಯುಯೇಷನ್(3ie), ಯುಕೆ ಡಿಪಾರ್ಟ್‌ಮೆಂಟ್ ಫಾರ್ ಇಂಟರ್‌ನ್ಯಾಷನಲ್ ಡೆವಲಪ್‌ಮೆಂಟ್ (DFID), ಮತ್ತು ಕರ್ನಾಟಕ ಸರ್ಕಾರದಿಂದ ಜಂಟಿಯಾಗಿ ಅನುದಾನ ಮಾಡಲಾಗಿದೆ ಮತ್ತು ಗರ್ಭಿಣಿ, ಹರಿಗೆ, ಮತ್ತು ನಂತರದ ತಿಂಗಳುಗಳ ಸಮಯದಲ್ಲಿ ತಾಯಿಯ ಮತ್ತು ಎಳೆ ಮಕ್ಕಳ ಆರೋಗ್ಯದ ಮೇಲೆ ಕೇಂದ್ರೀಕರಿಸಿದೆ.

As part of this project, Sambodhi Research & Communications Pvt. Ltd (New Delhi), in collaboration with COHESIVE-India¹, is pleased to offer you reward payments based on the share of women and infants receiving care in your facility who face adverse health outcomes. Based on health statistics and expert judgment, the four most serious adverse health outcomes are:

ಈ ಯೋಜನೆಯ ಭಾಗವಾಗಿ, ಕೊಹೆಸಿವ್- ಇಂಡಿಯಾದ ಸಹಯೋಗದಲ್ಲಿ, ಸಂಬೋಧಿ ರಿಸರ್ಚ್ & ಕಮ್ಯುನಿಕೇಷನ್ಸ್ ಪ್ರೈವೇಟ್ ಲಿಮಿಟೆಡ್ (ನವ ದೆಹಲಿ), ಇವರು ಪ್ರತಿಕೂಲ ಆರೋಗ್ಯ ಪರಿಣಾಮಗಳನ್ನು ಕಂಡಂತಹ ನಿಮ್ಮ ಆಸ್ಪತ್ರೆಯಿಂದ ಸೇವೆ ಪಡೆಯುತ್ತಿರುವ ಮಹಿಳೆ ಮತ್ತು ಮಕ್ಕಳ ಅಂಶದ ಮೇಲೆ ಆಧರಿಸಿ ರಿವಾರ್ಡ್ ಪಾವತಿಗಳನ್ನು ನಿಮಗೆ ಪ್ರಸ್ತಾಪಿಸಲು ಸಂತೋಷಿಸುತ್ತಿದ್ದಾರೆ. ಆರೋಗ್ಯ ಸಂಖ್ಯಾ ಶಾಸ್ತ್ರಜ್ಞರ ಮತ್ತು ತಜ್ಞರ ಪ್ರಕಾರ ಪ್ರತಿಕೂಲ ಆರೋಗ್ಯ ಪರಿಣಾಮಗಳೆಂದರೆ:

1. Post-partum hemorrhage, ಪ್ರಸವದ ನಂತರ ರಕ್ತಶ್ರಾವ
2. Pre-eclampsia, ಬಸಿರು ನಂಜು
3. Sepsis among women who have just given birth, ಪ್ರಸವದ ನಂತರ ತಾಯಿಯಲ್ಲಿ ಕೀವು / ನೆತ್ತರು ನಂಜಾಗುವುದು
4. Neonatal death ಆಗ ತಾನೇ ಜನಿಸಿದ ಮಗುವಿನ ಮರಣ

¹ COHESIVE-India is a collaboration of researchers from Duke University (US), Stanford University (US), University College

Structure of Payments:

<p>1. <i>Participation</i> (today's visit)</p> <ul style="list-style-type: none">You will receive Rs. 2,500 for agreement to participate in the reward payments program and for participation in a brief survey; you will be provided with documentation (paper and CD) on standard obstetric care and management of common obstetric complications and a general explanation of the program <p>ರಿವಾರ್ಡ್ ಪಾವತಿಸುವಿಕೆ ಕಾರ್ಯಕ್ರಮದಲ್ಲಿ ಭಾಗವಹಿಸಲು ಒಪ್ಪಂದಕ್ಕಾಗಿ ಮತ್ತು ಸಂಕ್ಷಿಪ್ತ ಸಮೀಕ್ಷೆಯಲ್ಲಿ ಭಾಗವಹಿಸುವುದಕ್ಕಾಗಿ ನೀವು ರೂ.2500 ಪಡೆಯುತ್ತೀರಿ; ಗುಣಮಟ್ಟದ ಪ್ರಸೂತಿ ಆರೈಕೆ ಮತ್ತು ಸಾಮಾನ್ಯ ಪ್ರಸೂತಿ ತೊಡಕುಗಳ ನಿರ್ವಹಿಸುವಿಕೆ ಮತ್ತು ಕಾರ್ಯಕ್ರಮದ ಸಾಮಾನ್ಯ ವಿವರಣೆ ಮೇಲೆ ದಾಖಲು ಪತ್ರದೊಂದಿಗೆ (ಪೇಪರ್ ಮತ್ತು ಸಿಡಿ) ನಿಮಗೆ ಕೊಡಲಾಗುತ್ತದೆ.</p>
<p>2. <i>Discussion of strategies</i> (1 – 2 months from now)</p> <ul style="list-style-type: none">You will receive an additional Rs. 2,500 for discussing the strategies that you might pursue to minimize adverse health outcomes among women and infants receiving care at your facility and for participation in a brief survey <p>ನಿಮ್ಮ ಆಸ್ಪತ್ರೆಯಿಂದ ಸೇವೆಯನ್ನು ಪಡೆಯುವ ತಾಯಿಯ ಮತ್ತು ಮಕ್ಕಳ ಪ್ರತಿಕೂಲ ಅರೋಗ್ಯ ಪರಿಣಾಮಗಳನ್ನು ಕಡಿಮೆ ಮಾಡಬಹುದಾದ ಕಾರ್ಯವಿಧಾನಗಳನ್ನು ಚರ್ಚಿಸುವುದಕ್ಕಾಗಿ ಮತ್ತು ಸಂಕ್ಷಿಪ್ತ ಸಮೀಕ್ಷೆಯಲ್ಲಿ ಭಾಗವಹಿಸುವುದಕ್ಕಾಗಿ ನೀವು ರೂ.2,500 ಹೆಚ್ಚುವರಿಯಾಗಿ ಪಡೆಯುವಿರಿ.</p>
<p>3. <i>Reward Payout</i> (12 – 14 months from now)</p> <ul style="list-style-type: none">You will receive Rs. 2,500 for participation in a brief survey and a final reward payment up to Rs. 148,950², based on your facility's rates of the four identified adverse health outcomes among women and infants at your facility. <p>ಸಂಕ್ಷಿಪ್ತ ಸಮೀಕ್ಷೆಯಲ್ಲಿ ಭಾಗವಹಿಸುವುದಕ್ಕಾಗಿ ನೀವು ರೂ.2500 ಪಡೆಯುತ್ತೀರಿ ಮತ್ತು ಮಹಿಳೆ ಮತ್ತು ಮಕ್ಕಳಲ್ಲಿ ಗುರುತಿಸಲಾದ 4 ಪ್ರತಿಕೂಲ ಅರೋಗ್ಯ ಪರಿಣಾಮಗಳ ಮೇಲೆ ನಿಮ್ಮ ಆಸ್ಪತ್ರೆಯು ಪಡೆಯುವ ಫಲಿತಾಂಶಗಳನ್ನು ಆಧರಿಸಿ, ರೂ.148,950 ವರೆಗೆ ಅಂತಿಮ ಪ್ರತಿಫಲ ಪಾವತಿಯನ್ನು (ರಿವಾರ್ಡ್ ಪೇಮೆಂಟ್‌ನ್ನು) ನೀವು ಪಡೆಯುತ್ತೀರಿ.</p>

Reward Payment Calculation: ಪ್ರತಿಫಲ ಪಾವತಿ (ರಿವಾರ್ಡ್ ಪೇಮೆಂಟ್) ಲೆಕ್ಕ ಮಾಡುವಿಕೆ

The four adverse health outcomes are based on the priorities of the fourth and fifth Millennium Development Goals (MDG's) related to maternal and child health, with consideration for the specific health challenges in Karnataka and India in general. Performance for each maternal health outcome is measured by the percentage of women who suffer from each of the identified adverse health outcomes.

ನಾಲ್ಕು ವ್ಯತಿರಿಕ್ತ ಅರೋಗ್ಯ ಫಲಿತಾಂಶಗಳು ಸಾಮಾನ್ಯವಾಗಿ ಕರ್ನಾಟಕದಲ್ಲಿ ಮತ್ತು ಭಾರತದಲ್ಲಿ ನಿಶ್ಚಿತ ಅರೋಗ್ಯ ಸವಾಲುಗಳ ಪರಿಗಣಿಸುವಿಕೆಯೊಂದಿಗೆ, ತಾಯಿ ಮತ್ತು ಮಗುವಿನ ಅರೋಗ್ಯಕ್ಕೆ ಸಂಬಂಧಿಸಿದಂತೆ ನಾಲ್ಕನೇ ಮತ್ತು ಐದನೇ ಸಹಸ್ರಮಾನದ ಅಭಿವೃದ್ಧಿ ಗುರಿಗಳ (MDGs) ಆಧಾರದ ಮೇಲೆ ಆಧರಿಸಿವೆ. ಗುರುತಿಸಲಾದ ಪ್ರತಿಯೊಂದು ವ್ಯತಿರಿಕ್ತ ಅರೋಗ್ಯ ಫಲಿತಾಂಶಗಳಿಂದ ಬಳಲುತ್ತಿರುವಂತಹ ಮಹಿಳೆಯರ ಪ್ರತಿಶತದಿಂದ ಪ್ರತಿ ತಾಯಿಯ ಅರೋಗ್ಯ ಫಲಿತಾಂಶಕ್ಕಾಗಿ ಕಾರ್ಯಕ್ಷಮತೆಯನ್ನು ಅಳೆಯಲಾಗುವುದು.

Column 2 of Table 1 below lists the Baseline Performance Levels in each maternal adverse health outcome that should already be easily attainable by the average doctor in Karnataka. Adverse health outcome rates above these baseline performance levels will not receive any reward payments. Column 3 lists the amount of reward that will be paid for every percentage point in performance under the baseline performance level listed in Column 2. The performance reward amounts in Column 3 take into account the relative difficulty of preventing each of the three maternal adverse health outcomes in Karnataka.

ಕರ್ನಾಟಕದಲ್ಲಿ ಸಾಧಾರಣ ವೈದ್ಯರಿಂದ ಈಗಾಗಲೇ ಸುಲಭವಾಗಿ ಕಾರ್ಯಗತ ಆಗಬೇಕಿದ್ದ ಪ್ರತಿ ತಾಯಿಯ ವ್ಯತಿರಿಕ್ತ ಅರೋಗ್ಯ ಫಲಿತಾಂಶದಲ್ಲಿನ ಮೂಲ ಕಾರ್ಯಕ್ಷಮತೆ ಮಟ್ಟಗಳನ್ನು ಕೆಳಗಿನ ಟೇಬಲ್‌ನ ಕಾಲಂ 2ರಲ್ಲಿ ಪಟ್ಟಿ ಮಾಡಿದೆ. ಈ ಮೂಲ ಕಾರ್ಯಕ್ಷಮತೆಯ ಮಟ್ಟಗಳ ಮೇಲ್ಪಟ್ಟ ವ್ಯತಿರಿಕ್ತ ಅರೋಗ್ಯ ಫಲಿತಾಂಶದ ಪ್ರಮಾಣಗಳು ಯಾವುದೇ ಪ್ರತಿಫಲ ಪಾವತಿಯನ್ನು (ರಿವಾರ್ಡ್ ಪೇಮೆಂಟ್‌ನ್ನು) ಪಡೆಯುವುದಿಲ್ಲ. ಕಾಲಂ 2ರಲ್ಲಿ ಪಟ್ಟಿ ಮಾಡಿದ ಮೂಲ ಕಾರ್ಯಕ್ಷಮತೆಯ ಮಟ್ಟದ ಕೆಳಗೆ ಪ್ರತಿ ಪ್ರತಿಶತದ ಪಾಯಿಂಟ್‌ಗಾಗಿ ಪಾವತಿಸುವಂತಹ ರಿವಾರ್ಡ್ (ಪ್ರತಿಫಲದ) ಮೊತ್ತವನ್ನು ಕಾಲಂ 3ರಲ್ಲಿ ಪಟ್ಟಿ ಮಾಡಿದೆ. ಕಾಲಂ 3ರಲ್ಲಿನ ಕಾರ್ಯಕ್ಷಮತೆಯ ರಿವಾರ್ಡ್ (ಪ್ರತಿಫಲದ) ಮೊತ್ತಗಳು ಕರ್ನಾಟಕದಲ್ಲಿ ತಾಯಿಯ ಮೂರು ವ್ಯತಿರಿಕ್ತ ಅರೋಗ್ಯ ಫಲಿತಾಂಶಗಳಲ್ಲಿ ಪ್ರತಿಯೊಂದರ ಪ್ರಸಕ್ತ ತೊಂದರೆಯನ್ನು ಲೆಕ್ಕದೊಳಕ್ಕೆ ತೆಗೆದುಕೊಳ್ಳುತ್ತದೆ.

² The amount for the final reward payment is linked to the USD-INR exchange rate and may vary slightly depending on the USD-INR exchange rate at the time of the third visit

Column 4 lists the Target Performance Levels that experts believe all doctors should be able to achieve with concerted effort. Finally, Column 5 lists the amount that would be earned for each of the maternal adverse health outcomes if these Target Performance Levels are obtained. (Note that reward payments could exceed those listed in Column 5 if performance is better than the targets in Column 4.)

ಸಂಘಟಿತ ಶ್ರಮದೊಂದಿಗೆ ಸಾಧಿಸಲು ಎಲ್ಲಾ ವೈದ್ಯರು ಶಕ್ತರಾಗಿದ್ದಾರೆ ಎಂದು ಪರಿಗಣಿತರು ನಂಬುವಂತಹ ಉದ್ದೇಶಿತ ಕಾರ್ಯಕ್ಷಮತೆ ಮಟ್ಟಗಳನ್ನು ಕಾಲಂ 4 ಪಟ್ಟಿ ಮಾಡುತ್ತದೆ. ಅಂತಿಮವಾಗಿ, ಒಂದುವೇಳೆ ಈ ಉದ್ದೇಶಿತ ಕಾರ್ಯಕ್ಷಮತೆ ಮಟ್ಟಗಳನ್ನು ಪಡೆದರೆ, ಪ್ರತಿ ಕಾರ್ಯಕ್ಷೇತ್ರದಲ್ಲಿ ಗಳಿಸಲಿರುವಂತಹ ಮೊತ್ತವನ್ನು ಕಾಲಂ 5 ಪಟ್ಟಿ ಮಾಡುತ್ತದೆ. (ಕಾಲಂ 4ರಲ್ಲಿ ಗುರಿಗಳನ್ನು ಮೀರಿಸುವಂತಹ ಕಾರ್ಯಕ್ಷಮತೆಯು ಇದ್ದರೆ ಕಾಲಂ 5ರಲ್ಲಿ ಪಟ್ಟಿ ಮಾಡಿದ ಮೊತ್ತಗಳನ್ನು ರಿವಾರ್ಡ್ ಪ್ರತಿಫಲ ಪಾವತಿಗಳನ್ನು (ರಿವಾರ್ಡ್ ಪೇಮೆಂಟ್‌ಗಳನ್ನು) ಮೀರಬಹುದು ಎಂದು ಗಮನಿಸಿ).

Table 1:

(1)	(2)	(3)	(4)	(5)
Maternal Adverse Health Outcomes ತಾಯಿಯ ವೈತರಿಕ ಆರೋಗ್ಯ ಫಲಿತಾಂಶಗಳು	Baseline Performance Level ಮೂಲ ಕಾರ್ಯಕ್ಷಮತೆಯ ಮಟ್ಟ	Reward Payment per percentage point under Baseline Level ಮೂಲ ಮಟ್ಟದ ಅಡಿಯಲ್ಲಿ ಪ್ರತಿ ಪ್ರತಿಶತ ಪಾಯಿಂಟ್‌ಗೆ ರಿವಾರ್ಡ್ ಪೇಮೆಂಟ್	Target Performance Level ಉದ್ದೇಶಿತ ಕಾರ್ಯಕ್ಷಮತೆ ಮಟ್ಟ	Example: Payment for Target Performance Level ಉದಾಹರಣೆ: ಉದ್ದೇಶಿತ ಕಾರ್ಯಕ್ಷಮತೆ ಮಟ್ಟಕ್ಕಾಗಿ ಪಾವತಿಸುವಿಕೆ
1. Post-partum hemorrhage ಪ್ರಸವದ ನಂತರ ರಕ್ತಸ್ರಾವ	35%	Rs. 850	15%	Rs. 17,000
2. Pre-eclampsia ಬಸಿರು ನಂಜು	20%	Rs. 1,750	10%	Rs. 17,500
3. Sepsis among women who have just given birth ಪ್ರಸವದ ನಂತರ ತಾಯಿಯಲ್ಲಿ ಕೀವು /ನೆತ್ತರು ನಂಜಾಗುವುದು	8%	Rs. 8,650	4%	Rs. 34,600

For example, if your facility's rate of Outcome 1: Post-partum hemorrhage is measured at 30%, your reward payment in that category will be Rs. 4,250 (5 * Rs. 850); if it is measured at 25%, your reward payment in that category will be Rs. 8,500 (10 * Rs. 850); and if it is measured at 20%, your reward payment in that category will be Rs. 12,750 (15 * Rs. 850).

ಉದಾಹರಣೆಗೆ, ನಿಮ್ಮ ಸೌಲಭ್ಯದ(ಆಸ್ಪತ್ರೆ) ಫಲಿತಾಂಶ ಪ್ರಮಾಣವು 1ರಲ್ಲಿ ಆಗಿದ್ದರೆ: ಪ್ರಸವದ ನಂತರ ರಕ್ತಸ್ರಾವವನ್ನು 30%ರಲ್ಲಿ ಅಳೆಯಲಾಗುವುದು, ಆ ವರ್ಗದಲ್ಲಿ ನಿಮ್ಮ ಪ್ರತಿಫಲ ಪಾವತಿಸುವಿಕೆಯು (ರಿವಾರ್ಡ್ ಪೇಮೆಂಟ್) ರೂ. 4,250 (5 * ರೂ. 850) ಆಗಿರುತ್ತದೆ; ಒಂದುವೇಳೆ ಅದು 25% ಆಗಿದ್ದರೆ, ಆ ವರ್ಗದಲ್ಲಿ ನಿಮ್ಮ ಪ್ರತಿಫಲ ಪಾವತಿಸುವಿಕೆಯು (ರಿವಾರ್ಡ್ ಪೇಮೆಂಟ್) ರೂ. 8,500 (10 * ರೂ. 850); ಮತ್ತು ಒಂದುವೇಳೆ ಅದು 20% ಆಗಿದ್ದರೆ, ಆ ವರ್ಗದಲ್ಲಿ ನಿಮ್ಮ ಪ್ರತಿಫಲ ಪಾವತಿಸುವಿಕೆಯು (ರಿವಾರ್ಡ್ ಪೇಮೆಂಟ್) ರೂ. 12,750 (15 * ರೂ. 850).

On the other hand, if your facility's rate of Outcome 1: Post-partum hemorrhage measured at 40% (or any other rate above 35%), you would not receive any reward payment for this outcome because it is above the threshold set in Column 2. Note that performance rates above the thresholds set in Column 2 will never detract from your overall payout, and that you will never be in a position to owe money.

ಇನ್ನೊಂದು ಕಡೆಯಲ್ಲಿ, ನಿಮ್ಮ ಸೌಲಭ್ಯದ(ಆಸ್ಪತ್ರೆಯ) ಫಲಿತಾಂಶ ಪ್ರಮಾಣವು 1ರಲ್ಲಿ ಆಗಿದ್ದರೆ: ಪ್ರಸವದ ನಂತರ ರಕ್ತಸ್ರಾವವನ್ನು 40%ರಲ್ಲಿ (ಅಥವಾ 35% ಕೆಳಗೆ ಬೇರೆ ಯಾವುದೇ ಮಟ್ಟ) ಅಳಿಯಲಾಗುವುದು. ಈ ಫಲಿತಾಂಶಕ್ಕಾಗಿ ನೀವು ಯಾವುದೇ ಪ್ರತಿಫಲ ಪಾವತಿಸುವಿಕೆ (ರಿವಾರ್ಡ್ ಪೇಮೆಂಟ್) ಪಡೆಯುವುದಿಲ್ಲ ಏಕೆಂದರೆ ಅದು ಕಾಲಂ 2ರಲ್ಲಿ ಇಟ್ಟಿರುವ ಮಿತಿಗಿಂತ ಹೆಚ್ಚು ಆಗಿದೆ. ಕಾಲಂ 2ರಲ್ಲಿ ಇಟ್ಟಿರುವ ಮಿತಿಗಳ ಮೇಲೆ ಆಗಿರುವ ಕಾರ್ಯಕ್ಷಮತೆಯು ನಿಮ್ಮ ಒಟ್ಟಾರೆ ಪಾವತಿಯಿಂದ ಎಂದೂ ತೆಗೆದುಹಾಕುವುದಿಲ್ಲ, ಮತ್ತು ನೀವು ಹಣ ಪಡೆದುಕೊಳ್ಳುವ ಸ್ಥಾನದಲ್ಲಿ ಎಂದಿಗೂ ಇರುವುದಿಲ್ಲ ಎಂದು ಗಮನಿಸಿ.

As shown in Table 2 below, a reward payment of Rs.15, 000 will be paid if there are 0 neonatal deaths over the course of the study.

ಟೇಬಲ್ 2ರಲ್ಲಿ ತೋರಿಸಿದ ಹಾಗೆ, ಅಧ್ಯಯನದ ಅವಧಿಯಲ್ಲಿ ಶೂನ್ಯ ನವಜಾತ ಶಿಶು ಮರಣಗಳು ಇದ್ದರೆ ರೂ.15,000 ಪ್ರತಿಫಲ ಪಾವತಿಸುವಿಕೆ (ರಿವಾರ್ಡ್ ಪೇಮೆಂಟ್) ಪಾವತಿಸಲಾಗುತ್ತದೆ.

Table 2:

(1)	(2)	(3)
Neonatal Adverse Health Outcome ನವಜಾತ ಶಿಶುವಿನ ವೈತರಿಕ ಆರೋಗ್ಯ ಫಲಿತಾಂಶ	Performance during the study ಅಧ್ಯಯನದ ಸಂದರ್ಭದಲ್ಲಿ ಕಾರ್ಯಕ್ಷಮತೆ	Reward Payment ಪ್ರತಿಫಲ ಪಾವತಿಸುವಿಕೆ (ರಿವಾರ್ಡ್ ಪೇಮೆಂಟ್)
4. Neonatal mortality ನವಜಾತ ಶಿಶುವಿನ ಮರಣ	0 neonatal deaths ಶೂನ್ಯ ನವಜಾತ ಶಿಶು ಮರಣಗಳು	Rs. 15,000

Over the next year, the rates of these maternal and neonatal adverse health outcomes will be measured through interviews with your patient population.

ಮುಂದಿನ ವರ್ಷದಲ್ಲಿ, ಈ ತಾಯಿ ಮತ್ತು ನವಜಾತ ಶಿಶುಗಳ ವೈತರಿಕ ಆರೋಗ್ಯ ಫಲಿತಾಂಶಗಳ ಪ್ರಮಾಣಗಳನ್ನು ನಿಮ್ಮ ರೋಗಿಗಳೊಂದಿಗೆ ಸಂದರ್ಶನಗಳ ಮೂಲಕ ಅಳಿಯಲಾಗುತ್ತದೆ.

NOTE: It is critical that (a) patients are not refused treatment from your facility other than in medically appropriate referrals, and (b) we are able to work with your administrative staff to follow up on all patients who deliver at your facility.

ಈ ಮಹತ್ವದ ಅಂಶಗಳನ್ನು ಗಮನಿಸಿ: ಎ) ಸೂಕ್ತವಾದ ವೈದ್ಯಕೀಯ ಕಾರಣಗಳಿಲ್ಲದೆ ರೋಗಿಗಳನ್ನು ನಿಮ್ಮ ಆಸ್ಪತ್ರೆಯಿಂದ ಚಿಕಿತ್ಸೆ ನಿರಾಕರಿಸುವಂತಿಲ್ಲ. ಬಿ) ನಿಮ್ಮ ಆಸ್ಪತ್ರೆಯಲ್ಲಿ ಹೇರಿಗಿಯಾಗುವ ಎಲ್ಲಾ ತಾಯಂದಿರನ್ನು ಭೇಟಿಮಾಡಲು ನಿಮ್ಮ ಸಿಬ್ಬಂದಿಯೊಂದಿಗೆ ಕೆಲಸನಿರ್ವಹಿಸುತ್ತೇವೆ.

An independent research team will regularly visit the communities around your facility. Any extraordinary patterns of referral will result in investigations into the reasons for these referrals. If it is found that women have been turned away from your facility for any reason other than medically appropriate referrals to higher-tier facilities, then this can have an implication on your agreement with us and as a result no further payments will be made. Similarly, if it is found that there is selective reporting of the births that have taken place in your facility, then this can have an implication on your agreement with us and as a result no further payments will be made.

ನಿಮ್ಮ ಸೌಲಭ್ಯದ(ಆಸ್ಪತ್ರೆಯ) ಸುತ್ತಲಿನ ಸಮುದಾಯಗಳನ್ನು ಸ್ವತಂತ್ರವಾದ ಸಂಶೋಧನ ತಂಡವು ನಿಯಮಿತವಾಗಿ ಭೇಟಿ ಮಾಡುತ್ತಾರೆ. ಅಸಾಧಾರಣವಾದ ವೈದ್ಯಕೀಯ ಶಿಫಾರಸುಗಳು ಕಂಡುಬಂದರೆ ಅದನ್ನು ಪರಿಶೀಲಿಸಲಾಗುವುದು. ನಿಮ್ಮ ಆಸ್ಪತ್ರೆಯಿಂದ ಮಹಿಳೆಯರನ್ನು ಸೂಕ್ತವಾದ ವೈದ್ಯಕೀಯ ಕಾರಣಗಳಿಲ್ಲದೇ ಉನ್ನತ ಮಟ್ಟದ ಆಸ್ಪತ್ರೆಗಳಿಗೆ ಕಳುಹಿಸಿಕೊಟ್ಟರೆ, ಈ ಕರಾರು ಒಪ್ಪಂದವು ಮಾನ್ಯವಾಗುವುದಿಲ್ಲ ಮತ್ತು ಮುಂದಕ್ಕೆ ಯಾವುದೇ ಪಾವತಿಗಳನ್ನು ಮಾಡಲಾಗುವುದಿಲ್ಲ. ಅದೇ ರೀತಿ, ಒಂದು ವೇಳೆ ನಿಮ್ಮ ಆಸ್ಪತ್ರೆಯಲ್ಲಿ ಅದ ಮಕ್ಕಳ ಜನನದ ಮಾಹಿತಿ ಪಟ್ಟಿಯನ್ನು ನಿರ್ದಿಷ್ಟವಾಗಿ ಆಯ್ದು ಪಟ್ಟಿಮಾಡಿದ್ದೆಂದು ತಿಳಿದುಬಂದರೆ, ಈ ಕರಾರು ಒಪ್ಪಂದವು ಮಾನ್ಯವಾಗುವುದಿಲ್ಲ ಮತ್ತು ಮುಂದಕ್ಕೆ ಯಾವುದೇ ಪಾವತಿಗಳನ್ನು ಮಾಡಲಾಗುವುದಿಲ್ಲ.

Please do not hesitate to contact us in case you have any questions or require further information.
ಯಾವುದೇ ಪ್ರಶ್ನೆಗಳಿದ್ದರೆ ಮತ್ತು ಹೆಚ್ಚಿನ ಮಾಹಿತಿಗಾಗಿ ನಮ್ಮನ್ನು ಸಂಪರ್ಕಿಸಲು ಹಿಂಜರಿಯಬೇಡಿ.

Thank you for your cooperation. We look forward to working with you.
ನಿಮ್ಮ ಸಹಕಾರಕ್ಕಾಗಿ ಧನ್ಯವಾದಗಳು. ನಿಮ್ಮೊಂದಿಗೆ ಕಾರ್ಯ ನಿರ್ವಹಿಸಲು ನಿರೀಕ್ಷಿಸುತ್ತೇವೆ

Sincerely, ಇಂತಿ

Kultar Singh

ಕುಲ್ತಾರ್ ಸಿಂಗ್

Chief Executive Officer

ಮುಖ್ಯ ಕಾರ್ಯನಿರ್ವಾಹಕ ಅಧಿಕಾರಿ

Anil M. Lobo

ಅನಿಲ್ ಎಮ್. ಲೋಬೊ

Manager – Research

ವ್ಯವಸ್ಥಾಪಕ ಅಧಿಕಾರಿ

Sambodhi Research and Communications Pvt. Ltd.

ಸಂಬೋಧಿ ರಿಸರ್ಚ್ ಎಂಡ್ ಕಮ್ಯುನಿಕೇಷನ್ ಪ್ರೈವೇಟ್ ಲಿಮಿಟೆಡ್

O-2, 2nd Floor, Lajpat Nagar-II, New Delhi 110024

ಒ -2, ಸೆಕೆಂಡ್ ಫ್ಲೋರ್, ಲಾಜಪತ್ ನಗರ್ - 2, ನ್ಯೂ - ಡೆಲ್ಲಿ 110024

I agree to participate in the above mentioned study.

ನಾನು ಮೇಲೆ ತಿಳಿಸಿದ ಅಧ್ಯಯನದಲ್ಲಿ ಭಾಗವಹಿಸಲು ಒಪ್ಪಿಕೊಳ್ಳುತ್ತೇನೆ.

Name of Provider (Print)

ಆರೋಗ್ಯ ಸೇವೆ ಒದಗಿಸುವವರ ಹೆಸರು

Signature of Provider

ಸಹಿ

Date

ದಿನಾಂಕ

CONTROL CONTRACT



Date:

Dr. _____

Dear _____

Thank you for taking the time today to learn about our ongoing project to develop innovative ways to partner with private sector doctors in Karnataka. This project has been jointly funded by the World Bank, the International Initiative for Impact Evaluation (3ie), the UK Department for International Development (DFID), and the Government of Karnataka and is focused on the health of women and infants in the time surrounding pregnancy, delivery, and the months following. To this end, over the next year we would like to learn more from you and from your obstetric patients.

ಕರ್ನಾಟಕದಲ್ಲಿ ಖಾಸಗಿ ವಲಯದ ವೈದ್ಯರೊಂದಿಗೆ ಸಹಭಾಗಿತ್ವದ ವಿಧಾನಗಳನ್ನು ಅಭಿವೃದ್ಧಿಪಡಿಸಲು ನಮ್ಮ ಪ್ರಗತಿಯಲ್ಲಿರುವ ಯೋಜನೆ ಬಗ್ಗೆ ತಿಳಿದುಕೊಳ್ಳಲು ಈದಿನ ನೀವು ಸಮಯ ತೆಗೆದುಕೊಳ್ಳುತ್ತಿರುವುದಕ್ಕಾಗಿ ಧನ್ಯವಾದಗಳು. ಈ ಯೋಜನೆಗೆ ವಿಶ್ವ ಬ್ಯಾಂಕ್, ದಿ ಇಂಟರ್‌ನ್ಯಾಷನಲ್ ಇನಿಷಿಯೇಟಿವ್ ಫಾರ್ ಇಂಪ್ಯಾಕ್ಟ್ ಎವಾಲ್ಯೂಯೇಷನ್(3ie), ದಿ ಯುಕೆ ಡಿಪಾರ್ಟ್‌ಮೆಂಟ್ ಫಾರ್ ಇಂಟರ್‌ನ್ಯಾಷನಲ್ ಡೆವಲಪ್‌ಮೆಂಟ್ (DFID), ಮತ್ತು ಕರ್ನಾಟಕ ಸರ್ಕಾರದಿಂದ ಜಂಟಿಯಾಗಿ ಅನುದಾನ ಮಾಡಲಾಗಿದೆ ಮತ್ತು ಗರ್ಭಿಣಿ, ಹರಿಗೆ, ಮತ್ತು ತದನಂತರದ ತಿಂಗಳುಗಳ ಸಮಯದಲ್ಲಿ ತಾಯಿಯ ಮತ್ತು ಎಳೆ ಮಕ್ಕಳ ಆರೋಗ್ಯದ ಮೇಲೆ ಕೇಂದ್ರೀಕರಿಸಿದೆ. ಇದರ ಕೊನೆಗೆ, ಮುಂದಿನ ವರ್ಷದಲ್ಲಿ ನಿಮ್ಮಿಂದ ಮತ್ತು ನಿಮ್ಮ ಪ್ರಸೂತಿ ರೋಗಿಗಳಿಂದ ಹೆಚ್ಚಿಗೆ ತಿಳಿದುಕೊಳ್ಳಲು ನಾವು ಇಷ್ಟಪಡುತ್ತೇವೆ.

As part of this project, Sambodhi Research & Communications Pvt. Ltd (New Delhi), in collaboration with COHESIVE-India¹, would like to work with you over the year to understand the conditions of rural obstetric health care and maternal and neonatal health in the private sector, the difficulties that providers face in trying to provide care, and to investigate strategies to improve the quality of care and maternal and child health outcomes.

ಈ ಯೋಜನೆಯ ಭಾಗವಾಗಿ, ಕೊಹೆಸಿವ್-ಇಂಡಿಯಾದ ಸಹಯೋಗದಲ್ಲಿ, ಸಂಬೋಧಿ ರಿಸರ್ಚ್ & ಕಮ್ಯುನಿಕೇಷನ್ಸ್ ಪ್ರೈವೇಟ್ ಲಿಮಿಟೆಡ್ (ನವ ದೆಹಲಿ), ಇವರು ಖಾಸಗಿ ವಲಯದಲ್ಲಿ ಗ್ರಾಮೀಣ ಪ್ರಸೂತಿ ಆರೋಗ್ಯ ಸೇವೆ ಹಾಗೂ ತಾಯಿ ಮತ್ತು ಶಿಶುವಿನ ಆರೋಗ್ಯ ಪರಿಸ್ಥಿತಿಗಳನ್ನು ಅರ್ಥ ಮಾಡಿಕೊಳ್ಳುವ ಸಲುವಾಗಿ, ಆರೈಕೆಯನ್ನು ಒದಗಿಸಲು ಪ್ರಯತ್ನಿಸುವುದರಲ್ಲಿ ಆರೋಗ್ಯ ಸೇವೆ ಒದಗಿಸುವವರು (ವೈದ್ಯರು) ಎದುರಿಸುವಂತಹ ಕಷ್ಟಗಳನ್ನು ಅರ್ಥ ಮಾಡಿಕೊಳ್ಳುವ ಸಲುವಾಗಿ, ಹಾಗೂ ಆರೈಕೆಯ ಗುಣಮಟ್ಟ ಹಾಗೂ ತಾಯಿ ಮತ್ತು ಮಕ್ಕಳ ಆರೋಗ್ಯ ಫಲಿತಾಂಶಗಳನ್ನು ಸುಧಾರಿಸಲು ಕಾರ್ಯವಿಧಾನಗಳನ್ನು ಪರಿಶೀಲಿಸುವ ಸಲುವಾಗಿ ಮುಂದಿನ ಒಂದು ವರ್ಷದಲ್ಲಿ ನಿಮ್ಮೊಂದಿಗೆ ಕೆಲಸ ನಿರ್ವಹಿಸಲು ಬಯಸುತ್ತಾರೆ.

¹ COHESIVE-India is a collaboration of researchers from Duke University (USA), Stanford University (USA), University

Structure of Payments: ಪಾವತಿಗಳ ರಚನೆ:

<p>1. <i>Participation (today's visit)</i> ಭಾಗವಹಿಸುವಿಕೆ [ಇಂದಿನ ಭೇಟಿ]</p> <ul style="list-style-type: none">You will receive Rs. 2,500 for agreement to participate in the research study and for participation in a brief survey; you will be provided with documentation (paper and CD) on standard obstetric care and management of common obstetric complications ಈ ಸಂಶೋಧನಾ ಅಧ್ಯಯನದಲ್ಲಿ ಭಾಗವಹಿಸಲು ಒಪ್ಪಿದಕ್ಕಾಗಿ ಮತ್ತು ಸಂಕ್ಷಿಪ್ತ ಸಮೀಕ್ಷೆಯಲ್ಲಿ ಭಾಗವಹಿಸುವುದಕ್ಕಾಗಿ ನೀವು ರೂ.2500 ಪಡೆಯುತ್ತೀರಿ; ಗುಣಮಟ್ಟದ ಪ್ರಸೂತಿ ಆರೈಕೆ ಮತ್ತು ಸಾಮಾನ್ಯ ಪ್ರಸೂತಿ ತೊಡಕುಗಳ ನಿರ್ವಹಿಸುವಿಕೆ ಮತ್ತು ಕಾರ್ಯಕ್ರಮದ ಸಾಮಾನ್ಯ ವಿವರಣೆ ಮೇಲೆ ದಾಖಲು ಪತ್ರಗಳನ್ನು (ಪೇಪರ್ ಮತ್ತು ಸಿಡಿ) ನಿಮಗೆ ಕೊಡಲಾಗುತ್ತದೆ.
<p>2. <i>Discussion of strategies (1 – 2 months from now)</i> ಕಾರ್ಯವಿಧಾನಗಳ ಚರ್ಚಿಸುವಿಕೆ (ಈಗಿನಿಂದ 1-2 ತಿಂಗಳು)</p> <ul style="list-style-type: none">You will receive an additional Rs. 2,500 for discussing the strategies that you might pursue to improve the health of women and infants who may come to you for care in the time surrounding pregnancy, delivery, and the months following, and for participation in a brief survey ಗರ್ಭಿಣಿ ಆಗಿರುವ ಸಮಯದಲ್ಲಿ, ಹೆರಿಗೆ ಸಮಯದಲ್ಲಿ ಮತ್ತು ತದನಂತರದ ತಿಂಗಳುಗಳಲ್ಲಿ ಆರೋಗ್ಯ ಸೇವೆಯನ್ನು ಪಡೆದುಕೊಳ್ಳಲು ನಿಮ್ಮಲ್ಲಿಗೆ ಬರುವಂತಹ ಗರ್ಭಿಣಿ ಮಹಿಳೆ ಮತ್ತು ಎಳೆಮಕ್ಕಳಿಗೆ ಅತಿ ಹೆಚ್ಚು ಗುಣಮಟ್ಟದ ಆರೋಗ್ಯ ಸೇವೆಯನ್ನು ಒದಗಿಸಲು ನೀವು ಮುಂದುವರಿಸಬಹುದಾದ ಕಾರ್ಯವಿಧಾನಗಳನ್ನು ಚರ್ಚಿಸುವುದಕ್ಕಾಗಿ ಮತ್ತು ಸಂಕ್ಷಿಪ್ತ ಸಮೀಕ್ಷೆಯಲ್ಲಿ ಭಾಗವಹಿಸುವುದಕ್ಕಾಗಿ ನೀವು ರೂ.2,500 ಹೆಚ್ಚುವರಿಯಾಗಿ ಪಡೆಯುವಿರಿ.
<p>3. <i>Final Debriefing (12 – 14 months from now)</i> ಅಂತಿಮ ಸಂಕ್ಷಿಪ್ತ ಮಾಹಿತಿ ನೀಡುವಿಕೆ (ಈಗಿನಿಂದ 12-14 ತಿಂಗಳು)</p> <ul style="list-style-type: none">You will receive an additional Rs. 2,500 for discussing your experiences with the strategies you identified in the second visit, and for participation in a brief survey ಎರಡನೇ ಭೇಟಿಯಲ್ಲಿ ನೀವು ಗುರುತಿಸಿರುವ ಕಾರ್ಯವಿಧಾನಗಳೊಂದಿಗೆ ನಿಮ್ಮ ಅನುಭವಗಳನ್ನು ಚರ್ಚಿಸುವುದಕ್ಕಾಗಿ ನೀವು ರೂ.2,500 ಹೆಚ್ಚುವರಿಯಾಗಿ ಪಡೆಯುವಿರಿ.

As part of this project, we would like to separately follow up with all women who come to your facility to deliver their babies. In our second visit to you 1-2 months from now, we will establish a mutually agreeable strategy for confidentially conveying your obstetric patient lists to our research team.

ಈ ಯೋಜನೆಯ ಭಾಗವಾಗಿ, ಹೆರಿಗೆಗಾಗಿ ನಿಮ್ಮ ಸೌಲಭ್ಯಕ್ಕೆ (ಆಸ್ಪತ್ರೆಗೆ) ಬರುವಂತಹ ಎಲ್ಲಾ ಗರ್ಭಿಣಿ ಮಹಿಳೆಯರೊಂದಿಗೆ ಪ್ರತ್ಯೇಕವಾಗಿ ಅನುಸರಿಸಲು ನಾವು ಇಷ್ಟಪಡುತ್ತೇವೆ. ಈಗಿನಿಂದ 1-2 ತಿಂಗಳಲ್ಲಿ ನಿಮ್ಮೊಂದಿಗೆ ನಮ್ಮ ಎರಡನೇ ಭೇಟಿಯಲ್ಲಿ, ನಮ್ಮ ಸಂಶೋಧನಾ ತಂಡಕ್ಕೆ ನಿಮ್ಮ ಪ್ರಸೂತಿ ರೋಗಿಗಳ ಪಟ್ಟಿಯನ್ನು ಗೌಪ್ಯವಾಗಿ ತಿಳಿಸುವುದಕ್ಕಾಗಿ ಪರಸ್ಪರ ಒಪ್ಪಬಹುದಾದ ಕಾರ್ಯತಂತ್ರವನ್ನು ನಾವು ಹುಟ್ಟುಹಾಕುತ್ತೇವೆ.

NOTE: It is critical that (a) patients are not refused treatment from your facility other than in medically appropriate referrals which we will verify through independent visits in the community around you, and (b) we are able to work with your administrative staff to follow up on all patients who deliver at your facility.

ಈ ಮಹತ್ವದ ಅಂಶಗಳನ್ನು ಗಮನಿಸಿ: ಎ) ಸೂಕ್ತವಾದ ವೈದ್ಯಕೀಯ ಕಾರಣಗಳಿಗಲ್ಲದೆ ರೋಗಿಗಳನ್ನು ನಿಮ್ಮ ಆಸ್ಪತ್ರೆಯಿಂದ ಚಿಕಿತ್ಸೆ ನಿರಾಕರಿಸುವಂತಿಲ್ಲ. ಬಿ) ನಿಮ್ಮ ಆಸ್ಪತ್ರೆಯಲ್ಲಿ ಹೆರಿಗೆಯಾಗುವ ಎಲ್ಲಾ ತಾಯಂದಿರನ್ನು ಭೇಟಿಮಾಡಲು ನಿಮ್ಮ ಸಿಬ್ಬಂದಿಯೊಂದಿಗೆ ಕೆಲಸನಿರ್ವಹಿಸುತ್ತೇವೆ.

Please do not hesitate to contact us in case you have any questions or require further information.

ಯಾವುದೇ ಪ್ರಶ್ನೆಗಳನ್ನು ನೀವು ಹೊಂದಿದ್ದ ಪಕ್ಷದಲ್ಲಿ ಅಥವಾ ಇನ್ನೂ ಹೆಚ್ಚಿನ ಮಾಹಿತಿಯು ಅವಶ್ಯವಿದ್ದ ಪಕ್ಷದಲ್ಲಿ ನಮ್ಮನ್ನು ಸಂಪರ್ಕಿಸಲು ದಯವಿಟ್ಟು ಹಿಂಜರಿಯಬೇಡಿ.

Thank you for your cooperation. We look forward to working with you.

ನಿಮ್ಮ ಸಹಕಾರಕ್ಕಾಗಿ ಧನ್ಯವಾದಗಳು. ನಿಮ್ಮೊಂದಿಗೆ ಕಾರ್ಯ ನಿರ್ವಹಿಸಲು ನಿರೀಕ್ಷಿಸುತ್ತೇವೆ

Sincerely, ಇಂತಿಃ ,

Kultar Singh

ಕುಲ್ತಾರ್ ಸಿಂಗ್

Chief Executive Officer

ಮುಖ್ಯ ಕಾರ್ಯನಿರ್ವಾಹಕ ಅಧಿಕಾರಿ

Sambodhi Research and Communications Pvt. Ltd.

ಸಂಬೋಧಿ ರಿಸರ್ಚ್ ಎಂಡ್ ಕಮ್ಯುನಿಕೇಷನ್ ಪ್ರೈವೇಟ್ ಲಿಮಿಟೆಡ್

O-2, 2nd Floor, Lajpat Nagar-II, New Delhi 110024

ಒ -2, ಸೆಕೆಂಡ್ ಫ್ಲೋರ್, ಲಾಜಪತ್ ನಗರ್ - 2, ನ್ಯೂ - ಡೆಲ್ಲಿ 110024

Anil M. Lobo

ಅನಿಲ್ ಎಮ್. ಲೋಬೊ

Manager – Research

ವ್ಯವಸ್ಥಾಪಕ ಅಧಿಕಾರಿ

I agree to participate in the above mentioned study.

ನಾನು ಮೇಲೆ ತಿಳಿಸಿದ ಅಧ್ಯಯನದಲ್ಲಿ ಭಾಗವಹಿಸಲು ಒಪ್ಪಿಕೊಳ್ಳುತ್ತೇನೆ.

Name of Provider (Print)

ಆರೋಗ್ಯ ಸೇವೆ ಒದಗಿಸುವವರ ಹೆಸರು

Signature of Provider

ಸಹಿ

Date

ದಿನಾಂಕ

Appendix 2: Calculation and Measurement of Inputs and Outputs

Performance Based Contracts in Healthcare: Experimental Evaluation of Contracting Based on Inputs and Health Outcomes

October 2014

Inputs Performance Calculations

Evaluation of inputs is based on responses to questions asked during household interviews 7 – 20 days after delivery. Rules for evaluating each domain of inputs are described in the fourth column and last two rows of each section. “Don’t know/can’t remember” responses are treated as missing; there is no penalty/gain to performance for missing responses, whether they arise from skip patterns or “don’t know/can’t remember” responses. Questions have been chosen to reflect factors that women could conceivably answer reliably and that do not depend on whether an adverse outcome occurred.

SECTION A: PREGNANCY CARE (ANC)

WHO Recommendation	Qn #	Question	One point if: (0 otherwise)
Monitoring of progress of pregnancy and assessment of maternal and fetal well-being	Q301	During this pregnancy, did any health worker see you/provide checkups or advice?	A1. Yes
	Q304	How many months were you when you received first checkup for this last pregnancy?	A2. < 5
	Q305	How many times were you checked up during this pregnancy?	A3. > 3
Detection of problems complicating pregnancy (e.g., anemia, hypertensive disorders, bleeding, malpresentations, multiple pregnancy)	Q306B	As part of your checkups during this pregnancy, were any of the following tests or exams done at least once: weight?	A4. Yes
	Q306C	As part of your checkups during this pregnancy, were any of the following tests or exams done at least once: blood pressure?	A5. Yes
	Q306D	As part of your checkups during this pregnancy, were any of the following tests or exams done at least once: urine?	A6. Yes
	Q306E	As part of your checkups during this pregnancy, were any of the following tests or exams done at least once: blood test?	A7. Yes
	Q306F	As part of your checkups during this pregnancy, were any of the following	A8. Yes

		tests or exams done at least once: abdomen/ internal/ vaginal exam?	
	Q306H	As part of your checkups during this pregnancy, were any of the following tests or exams done at least once: ultrasound/ sonogram?	A9. Yes
	Q306I	As part of your checkups during this pregnancy, were any of the following tests or exams done at least once: anemia test (in this test, blood is taken from your finger tip or your eyes and palm are checked)?	A10. Yes
Tetanus immunization, anemia prevention and control (iron and folic acid supplementation)	Q313	During this pregnancy, were you given an injection in the arm or shoulder or other part of the body to prevent getting tetanus?	A11. Yes
	Q314	During this pregnancy, did you consume any iron tablets or iron syrup?	A12. Yes
	Q315	During this pregnancy, did you consume folic acid?	A13. Yes
Information and counseling on self care at home, nutrition, safer sex, breastfeeding, family planning, healthy lifestyle	Q308	During your ANC checkups, were you given any guidance about what kinds of things you should eat during pregnancy?	A14. Yes
	Q309	During your ANC checkups, were you given any guidance about breastfeeding?	A15. Yes
	Q310	During your ANC checkups, were you given any guidance about family planning?	A16. Yes
Birth planning, advice on danger signs and emergency preparedness	311	During your ANC checkups, were you given any guidance about birth planning?	A17. Yes
	312	During your ANC checkups, were you given any advice on danger signs during pregnancy and emergency preparedness?	A18. Yes
Individual Level Inputs, Section A: Pregnancy Care (e.g., y_{ip}, y_{ic}):		$IndInput_A = \frac{\sum A1: A18}{18}$	
Provider Level Inputs, Section A: Pregnancy Care (e.g., y_p): [Evaluated based on women who delivered at the provider's facility]		$ProvInput_A = \frac{\sum IndInput_A}{\# patients}$	

SECTION B: CHILDBIRTH CARE

WHO Recommendation	Qn #	Question	One point if: (0 otherwise)
Diagnosis of labor	Q404	[For institutional deliveries] When you arrived at the facility for delivery, were you asked about the details of the pain (onset/type, association of pain with leaking) while the child was in your womb?	B1. Yes
		[For attended home deliveries] When the health provider reached your home for delivery, were you asked about the details of the pain (onset/type, association with leaking) while the child was in your womb?	
Monitoring progress of labor, maternal and fetal well-being with partograph	Q405	Were you asked about the movement of your baby in your womb?	B2. Yes
	Q413	Was the heart rate of the baby checked while the baby was still in your womb?	B3. Yes
	Q416	Was a per vaginal examination (the healthcare provider inserting fingers in the mother's vagina) done to you?	B4. Yes
Providing supportive care and pain relief	Q419	Were you encouraged to bear down?	B5. Yes
Detection of problems and complications (e.g., malpresentations, prolonged and/or obstructed labor, hypertension, bleeding, and infection)	Q407	Were you asked about your previous deliveries including live birth/stillbirth/abortion, etc.?	B6. Yes
	Q408	Were you asked if you have ever had hypertension or high blood pressure?	B7. Yes
	Q409	Were you asked whether you are diabetic?	B8. Yes
	Q410	Were you asked about whether you have hyper or hypo thyroidism (increased/decreased palpitation & perspiration for which is on treatment)?	B9. Yes
	Q411	Were you asked whether you have asthma?	B10. Yes
	Q412	Was your blood pressure checked?	B11. Yes
	Q414	Was an anemia test done on you? In this test, blood is taken from your finger tip, your eyes and palm are checked, or blood sample.	B12. Yes
	Q415	Was a per abdominal examination (touched and examined the bare abdomen) done to you?	B13. Yes
Delivery and immediate care	Q502	Was the baby dried immediately after	B14. Yes

of the newborn baby, initiation of breastfeeding		birth?	
	Q503	Was the baby subsequently wrapped in different clothes from what were used to dry the baby?	B15. Yes
	Q504	Was the head of the baby covered?	B16. Yes
	Q506	Was the heart rate of the baby checked during the first five minutes after birth?	B17. Yes
	Q507	Were you counseled to start breastfeeding shortly after delivery?	B18. Yes
	Q508	How long after birth did you put (BABY NAME) to the breast?	B19. Immediately (within 1 hr)
	Q510	Was (BABY NAME) weighed at birth?	B20. Yes
Active management of third stage of labor	Q423	Did the doctor/other assistants/nurses press your abdomen after the delivery?	B21. Yes
	Q605	After delivery of your baby were you given medicine/injections/drip (oxytocin) to decrease bleeding?	B22. Yes
Monitoring and assessment of maternal well being, prevention and detection of complications (e.g., hypertension, infections, bleeding, anemia)	Q601	Was your blood pressure monitored after delivery?	B23. Yes
	Q602	Was a vaginal examination done after delivery?	B24. Yes
	Q603	Was your episiotomy checked?	B25. Yes
	Q417	Did the healthcare provider wear gloves while doing the per vaginal examination?	B26. Yes
Individual Level Inputs, Section B: Childbirth Care (e.g., y_{ip}, y_{ic}):		$IndInput_B = \frac{\sum B1: B26}{26}$	
Provider Level Inputs, Section B: Childbirth Care (e.g., y_p): [Evaluated based on women who delivered at the provider's facility]		$ProvInput_B = \frac{\sum IndInput_B}{\# patients}$	

SECTION C: POSTNATAL MATERNAL CARE

WHO Recommendation	Qn #	Question	One point if: (0 otherwise)
Anemia prevention and control (iron and folic acid supplementation)	Q802-3	[For institutional deliveries] Before discharge, were you given counseling by hospital staff on any of the following topics? Iron and calcium intake for 3 months	C1. Yes
		[For home deliveries] Before the attending healthcare provider left, did she give you any counseling on any of the following topics? Iron and calcium intake for 3 months	
Information and counseling on nutrition, safe sex, family planning and provision of some contraceptive methods	Q802-2	[For institutional deliveries] Before discharge, were you given counseling by hospital staff on any of the following topics? Normal diet	C2. Yes
		[For home deliveries] Before the attending healthcare provider left, did she give you any counseling on any of the following topics? Normal diet	
	Q802-4	[For institutional deliveries] Before discharge, were you given counseling by hospital staff on any of the following topics? Family planning	C3. Yes
		[For home deliveries] Before the attending healthcare provider left, did she give you any counseling on any of the following topics? Family planning	
Postnatal care planning, advice on danger signs and emergency preparedness	Q807-1	Were you advised to report immediately if you had any of the following? High grade fever	C4. Yes
	Q807-2	Were you advised to report immediately if you had any of the following? Foul smelling vaginal discharge	C5. Yes
	Q807-3	Were you advised to report immediately if you had any of the following? Excessive bleeding	C6. Yes
	Q807-4	Were you advised to report immediately if you had any of the following? Wound gaping or oozing wound	C7. Yes
	Q807-5	Were you advised to report immediately if you had any of the following? Convulsions	C8. Yes
Individual Level Inputs, Section C: Postnatal Maternal Care (e.g., y_{ip} , y_{ic}):		$IndInput_c = \frac{\sum C1:C8}{8}$	

Provider Level Inputs, Section C: Postnatal Maternal Care

(e.g., y_p):

[Evaluated based on women who delivered at the provider's facility]

$$ProvInput_c = \frac{\sum IndInput_c}{\# patients}$$

SECTION D: NEWBORN CARE

WHO Recommendation	Qn #	Question	One point if: (0 otherwise)
Promotion, protection, and support for breastfeeding	Q704	In the first 12 hours after birth, did the health care provider/staff ask whether the baby had been fed?	D1. Yes
	Q803	[For institutional deliveries] Did you receive advice on breastfeeding during your stay in the hospital? [For attended home deliveries] Before the attending health care provider left, did she give you any advice on breastfeeding?	D2. Yes
Monitoring and assessment of wellbeing, detection of complications (breathing, infections, prematurity, low birth weight, injury, malformation)	Q701	Was the baby's heart rate checked during the first 6 hours after birth?	D3. Yes
	Q702	Was the baby's temperature measured with a thermometer during the first 12 hours after birth?	D4. Yes
	Q703	Did the healthcare provider ask the mother whether the baby has urinated or was the urine checked directly by the healthcare provider?	D5. Yes
Infection prevention and control, rooming-in	Q708	Was the baby bathed within 6 hours after birth?	D6. No
Eye care	Q701A	Was the baby given eyedrops in the first 6 hours after birth?	D7. Yes
Information and counseling on homecare, breastfeeding, hygiene	Q802-1	[For institutional deliveries] Before discharge, were you given counseling by hospital staff on any of the following topics? Exclusive breastfeeding [For home deliveries] Before the attending healthcare provider left, did she give you any counseling on any of the following topics? Exclusive breastfeeding	D8. Yes
	Q804	Were you told that breast milk or formula milk is better?	D9. Breast milk
	Q802-5	[For institutional deliveries] Before discharge, were you given counseling by hospital staff on any of the following topics? Hygiene [For home deliveries] Before the attending healthcare provider left, did she give you any counseling on any of the following topics? Hygiene	D10. Yes
Postnatal care planning, advice on danger signs and	Q802-8	[For institutional deliveries] Before discharge, were you given counseling by	D11. Yes

emergency preparedness		hospital staff on any of the following topics? Warning signs indicating that you should take the baby to see a doctor [For home deliveries] Before the attending healthcare provider left, did she give you any counseling on any of the following topics? Warning signs indicating that you should take the baby to see a doctor	
Immunization according to the national guidelines	Q706-1	What immunizations did the baby receive? BCG (right upper arm)	D12. Yes
	Q706-2	What immunizations did the baby receive? HEP-B1	D13. Yes
	Q706-3	What immunizations did the baby receive? Polio (oral drops)	D14. Yes
Individual Level Inputs, Section D: Newborn Care (e.g., y_{ip}, y_{ic}):		$IndInput_D = \frac{\sum D1: D14}{14}$	
Provider Level Inputs, Section D: Newborn Care (e.g., y_p): [Evaluated based on women who delivered at the provider's facility]		$ProvInput_D = \frac{\sum IndInput_D}{\# patients}$	

SECTION E: POSTNATAL NEWBORN CARE

WHO Recommendation	Qn #	Question	One point if: (0 otherwise)
Detection of complications and responding to maternal concerns	Q808	Were you given any contact number to call during the time of emergency/need?	E1. Yes
Information and counseling on home care	Q805	Did the hospital staff/health care provider advise you to keep the baby warm?	E2. Yes
Individual Level Inputs, Section E: Postnatal Newborn Care (e.g., y_{ip} , y_{ic}):		$IndInput_E = \frac{\sum E1: E2}{2}$	
Provider Level Inputs, Section E: Postnatal Newborn Care (e.g., y_p): [Evaluated based on women who delivered at the provider's facility]		$ProvInput_E = \frac{\sum IndInput_E}{\# patients}$	

Health Outcomes Calculations

Evaluation of inputs is based on responses to questions asked during household interviews 7 – 20 days after delivery. Every output is a binary adverse health outcome when evaluated at the individual level (e.g., y_{ip} , y_{ic}). Provider level outputs (e.g., y_p) represent the share of respondents who delivered at the provider’s facility evaluated to have experience the health outcome. “Don’t know/can’t remember” responses are treated as missing; there is no penalty/gain for missing responses, whether they arise from skip patterns or “don’t know/can’t remember” responses.

Pre-Eclampsia

Qn #	Question
Q206	Have you ever had a fit/convulsion when you were not pregnant?
Q316	At any point during pregnancy did you have a fit/convulsion?
Q629	Did you experience convulsions? [within 24 hrs of delivery, 24 hrs post-delivery – 1 week post]
Pre-eclampsia Identification Rule	<ul style="list-style-type: none"> • No fit or convulsion when not pregnant (206 = no), and • At least one of: <ul style="list-style-type: none"> ○ Fit or convulsion during pregnancy (316 = yes) ○ Convulsion within 24 hours of delivery (629a = yes) ○ Convulsion in period from 24 hours post-birth to 1 week post-birth (629b = yes)

Sepsis

Qn #	Question
Q426	At any point during labor and delivery, did you have a fever?
Q627	Did you experience high grade fever? [within 24 hrs of delivery, 24 hrs post-delivery – 1 wk post]
Q636	Did you have foul smelling vaginal discharge or pus?
Sepsis Identification Rule	<ul style="list-style-type: none"> • At least one of: <ul style="list-style-type: none"> ○ Fever during labor or delivery (426 = yes) ○ High grade fever from 24 hours post-birth to 1 week post-birth (627b = yes) ○ Foul smelling vaginal discharge or pus (636 = yes)

Postpartum Hemorrhage

Qn #	Question
622	Did you have any bleeding along with experiencing dizziness? [within 24 hrs of delivery, 24 hrs post-delivery – 1 wk post]
623	Did you have any bleeding along with experiencing weakness? [within 24 hrs of delivery, 24 hrs post-delivery – 1 wk post]
624	Did you have any bleeding along with losing consciousness? [within 24 hrs of delivery,

	24 hrs post-delivery – 1 wk post]
PPH Identification Rule	<ul style="list-style-type: none"> • At least one of: <ul style="list-style-type: none"> ○ Bleeding along with experience dizziness (622a or 622b = yes) ○ Bleeding along with experiencing weakness (623a or 623b = yes) ○ Bleeding along with losing consciousness (624a or 624b = yes)

Neonatal Mortality

Qn #	Question
117a	Did the baby cry immediately after delivery?
118	Was the baby born alive?
118a	Did the doctor/health care provider do anything to attempt to resuscitate the baby?
119	How is the baby doing now?
MU 201	Is the baby still alive? [note this question is asked at least 28 days post birth]
MU 204	When did the baby die? [note this question is asked at least 28 days post birth]
28-Day Neonatal Mortality Identification Rule	<ul style="list-style-type: none"> • Baby cried immediately after delivery and has now passed away (117a = Yes & 119 = Passed Away), or • Baby did not cry immediately after delivery, was born alive, and has now passed away (117a = No & 118 = Yes & 119 = Passed Away), or • Baby did not cry immediately after delivery, and doctor/health care provided attempted to resuscitate the baby (117a = No & 118 = No & 118a = Yes), or • Baby was alive at time of initial survey, but has died within one month of delivery (119 = alive and healthy or alive and sick & MU201 = No & MU204 < 1 month)
Stillborn Death Identification Rule	<ul style="list-style-type: none"> • Baby did not cry immediately after delivery, was not born alive, and doctor did not do anything to attempt to resuscitate the baby (117a = No & 118 = No & 118a = No), or • Baby did not cry immediately after delivery, baby was not born alive, and question about resuscitating the baby was not applicable (117a = No & 118 = No & 118a = Not applicable)